



spectrum

.... delivering trust

COMMERCIAL OFFICE CLEANING

Reception and Communal Areas, Executive Suites,
Open Plan and Private Work Areas, Meeting Rooms,
Staff Rooms, Toilets and Wash Rooms



Creating Excellent First Impressions

We recognise that the presentation and standard of cleanliness of your premises have a significant impact on the perception of your business.



We adopt a highly **flexible approach** to the provision of consistently high quality and reliable cleaning to meet the demands of an ever changing **work environment.**



Highly Trained and Pro Active Workforce

All staff are trained to BICSc standards, with a focus on delivering exceptional services and outstanding customer care.

As part of our quality assurance programme, managers conduct site visits at least once a month to ensure the operation is running smoothly and effectively.

In addition, your premises will undergo a full quality audit every month to verify cleanliness and hygiene standards are being maintained to the highest possible levels.

We understand the ever-changing needs in the commercial sector and tailor our services accordingly to ensure the practicality of our delivered solutions.



Managed Performance

We understand the need to proactively manage service delivery at all times, ensuring exceptional standards.

Service Solution

We utilise unique time and attendance software to monitor staff attendance to properties.

Our electronic auditing solution gives measurable service performance, trend analysis and reporting.

We provide:

- Reliable, competent and motivated staff.
- Proactive communication.
- Highly visible management presence.
- A flexible approach to meet changing needs.
- Regular monitoring of contracts.
- Ongoing Health & Safety reviews.



Cleaning Service

First impressions count: we understand you require an exceptional office cleaning service provider to enhance the look and feel of your offices.

Service Solution

Spectrum provide cleaning and support services solutions focused on exceptional service delivery.

We assess each of your facilities individually and devise a cleaning schedule to ensure all areas are cleaned to our own rigorous standards.

We are committed to using the best people, premium products, and latest technologies to enhance performance and provide you with results which you can measure and control.



Facilities Management

We deliver a wide range of facilities management services specifically tailored to suit our client's requirements.

Service Solution

We provide added value services to assist clients in the daily operation of their business. These include:

- Computer Workstation Cleans
- High Level Cleaning
- Waste Management
- Window Cleaning
- Hygiene Services
- Grounds Maintenance
- Reception/Concierge Services
- Pest Control
- Carpet Cleaning
- Pressure Washing & External Cleaning



Sustainability

As an ISO 14001 accredited company, we provide bespoke sustainability solutions to our clients.

Service Solution

We utilise environmentally friendly chemicals, recycled consumable products and innovative cleaning processes.

We use our expertise to provide waste streaming analysis to refine recycling processes, positively impacting our client's carbon footprint.



**CLEANING
IN PROGRESS**



Health & Safety

Health and safety is paramount to ensure your stakeholders' safety is assured at all times.

Service Solution

We work to the highest standard of health and safety; establishing core health and safety values, encouraging good practices and the right behaviours to stimulate a proactive safety culture.

Spectrum is certified to OHSAS18001 and are members of SAFEcontractor.





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NOTE:

All Call Centre images courtesy of iStock Photos

We elect to use stock images for case study content in order to respect the privacy of our clients.

Client list available on request.



**Cleaning
and
Facilities Management**

Specialist Cleaning

**Waste Management
and
Recycling**

Janitorial and Hygiene

Clean Room Cleaning

Event Cleaning

**Grounds Maintenance
and
Landscaping**

Window Cleaning

Pest Control

**Security
and
Stewarding**

**Road Sweeping
and
Gritting**

High Level Cleaning



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Spectrum Service Solutions Ltd.

1 Marchfield Drive Westpoint Business Park Paisley PA3 2RB

Telephone: 0141 887 5000

Email: info@spectrumservicesolutions.com

www.spectrumservicesolutions.com



BIFM

**CARBON
TRUST**



SEC

ISO 20121 Certified

BICSc
The British Institute of Cleaning Science