

Consent Form

Please read the information on the first page carefully. If you consent to be interviewed, fill out the second page. If you have any questions or would like a copy of this form for your records, email _____[insert your email address].

We'll use this interview for:

- Making recommendations on how the City of San Jose can improve its website, mobile apps, and other services.
- Sharing key findings at public events such as professional conferences and city council meetings.

Being interviewed is completely voluntary and up to you.

- You don't have to answer questions that feel uncomfortable to you.
- You can ask us to stop the interview at any time.

We will keep your information secure.

- If we ever publicly share a quote or recording from your interview, your name will remain anonymous and your face will not be visible.
- All recorded audio or video will be destroyed two years after finishing the study.

Statement of consent

By answering the following, you agree to participate in the City of San Jose's research to improve services for its residents.

I agree to let the City of San Jose:

- Interview me
- Take notes and photos
- Audio and/or video record this session

We won't use what you share with us for any reason besides those listed above. Sign below to indicate that you have read this form and agree to be interviewed, recorded, and/or photographed as part of this research.

Sign here

Date

Thank you. We appreciate your participation.