



# STUDENT SATISFACTION QUESTIONNAIRE

Dear Student,

The questionnaire presented below has been prepared to measure your satisfaction about the activities and services of our University and to learn your opinion about our distance education system. Your answers to the questions will shed light on us within the scope of Quality Management System studies and enable us to see our shortcomings. For this reason, it is important to fill in the questionnaire carefully.

Your answers will be evaluated anonymously, and your personal information will be kept confidential. Thank you for your contribution.

## Personal information

Faculty/School

Courses and Schedule	SATISFACTION LEVEL			
	Satisfied	Neutral	Not satisfied	No idea

1. From the weekly course schedule				
2. The number of courses I have to take in a semester				
3. From the distribution of courses to semester				
4. From the level of relevance of course contents to my field				
5. From my achievements in courses				
6. From the level of courses about preparing us for the profession				
7. From the diversity of elective courses within the department				

Lecturers	SATISFACTION LEVEL			
	Satisfied	Neutral	Not satisfied	No idea

8. From the attitudes of lecturers on students				
9. Accessibility of lecturers				
10. Teaching methods and techniques of lecturers (presentation, discussion, case study, project, application etc.)				
11. Lecturer's language usage while teaching				
12. The consultant's guidance, support and assistance levels				
13. The methods of lecturers on measuring and evaluating the academic achievement.				

Distance Education	LEVEL OF AGREEMENT			
	Agree	Neutral	Disagree	No idea

14. I am generally satisfied with the distance education system of our university.				
15. I adapted to connected to the distance education system and of watch my lectures.				
16. In case I have problems with distance education, I can reach the distance education department manager.				
17. I can contact AYBUZEM if I have problems with distance education.				
18. I can connect to the distance education system without any problems.				
19. Due to the distance education system, I can quickly access the lecture contents.				
20. Due to the distance education system, it helps me to watch the lessons repeatedly.				
21. Even if face to face education is started in the next semester, I would like to take one or more lessons with distance education.				

<b>GENERAL</b>			
22. What is your general level of satisfaction with our university?	High	Medium	Low
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
23. What is the level of our university meeting your expectations?	High	Medium	Low
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
24. Would you prefer our university again to continue your education?	I prefer	Neutral	I do not prefer
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
25. Do you feel yourself a part of our university?	Yes	Neutral	No
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
26. Would you recommend our university to other students?	Yes	Neutral	No
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**27. Please specify if there are other issues you want to add, points that you think need improvement regarding distance education.**