

# Software reporting form

Thank you for helping us create reliable products. If you encounter any software problems please fill in this form and fax it to +49-7191-950000 or send it by email to [software.support@dbaudio.com](mailto:software.support@dbaudio.com)

Company:

Date:

Name:

Phone:

Email:

## Software

☐ R1 remote software, version:

☐ ArrayCalc simulation tool, version:

## Operating system

☐ MS Windows 8

☐ MS Windows 7

☐ MS Windows XP, SP 3

☐ Mac OS X, version:

☐ Other:

If you encountered a problem while using R1/R10, please provide information about the Remote interface:

☐ OCA

☐ R70

☐ R60

☐ PEAK

☐ Other:

Please provide some information about your d&b Remote network setup:

## dbCAN

Type of used cables:

d&b Remote network set up as mentioned in TI 312?

## Ethernet

☐ Yes

☐ No,

d&b Remote network set up as mentioned in TI 310 ?

Please attach, if possible:

- System information generated with the software (Help – SYSTEM INFO)
- a plan of your d&b Remote network setup
- a screen shot of the problem or error message
- the corresponding project file

## Description

Describe the problem:

How did the problem occur ?

## Do you need further help?

- ☐ Yes, by phone (number as mentioned above)    ☐ Yes, by email (address as mentioned above)
- ☐ No, no further help needed.