



Fall 2021



Know what's **below**.
Call before you dig.

Visit www.eastonutilities.com/bill-sample to learn more.

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Account 123456	Statement Date 09/08/2021	Due Date 09/20/2021	Amount Due \$353.71
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Previous Balance	\$381.24
Payment - Thank you!	\$381.24
Balance Forward	\$0.00

Service Location: 123 MAIN STREET

Electric	\$102.20
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Service Dates

07/27/2021 - 08/27/2021

Meter #12345678

Customer Charge - Residential - 1 unit(s) @ \$6.18	6.18
Distribution Charge - Residential - 898 kWh @ \$0.052	46.70
Energy Charge - 898 kWh @ \$0.0538	48.31
Maryland Franchise Tax - 898 kWh @ \$0.0006	0.56
Environmental Surcharge - 898 kWh @ \$0.0001	0.13
Universal Service Program - 1 unit(s) @ \$0.32	0.32

Amount

Water and Wastewater	\$52.40
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Service Dates

07/27/2021 - 08/27/2021

Meter #12345678

Water Customer Charge - 1 unit(s) @ \$7.00	7.00
Water Usage - 33 gallons @ \$0.35	11.55
Wastewater Customer Charge - 1 unit(s) @ \$14.00	14.00
Wastewater Usage - 33 gallons @ \$0.45	14.85
Bay Restoration Fund - 1 unit(s) @ \$5.00	5.00

Amount

Gas	\$27.46
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Service Dates

07/27/2021 - 08/27/2021

Meter #12345678

Customer Charge - Residential - 1 unit(s) @ \$11.26	11.26
Distribution Charge - 11 CCF_gas @ \$0.4301	4.73
Purchased Gas Charge - 11 CCF_gas @ \$1.043	11.47

Amount

Pay your bill online, by phone or by mail

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

Only return this portion with your check payable to Easton Utilities. Please write your account number on the check.

☐ If your name, address, or phone number have changed, check here and see reverse

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EASTON UTILITIES
201 N Washington St
Easton MD 21601

Temp Return Service Requested

Account 123456	Balance Forward - DUE NOW	\$0.00
	Current Charges - Due 09/20/2021	\$353.71
	Total Amount Due	\$353.71
	Payment Enclosed	\$ -

|||||
JOHN DOE
123 MAIN STREET
EASTON, MD 21601

EASTON UTILITIES
PO BOX 1189
EASTON MD 21601-8923

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CEO wins Leadership Award from APPA



Hugh Grunden, President and CEO of Easton Utilities in Easton, Maryland, received the Alex Radin Distinguished Service Award from the American Public Power Association (APPA). The award is the highest award granted by APPA as it recognizes exceptional leadership and dedication to public power.

Hugh Grunden has been at Easton Utilities since 1983 and held various positions before

becoming President and CEO in 1994. He has positioned the municipal utility as a top-notch organization focused on enhancing the quality of life through developing dedicated employees who portray integrity, commitment, and excellence in every way.

Annual Customer Satisfaction Survey November 1-19, 2021

If you receive an email to participate, we appreciate your time and input completing the online survey.



Servicio al Cliente Bilingüe

Bilingual Customer Service

Español / English

24
horas al día
hours a day

7
días de la semana
days a week

365
días al año
days a year



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410-822-6110 • 201 N. Washington St. • Easton, MD 21601



Wastewater Facility attracts the birds and the bees

In partnership with The Bee and Butterfly Habitat Fund, Maryland Department of Natural Resources, Evan Miles of Bluestem Farms, and U.S Fish and Wildlife Service Chesapeake Bay Field Office, 16 acres of pollinator habitat were installed between and around the 204 solar array panels at the Easton Sustainability Campus. Solar Pollinator Habitat represents an exciting opportunity to efficiently use land around renewable energy by creating habitat for wildlife, birds, and pollinators. Beyond habitat benefits, native species and naturalized species such as clover have a host of other benefits on the local ecosystem including: improving soil health, better storm water retention, and reducing on site temperatures underneath panels which can increase the efficiency of energy captured on a hot summer's day.



Easton Utilities receives wellness recognition

The Healthiest Maryland Businesses (HMB) Wellness at Work Awards Program recognizes Maryland businesses that are committed to improving employee health and well-being. Easton Utilities will be recognized at the Exemplar level which means "businesses have well-established worksite wellness practices that promote a culture of health at all levels". A special thanks to the Wellness Committee who manages the program at EU!

Easton Velocity enhances vehicle fleet

You may have noticed we have a fresh new look on our Easton Velocity vehicles.





SMELL GAS?

Call
410-822-6110

Natural Gas is a clean and efficient energy source to use in your home.

RECOGNIZE

Natural Gas is a non-toxic, colorless and combustible fuel. An unmistakable "rotten egg" odor is added to natural gas as a built-in safety signal to detect even a very small leak.

REACT

If you smell gas, leave the area immediately.

REPORT

Call Easton Utilities at 410-822-6110 or 911 immediately. Easton Utilities will dispatch a technician to investigate.

FUGAS Y EMERGENCIAS DE GAS NATURAL
Easton Utilities
Servicio al cliente:
410-822-6110



WAYS TO PAY YOUR BILL

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DROP BOX

Drop off your payment in the dropbox at 201 N. Washington St.

- Check
- Cashier check
- Money order



MOBILE APP

Make a payment through the Easton Utilities My Account App. Download it from the App Store or Google Play.

- Credit card



BY PHONE

Call 410-822-6110 and follow the phone directions.

- Credit card
- Check/eCheck



ONLINE

Pay securely online at www.eastonutilities.com

- Credit card
- Check/eCheck



BY MAIL

Send payments to 201 N. Washington St, Easton, MD 21601

- Check
- Cashier check
- Money order



AUTO PAY

Set up your account to automatically pay your bill via My Account. Sign up online at www.eastonutilities.com or use the App.

- Credit card
- eCheck



IN PERSON

Stop in with your payment at Customer Service at 201 N. Washington St.

- Check/Cash
- Cashier check
- Money order
- Credit card

GET CONNECTED!

Follow Easton Utilities to get the latest news and information!

- Outage alerts
- Project updates
- Community news
- Energy tips



Committed to our community

In keeping with our mission to enhance the quality of life in our community, Easton Utilities is proud to support many local organizations and events including:

Academy Art Museum

Building African American
Minds (BAAM)

Avalon Foundation

Talbot Historical Society

Talbot Goes Purple