



Service Centre Lodgement Form

Please complete this form in full to enable us to efficiently process the assessment and repair of your product.

Privacy Notice: FUJIFILM Australia Pty Ltd (ABN 80 000 064 433) of 54 Waterloo Road, Macquarie Park, NSW 2113 respects your privacy, and is committed to protecting your personal information. The personal information you provide on this form will be used solely for the purpose of providing the product assessment and repair services you have requested. If you provide your email address and/or mobile number, FUJIFILM Australia may contact you via these channels in connection with the services you have requested. If at any time you wish to cease receiving emails or text messages from FUJIFILM Australia in connection with the services you have requested, or you wish to update or access any personal information which FUJIFILM Australia has collected from you, you should contact The Privacy Officer, FUJIFILM Australia on (02) 9466 2600 or FFAU.Privacy@fujifilm.com

Service Information	
Warranty	Twelve (12) months from the date of first purchase by a consumer subject to FUJIFILM Australia warranty terms and conditions. Copy of acceptable proof of the date and place of original purchase must be included with this form and your product.
Non - Warranty	Your product will be assessed and a written quotation provided outlining the cost of service and any parts required. You will need to authorise and pay upfront for the repair. If you decide not to proceed with the repair we can return your product free of charge.

Customer Contact Information	
Name	Date Sent to FUJIFILM
Email	
Phone	
Postal Address	

Product Information #1		Product Information #2	
Product Model		Product Model	
Serial Number <small>(if applicable)*</small>		Serial Number <small>(if applicable)*</small>	
Date of Purchase		Date of Purchase	
Place of Purchase		Place of Purchase	

Accessories Sent to FUJIFILM Service Centre <small>(list the quantity and details)</small>			
Do not send batteries or memory cards unless necessary. Back up your data first.			
Body Cap		Memory Card	
Lens Cap		Battery	
Strap		Other (please describe)	
Case		Other (please describe)	

Please describe the problem or equipment issue that you are experiencing

How Would You Like Us To Return Your Product(s)?	POST:	PICK UP (Macquarie Park Office):
		Form Completed By:

Send this completed form, your proof of purchase, your product, and any accessories related to the issue to:

FUJIFILM Service Centre, PO BOX 1096, Dee Why NSW 2099

If you have any questions regarding your product repair at any stage, please contact FUJIFILM Customer Service on 1800 226 355 and press 5 or via email at ffau.servicecentre@fujifilm.com.

*Note, not all instax products have a Serial Number, if your product does have a Serial Number, please include it.