Appointment Call Log

A new appointment call log flowsheet has been created in Allscripts to document outreach attempts. Any time our outreach coordinators reach out to a patient, they will document the attempt here. If a patient needs an appointment later in the year, they will also be able to add the month when the appointment is needed. The population health team will be able to run a monthly report of patients who need an appointment for the upcoming month, and provide this list to the outreach coordinators. If clinic staff would also like to adopt using this flowsheet to document calls, this would provide a consistent way to inform all team members of appointment outreach attempts.

To access from the Clinical Desktop, navigate to the **Flowsheets tab**, and select **Appointment Call Log** from the drop down menu.

Vital Signs	Meds	Med Flowsheet	Orders	Allergies	Immunizations	**Flowsheets**	HMP/Reminders	Growth Chart

FlowSheets ▼ Appointment Cal ▼ Family Medicine ▼

Data Includes: All

Item Name	Select	18 Mar 2021
		1
Appointment Reason	☐	AWV
Call #1	☐	08Mar2021
Call #1 Result	☐	Unable to Reach
Call #2	☐	12Mar2021
Call Result #2	☐	Needs a return call
Call #3	☐	18Mar2021
Call Result #3	☐	Spoke to patient. Complete
Needs Appt In	☐	September

Note: Appointment call log activity will also show up under the Procedures/Pathology tab.

Problem	Notes	Labs	Radiology	**Procedures/Pathology**	Chart	Worklist

🔲 Procedures ▼ None

7 of 281 Chart Items (28 Invalid and 153 Audit Items) - Filters Applied

Appointment Call Log - Done: 25-Mar-2021 - Barker, Morgan; Enc: 25-Mar-2021 - Chart Update - Barker, Morgan (Internal