

Professional Referral Checklist

Is it time to refer your client or family to care management or home care services?

To help you identify clients/patients who could benefit from Eldercare Services, ask yourself if your client/patient meets any of the following:

- Client/patient misses appointments or has difficulty getting to appointments
- Client/patient is calling more frequently and is not as independent on decision making
- Client/patient has trouble remembering to take medications
- Client/patient's personal hygiene seems to be failing
- Client/patient has limited or no family support
- Client/patient is unable to live safely in his/her home
- Family is caring for a special needs family member and needs direction.
- Family is burned-out from caring for a family member
- Family is at odds regarding care decisions
- Family lives at a distance
- Family/client/patient is not pleased with current care providers and requires advocacy or options
- Family/client/patient is confused about their financial/legal situation and needs referrals.

Clients/patients who typically call Eldercare Services are:

- Adult children (or other family members) caring for their parents
- Family members/guardians caring for a special needs adult
- Older adults who need help for themselves
- Older adults needing help for a spouse
- Professionals with questions/concerns about their client/patient

As our professional partner, you or the family member can call or email
Lindsay Freeman, Client Services Intake Coordinator, at **(866) 760-1808** or
LindsayF@EldercareAnswers.com for a Complimentary Professional Assessment.