



Case # AM _____

Authorization # ARM _____

PRE-CALL WORKSHEET

***Meritor ID Number:** _____

***Vehicle Information**

*17 Character VIN Number: _____ Vocation: _____

*Vehicle Make: _____ Vehicle Model: _____

*Owner/Fleet Name: _____ Unit #: _____

*In Service Date: _____ Vehicle Build Date: _____
MM / DD / YYYY MM / DD / YYYY

***Part/Component Information**

*Meritor Component Model Number: _____

*Meritor Component Serial Number: _____

***Repair Facility Information**

*Contact Persons Name: _____ *Phone: _____

Work Order Number: _____ Email Address: _____

*Failure Date: _____ *Odometer: _____ MI KM Hrs
MM / DD / YYYY

Warranty Coverage OEM Meritor

***Work Details/Customer Complaint**

Service Part Only

Component Purchase Date: _____ Original Invoice Number: _____
MM / DD / YYYY

Mileage On Component: _____

Assistance: 1-866-OnTrac1 (1-866-668-7221)

Fax: 1-248-435-5580

E-Mail: OnTrac@Meritor.com

*Required Field



Revised 4/19