



FEMA

Independent Study Program Fact Sheet

February 2023

General Information:

The Emergency Management Institute's (EMI) Curriculum Standards and Instructional Technology Branch provides the Independent Study Program (ISP). This is a distance learning program which offers training, online and free of charge, to the nation's emergency management network and the general public. It serves as both an alternative means to deliver valuable training to the professional and volunteer emergency management community as well as an opportunity to improve public awareness and promote disaster preparedness nationally. The Independent Study Program offers over 200 training courses via our training [website](#). There has been substantial growth in the program since 2004 due to the National Incident Management System training requirements.

A student portal was developed and released in July 2022 where students can access their training records online. Completion documents can be viewed and printed from this portal: [Emergency Management Institute \(EMI\) | Student Portal \(fema.gov\)](#). Students can also request an Official Transcript to be sent to a college or university for the purposes of accreditation. ISP students are awarded continuing education units for all successful ISP course completions.

In addition, the program offers a customer support center to assist students with portal accessibility, credential verification, and website support. The customer support center can be reached through [email](mailto:Independent.Study@fema.dhs.gov) at Independent.Study@fema.dhs.gov or telephone at 301-447-1200. The hours of operation are Monday through Friday, 8:00 am – 4:30 pm EST.

Program Statistics:

- In fiscal year 2022, there were 2,095,655 successful course completions.
- The average cost per student completion was \$1.31.
- The ISP customer support center provided assistance with approximately 2,400 student inquiries each week.
- The ISP processed approximately 40,000 test submissions weekly.

