



International Payments Tracker

Keep track of the payments you send and receive by simply logging on to your Connect Online Banking

How does it work?

International Payments Tracker uses Unique End-to-end Transaction Reference (UETR), featured in all payment instruction messages carried over SWIFT. It provides visibility on the status of a transaction from the moment it is sent through until it is credited - in exactly the same way you can track a parcel from a courier.

Key features

- Search the status of a SWIFT international payment in real time.
- Check the processing time for each step.
- See the total amount of fees taken and the banks that took the fees.
- View the details of the payment.
- Confirmation of a credit to the beneficiary's account.
- Ability to download the original payments message (known as MT103) and share the UETR as proof of payment.

Key benefits

- Reduced back-office costs with improved predictability and certainty in payments processing.
- Improved vendor and client relationship with better experience and faster payment investigation resolution.
- Optimised forecasting and liquidity management with inflight payment information.
- Accelerated reconciliation of payments and receivables with invoices and purchase orders.
- No additional fee, using the international payments tracker is free of charge.

