



FUJIFILM North America Corporation

TOLL FREE: 1-(800) 659-3854
www.fujifilmusa.com

NOTICE OF PRICE INCREASE

April 30, 2019

Dear **FUJIFILM** North America Corporation Customer:

This letter is to advise Fujifilm photographic customers of price increases in all parts and parts shipping. **Effective June 1, 2019 there will be a 10% increase** for all service parts, equipment-related consumable parts and related shipping. This is the first general photographic parts and shipping price increase since 2013.

Examples of service parts include but are not limited to printed circuit boards, pumps, and print heads. Examples of equipment-related consumable parts include filters, wipers and porous pads. A more complete list of examples of parts that are included (or not) in this price increase may be found at:
www.fujifilmusa.com/termsandconditions/customer/fnac/pdf/ExclusionList042915.pdf

Here is an example of how this parts and shipping price increase affects customers with an active FUJIFILM Service Agreement: Standard Repair and Maintenance Agreements and Limited Warranties generally include service parts at no charge which then ship ground also at no charge. These Standard Repair and Maintenance Agreements and Limited Warranties generally do not include equipment-related consumable parts or expedited shipping which would be subject to the price increase. Thus, if you currently pay for any parts or any shipping this price increase will be effective on June 1, 2019.

Below are the new shipping charges for all applicable parts also effective June 1, 2019:

FedEx Priority Overnight	\$30.00
FedEx 2nd Day	\$16.25
FedEx Saturday Delivery	\$55.00
FedEx Ground	\$11.00

If you have a question about this parts and shipping price increase or would like to inquire about a FUJIFILM Service Agreement, please contact our Customer Care by phone at **1800-659-3854, Ext # 533888** or send an email to customercare@fujifilm.com

Thank you for your business,

Fujifilm Technical Services Division
FUJIFILM North America Corporation



Your
Print
Performance
Team