

Benefits to *Fit Your Life*

Vendor Contact List		
myHealth		
Offering & Vendor	Telephone	Website
MyQHealth – health care navigation for UMR members	1-855-649-3857 Monday – Friday / 8:30 a.m. – 10:00 p.m. ET	www.bscmyqhealth.com
Medical – UMR, A UnitedHealthcare Company	1-855-649-3857 Monday – Friday / 8:30 a.m. – 10:00 p.m. ET	www.bscmyqhealth.com
Teladoc – available through UMR	1- 800-835-2362	www.teladoc.com
Medical – CIGNA International; Medical Plans for Expats	1-800-441-2668 1-302-797-3100 (collect calls are accepted)	www.cignaenvoy.com
Medical - HMSA	1-808-948-6111/Honolulu 1-808-935-5441/Hilo 1-808-329-5291/Kailua- Kona 1-808-245-3393/Kahului- Maui 1-808-245-3393/Lihue- Kauai	www.hmsa.com
Medical - Kaiser Permanente	1-800-464-4000	http://my.kp.org/bostonscientific
Medical & Travel Security Assistance (24/7) - Anvil Assist for Expats & Business Travelers	1-508-876-3141 from cell or +001 508-876-3141 Global Security Operations Center (GSOC) 508-683-4444	Download App: https://anvilgroup.com/the-anvil-app/
Prescription Drug – OptumRx	1-844-368-8737	<ul style="list-style-type: none"> Create your Member Account: www.optumrx.com Single sign-on to your account through MyQHealth
Dental – Delta Dental	1-800-872-0500	www.deltadentalma.com
Vision – EyeMed	1-866-723-0514	www.eyemedvisioncare.com

Voluntary Benefits – MetLife <ul style="list-style-type: none"> • Hospital Indemnity • Critical Illness Insurance • Accident Insurance 	1 800 GET-MET8 (1-800-438-6388)	
Long-Term Care Insurance - ACSIA/Transamerica	1-844-344-0525	https://bostonscientific.ltcoptions.com/
Maven Clinic	NA	http://mavenclinic.com/join/bsci1
Pivot Tobacco Cessation Program	NA	www.account.pivot.co/partnerBSC code:BSC2020 or Text BSC2020 to 31996
myWealth		
401(k) - Vanguard	1-800-523-1188	www.vanguard.com Plan Number: 091488
GESOP – E*TRADE	1-800-838-0908	www.etrade.com/enroll
Flexible Spending Accounts (FSAs) & COBRA – Chard Snyder	FSA: 1-800-982-7715 COBRA: 1-888-993-4646 For general questions & FSA Claim submissions: askpenny@chard-snyder.com	www.chard-snyder.com/bsc.html
Health Savings Account (HSA) – HealthEquity	1-877-694-3938	www.healthequity.com
Financial Service Center – BCU	1-866-411-5300	www.bcu.org
Life Insurance (Basic & Voluntary) – MetLife	1-800 GET-MET8 Group Life Claims Office: 1-800-638-6420 <ul style="list-style-type: none"> • Prompt 1– Statement of Health (SOH) & Evidence of Insurability (EOI) • Prompt 2– Life Claim 	https://mybenefits.metlife.com
myLife		
Leaves of Absence – Sedgwick <ul style="list-style-type: none"> • Paid Family Leaves • Short-term Disability • Military Leaves • Sabbatical Leaves 	1-855-811-5701	www.mySedgwick.com/BSCI
Leaves of Absence – The Hartford <ul style="list-style-type: none"> • Long-Term Disability 	1-800-308-2386	https://AbilityAdvantage.TheHartford.com
Tutor.com	Customer Support 800-411-1970	http://www.tutor.com/bsci First time? Use your EMP ID and reset your password
Employee Assistance Program (EAP) & Personal Assistant Service – GuidanceResources	1-866-812-5303	www.guidanceresources.com Company ID: EB3414X
Educational Assistance Program (Tuition Reimbursement)- ISTS	1-855-659-2034 BSCI@applyISTS.com	http://bsci.applyists.net

Voluntary Benefits – Mercer <ul style="list-style-type: none"> • Auto Insurance • Home Insurance 	1-800-729-3032 Monday – Friday / 8:00 a.m. – 8:00 p.m. ET Saturday / 9:00 a.m. – 1:00 p.m. customerservice@mercer.com	www.bscvoluntarybenefits.com
Voluntary Benefits – <ul style="list-style-type: none"> • Pet Insurance • Identity Theft (Allstate) • MetLife Legal 	1-877-738-7874 1-800-789-2720 1-800-821-6400	www.info.legalplans.com
Care@Work – Care.com <ul style="list-style-type: none"> • Back-up care • Senior Care Planning • Expert Assistance 	1-855-781-1303 careteam@care.com	https://bostonscientific.care.com/
Healthy Meal Planning - The Dinner Daily		https://thedinnerdaily.com/bostonsci/BOSTON30
General Support		
HR Service Center – to support transactional enrollment assistance & questions.	1-800-570-4455, Monday – Friday, 8 a.m. – 7 p.m. ET hrconnectusbenefits@bsci.com	
MyQHealth – to support UMR members' health care navigation & benefit plan support questions & needs (ID cards, coverages, health conditions, network, transition of care, claims & appeals support, & more).	1-855-649-3857 Monday – Friday / 8:30 a.m. – 10:00 p.m. ET	www.bscmyqhealth.com

