



# BRIHANMUMBAI ELECTRIC SUPPLY & TRANSPORT UNDERTAKING

(OF THE BRIHANMUMBAI MAHANAGARPALIKA)

BEST Bhavan, BEST Marg, Colaba, Mumbai - 400001.

# S

NAME :	
BILLING ADDRESS :	

Book Folio :  
 Cycle :  
 Ward :  
 Division :  
 Category :  
 Service No :  
 Installation No :  
 Sanctioned Load :  
 Security Deposit :

Consumer No.
Bill Month :
Due By :
Bill Amount Payable
After Due Date Pay

Balance Claim Details	
Claim Number	Balance Amount

\* Due date valid only for current bill amount.  
 \*\* Interest will be levied on arrears as applicable.

This electric bill is issued for electricity used and may not be treated as proof for other purpose.		
Bill Period :		
Date of Bill :		
Payment received upto :		
Previous Bill	Payment Received	Current Bill

**AVAIL  
DISCOUNT**  
 PAY YOUR  
 ELECTRICITY BILLS  
 THROUGH  
**ECS**  
 AND GET ATTRACTIVE  
**DISCOUNT**  
 FOR MORE DETAILS  
 CONTACT: 22799559

For Interruption of Power Supply : For individual OFF supply (24 hrs.) - Colaba Fuse Control, Tel. 22184242  
 Area OFF Complaint (24 hrs.) - Pathakwadi Fault Control, Tel. 22066611

Internal Grievances Redressal Forum For Bill Complaints : Div. Engg./AOIGR, Energy Audit Dept, 4th flr., Tardeo Bus Sankul, Nimkar Rd., Nr.Navjeevan Soc., Mum 8. Tel. 23026696/23026691. Email: deea@bestundertaking.com

Consumers Grievances Redressal forum : Gr. Flr., Multistoried Annex Bldg., Accomodation Rd., Colaba, Mumbai. Tel no. 22853561 E-mail - decgrf@bestundertaking.com E-mail id of Ombudsman: mercindia@mercindia.org.in

Consolidated stamp duty paid to Revenue & Forest Dept. vide Order No. MUDRANK/2010/717/CR. NO. 128/M-1 dt. 25-03-2010.

This is a computer generated electricity bill.

**- Message for Energy Conservation -**  
**\* Try to avoid use of Water Pump during 11 a.m. to 4 p.m. \***  
 BEST U/T. has planned to collect data of consumers' electrical equipments and period of usage . The information will be used for suggesting energy conservation measures. Co-operation with authorized representative is desired.

1 -> Prompt payment discount of Rs.
2 -> Time slotwise units for Mtrno.:
3 -> Recorded Demand for Mtrno.:

For office use only

**BEST UNDERTAKING**

D W CY	CONSUMER NUMBER	BILL DATE	DUE BY	BILL AMOUNT



Crossed cheque/DD should be in favour of "BEST Consumer No.

**METERWISE DETAILS:**

Meter Number	Tariff / Duty	Energy Consumed				Energy Charges Rs.	Fixed/ Demand Charges Rs.	Standby Charges Rs.	Expensive Power Charges Rs.	Electricity Duty Rs.	MTax on Electricity Rs.	P.F.
		Previous Reading	Current Reading	MF	Units Consumed							

**Contract Demand:**
**Billing Demand:**

Your Bill Details	Amount (Rs.)
Fixed charges / Demand charges	
Energy charges	
Standby charges	
Expensive Power charges	
Fuel Adjustment charges	
Electricity Duty	
Mtax on sale of electricity	
Power Factor Penalty / Incentive	
Load Factor Incentive	
Penalty for exceeding Contract Demand	
TOD charges	
Current month's bill amount (A)	
Delayed Payment charges	
Prompt Payment Discount	
Interest on Arrears	
Total Adjustment Amount	
Advance payment discount / ECS Incentive	
Net other charges (B)	
Total current months charges (A+B)	
Previous months bill Amount	
Payment Received upto	
Net Arrears (c)	
Total Bill Amount (A+B+C)	
Total Bill Amount (Rounded)	

**Important Notes:**

- (1) DELAYED PAYMENT CHARGES will be levied if the payment of electricity bill is not made till due date of payment.
- (2) Rate of interest chargeable on arrears will be as given below  
a. Payment after due date upto 3 months - 12% p.a.  
b. Payment made between 3 to 6 months - 15% p.a.  
c. Payment made after 6 months - 18% p.a.  
The interest rate will be payable from the second month after the due date of payment, on the amount of bill + one time delayed payment charges.
- (3) Electricity duty rates as shown in the tariff structure will be applicable as per the schedule in the Bombay Electricity Duty Act 1958. GOM Notification No. ELD 2003/CR52/NRG-2 dtd. 31.03.2003.
- (4) Maharashtra tax rate as shown in the tariff structure will be charged as per Govt. Notification No. TAC 2008/CR-43/NRG-1 dtd. 01st. May 2008.
- (5) If the Electric supply meter is not in use for a long period Kindly contact respective ward office.
- (6) Safety of the meter is your responsibility.
- (7) Kindly note that theft of electricity in any manner whatsoever will attract penal action under the Electricity Act 2003.
- (8) Using your electricity connection for purpose other than that provided for, is a tariff violation and may lead to disconnection/ penal action.
- (9) Please quote your consumer No. 101-583-000\*5 & Meter No. in all the correspondence.
- (10) Do not issue outstation or post dated cheques.
- (11) 'Consumer Right statement', Application to CGRF, ECS form etc. will be available at our website [www.bestundertaking.com](http://www.bestundertaking.com) as well as at our ward offices.

**Past Consumption**

Meter No.	I	II	III	IV	V	Average

**Tariff Structure**

Consumer Category (Units in kWh slab)	Fixed / Demand (Rs/connection/mth)		Energy charges (In Rs.)	E.D. Rates	M.Tax (In Paise/kWh)
	1ph	3ph			
HT-II All units ** PF Incentive /penalty & TOD applicable.	150 per KVA		6.36	13% of FC+VC +FAC or as applicable	23

**Adjustment Details**

Description	Amount

- As per MERC's Electricity Tariff Order dtd. 15.06.2009, you will be charged under LT-II category (non-residential) instead of LT-I category (residential) w.e.f. 01.06.2009; if electricity given to your premises is for non-residential purpose.
- Cash up to Rs.20,000/- (Rs. Twenty Thousand) against electricity bill will be accepted at our bill collection centers. Electricity bill where amount of bill is greater than Rs.20,000/- will be accepted only by cheque or demand draft.

Other Details:  
METERWISE LOAD ::  
METERWISE P.F. ::

**To be filled by the customer for payment through cheque:**

Name of Bank &amp; Branch:

Cheque/DD no. &amp; Date:

Amount: (Rs. In figs):

(Rs. In Words):

**IMPORTANT TIPS:**

1. BEST has not authorized any individual to collect payment at site.
2. The bill should be paid inspite of any dispute. The discrepancy if any would be adjusted in the next bill.
3. The payments made by cheques would be considered confirmed only after realization of the cheque. The dishonouring of cheque is liable to penal action.

**HELP IN CURBING THEFT OF ELECTRICITY - ANONYMITY ASSURED**  
**CALL 22814996 between 9.30 AM to 5.00 PM - MONDAY TO SATURDAY**