



## Fire Development Services

### Refund Policy for Cancelled Inspections

#### **Off-Hours Inspections**

To qualify for off-hours refund, cancellation of scheduled inspections shall be made at least 24 hours in advance. Weekend and Holiday off-hours scheduled inspection cancellation has to be at least 24 hours in advance and before 3:00 PM of the previous normal business day. All cancellations shall be done online through <http://inspect.lafd.org>

#### **Holiday Example:**

1. If off-hours inspection is scheduled for Tuesday, July 5, 2016, after July 4<sup>th</sup> Holiday – To qualify for refund, cancellation has to be made by Friday, July 1, 2016, before 3:00 pm.

#### **Saturday and Sunday Examples:**

1. If off-hours inspection is scheduled for Saturday at 8:00 am - To qualify for refund, cancellation has to be made before 8:00 am on Friday (24 hours in advance).
2. If off-hours inspection is scheduled for Saturday at 3:00 pm - To qualify for refund, cancellation has to be made before 3:00 pm on Friday (24 hours in advance).
3. If off-hours inspection is scheduled for Sunday or Monday Morning - To qualify for refund, cancellation has to be made before 3:00 pm on Friday.

#### **Normal Business Hour Inspections (Regular Hours Inspections)**

To qualify for refund, the cancellation of scheduled inspection must be made before 3:00 pm, at least one (1) business day before scheduled inspection date.

Refunds will be sent in the same manner as inspection request was paid. For example, the transaction was paid by credit card, it will be refunded in the same credit card.