



# Report of Product Malfunction

Related to Plumbing and Gas Equipment Design

Date
<input type="text"/>

## A. PRODUCT INFORMATION

Type of Equipment	Manufacturer
<input type="text"/>	<input type="text"/>
Model Number	Serial Number
<input type="text"/>	<input type="text"/>
Equipment Ratings/Rating Plate Information	
<input type="text"/>	

## B. CERTIFICATION

Certification Agency
<input type="text"/>
Additional Certification Markings and Information
<input type="text"/>

## C. OWNER OF PRODUCT

Name				Telephone Number	
<input type="text"/>				<input type="text"/>	
Address	Street	Town	Province	Postal Code	Email Address
	<input type="text"/>				
Location of Equipment (Street address, legal address and actual location in building)					
<input type="text"/>					

## D. SOURCE OF REPORT

Name of Person Who Inspected the Product	Title	SCO Number			
<input type="text"/>	<input type="text"/>	<input type="text"/>			
Name of Organization	Telephone Number	Email Address			
<input type="text"/>	<input type="text"/>	<input type="text"/>			
Address	Street	Town	Province	Postal Code	Jurisdiction
	<input type="text"/>				

## E. DESCRIPTION OF EQUIPMENT FAILURE

<input type="text"/>
----------------------

Email this completed form to: [safety.services@gov.ab.ca](mailto:safety.services@gov.ab.ca)  
Alberta Municipal Affairs  
Technical and Corporate Services  
Community and Technical Support  
16th Floor 10155 102 Street  
Edmonton AB T5J 4L4  
Telephone: 1-866-421-6929

This form is to be completed when a product or equipment failure occurs due to design, manufacturer, or standard deficiency. This provides information that can be used to identify repeat product failure, which will be forwarded to the appropriate certification agency or standards body, by Alberta Municipal Affairs.

The failure may be a result of:

- the unit not being manufactured according to the standard;
- the unit failing to operate as intended;
- a component part failure for reasons other than abuse or long term operation.

This form is **not** to be used for incorrect installation or application.

### **Product Information**

Define the type of equipment, e.g. plumbing fixtures, piping, furnace, water heater, etc. This includes specific information on rating plate, e.g. BTU Rate, orifice size, manifold pressure, plumbing product number and standard number stamped on material, etc.

### **Certification Agency**

Identify markings of certification agency certifying equipment. Include the number appearing on the certification mark.

### **Owner of Product**

Give the name and address of the owner of the fixture, appliance or equipment. Also, give the street address, legal description and the location in the building of the equipment or appliance.

### **Source of Report**

Give the name of the person who inspected the product in case future contact is necessary. Ensure the jurisdiction is completed.

### **Description of Equipment Failure**

Describe the failure of, or problem with, the equipment and the determined cause. Include any action taken to correct the problem and state if the problem is corrected. Include any related installation inspection reports.