

ICT Procurement Risk Matrix

Item Risk Level	High	Medium	Low
Impact	<ul style="list-style-type: none"> Denies access to a program/service Impacts a critical and required program/service May create high accommodation costs Creates significant legal exposure 	<ul style="list-style-type: none"> Limits access to a program/service Impacts an important but non-critical and possibly optional program/service May create moderate accommodation costs Creates moderate legal exposure 	<ul style="list-style-type: none"> Does not limit access to a program/service Impacts an optional program/service Creates little or no accommodation costs Creates little or no legal exposure
Probability	<ul style="list-style-type: none"> Impacts a large number of students, employees, and/or members of the public Creates frequently recurring barriers Strong likelihood of impact for persons with disabilities 	<ul style="list-style-type: none"> Impacts a small number of students, employees, and is not public-facing Potentially creates occasionally recurring barriers Low to moderate likelihood of impact for persons with disabilities 	<ul style="list-style-type: none"> Impacts a small number of employees, not for student use, not public-facing Potentially creates occasionally recurring barriers Low likelihood of impact for persons with disabilities

Standard ICT Exceptions

ICT items that do not fully conform to the Section 508 Standards may be approved if they meet one of the following exceptions:

- **Best Meets** - ICT that fully conforms to the Section 508 Standards is not commercially available; ICT that conforms best with the Standards and meets business needs will be procured
- **Fundamental Alteration** - conformance to the Section 508 Standards would alter the inherent design of the ICT to the extent that it no longer adequately meets business needs
- **Legacy ICT** – the ICT item was deployed, altered, or procured on or before January 18, 2018, and was accessible and compliant with the earlier standard on or before January 18, 2018, and has not been subsequently changed to affect interoperability, the user interface, or access to information or data
- **Maintenance or Monitoring Spaces (installation equipment)** – ICT functions are located in spaces that are frequented only by service personnel for maintenance, repair, or occasional equipment monitoring.