

Elderly, 2021 Plan Strategies, Activities & Project Work Sheet

Issues Carried Over from 2015 Plan

Issue: Sufficient transportation to accommodate growing number of seniors.

2015 Strategy:

- Increase service capacity.
- Require new senior housing projects to address transportation.
- Encourage new senior housing to be located on or near a bus route.

Issue: Transportation services for seniors with limited income.

2015 Strategy:

- Provide additional education about transportation options that are targeted to seniors.
- Develop and implement fundraising programs for nonprofit providers.

Issue: Limited transportation services available, especially before midnight, for the purposes of shopping.

2015 Strategy:

- Additional trip planning educational efforts targeted to seniors.
- Increase service capacity.
- Seek additional operating funding for nonprofit providers.
- Seek assistance from service organizations and private transit providers.

Issue: Limited services available to public events - such as Community Health Fair, senior free movies, and senior bingo (to participate and/or volunteer).

2015 Strategy:

- Increase service capacity.
- Increase education efforts targeted to seniors and assisted living staff.

Issue: Poor understanding of bus system (routes, times, drop offs, proximity).

2015 Strategy:

- Provide education and information to seniors and assisted living staff.
- Provide handouts or use available CityBus information.

Issue: Market CityBus travel training program through agencies that serve the elderly.

2015 Strategy:

- CityBus training services should be an annual part of client training and education by agencies and assisted living facilities.

Issue: Access to large medical facilities that provide regional services to seniors.

2015 Strategy:

- Identify any new nonprofit organization that are focused on low income/senior/disabled transportation.

Issue: More transportation options in the county or rural areas.

2015 Strategy:

- Encourage churches and civic groups (through marketing and group meetings) to use their buses for weekday and evening transportation options.

Issue: Transportation accessibility to pockets of senior housing (such as Wabash Avenue.)

2015 Strategy:

- Identify these locations through demographic and/or provider data.

Issue: Cost to providers and individuals.

2015 Comment:

- Senior transportation cost is negligible at this time.
- Transportation providers are currently heavily subsidized.

Issue: The limited number of drivers and vehicles affects how quickly service can be provided and sometimes there are long waits for service.

2015 Comment:

This is the solution to many of the challenges and barriers that currently exist.

Issues Carried Over from 2015 Plan BUT Modified

Updated: Important to have affordable elderly housing closer to the downtown area.

Original: Important to have elderly (low-income) group housing closer to the downtown area.

2015 Strategy:

All new senior housing, especially low income, should be located on or near a transit route.

Updated: Transportation is usually during the day, more CityBus service for weekend transportation.

Original: Transportation is usually during the day, and additional CityBus service is need for late evening and more weekend transportation.

2015 Strategy:

- Increase service capacity.
- Seek additional operating funding.

Updated: The Indiana Bureau of Motor Vehicles (BMV) - do they have resources for drivers who lose their license due to age and physical ability?

Original: The Indiana Bureau of Motor Vehicles (BMV) – do they have resources for drivers who license due to age?

2015 Strategy:

BMV staff provide CityBus information.

Updated: Bus stop access and getting to bus stops.

Original: Bus stop access, and getting to bus stops.

2015 Strategy:

- Add sidewalks.
- Add street lighting.
- Adopt new Thoroughfare Plan
- Better sidewalk maintenance including snow removal and trimming of vegetation.
- City enforcement of snow removal from sidewalks.

New Issues Identified

Issue: Some senior need door to door service instead of just curb to curb service, especially those who have mobility issues and cannot get to the curb. Door to door service is very expensive and there is a grown need for this service.

Strategies:

Issue: Small number of providers who provide door to door service.

Strategies:

Issue: Door to door service is easier to get and less expensive for medical appointments, but trips for shopping and other purposes cannot be charged to Medicare. These trips are expensive.

Strategies:

