

## Wellness Care Plan Agreement

This document is a contract between Herndon Animal Medical Center, LLC as the "provider" and the person signed below as the "subscriber". The Wellness Care Plan covers all services listed and only those services provided by Herndon Animal Medical Center, LLC. The Wellness Care Plan is designed to enable pet owners to provide excellent preventive health care for their pets. It is not an insurance plan and will not eliminate costs when pets are ill or injured.

**TERMS and USE:** The term of this agreement will last for one full year following the date below. This agreement and the services provided hereunder are not transferable among patients or subscribers and apply only to the subscriber and patient identified at the time of enrollment for as long as that patient is owned by the same owner. All services are exclusively provided at Herndon Animal Medical Center, LLC. Upon delivering notice 30 days in advance, either party may cancel this agreement upon delivering written notice to the other, and the payments made or owed shall be handled as provided below; if this agreement is not cancelled as aforementioned, it **automatically renews in one year** \_\_\_\_\_. (Initials). Renewals for a Kitten/Puppy Wellness Care Plan will automatically renew as an Adult Wellness Care Plan. If the subscriber restarts a Wellness Care Plan after termination, the subscriber must re-apply and pay the Initial Premium.

**PAYMENTS:** By signing this agreement, the subscriber agrees to be responsible for the full cost associated with this agreement and shall only be relieved of such liability unless as expressly provided herein. The subscriber shall pay the provider in advance monthly or in full at the time of entering into this agreement. If paying in full in advance, the subscriber will receive a discount on the annual premium.

If the subscriber chooses to pay premiums on a monthly basis, payments will be automatically charged to the credit/debit card provided by the subscriber on the same day each month between the 1<sup>st</sup> and 28<sup>th</sup> day of the month, depending on the day the subscriber signed up for the plan. A reprocessing fee of \$25.00 will be charged for any rejected charges. The subscriber is responsible for notifying the provider at least 7 days in advance of the payment due date if there is a change in the account to be used to provide payment. If the subscriber fails to pay any installment within 30 days of the due date, the provider may immediately terminate the agreement, accelerate and declare all fees and remaining monthly payments due for the remainder of the term of the agreement immediately due and payable. **The provider reserves the right to adjust Monthly Premiums and/or Annual Premium Membership amounts on any enrollment anniversary date or to cease to provide the Well Care Plan at that time.** The Initial Premium will be charged with any renewal. The provider will extend a 30 day grace period following an automatic renewal date in which, should the subscriber elect to not renew the chosen Well Care Plan, the Annual Premium Membership amount will also be refunded if no services have yet been provided. Beyond the 30 day grace period, the Annual Premium Membership charge will not be refunded.

**CANCELLATIONS and REFUNDS:** If the subscriber cancels the Wellness Care Plan before any services are rendered and no later than 30 days after the renewal of the plan, the entire amount paid for the current subscription year will be refunded. If cancellation occurs later than 30 days after the renewal and no services have been rendered, the subscriber may cancel the plan and not be responsible for future payments, but all payments already made are not refundable. If the subscriber cancels the Wellness Care Plan after any services are rendered, the subscriber will be liable to the provider for the lesser of the entire amount of the Annual Premium Membership charge or the full amount of the standard price of services already rendered. In the tragic event that an enrolled patient passes away before the plan has expired, the subscriber will pay the greater of the balance of payments already made or the standard price for services already rendered. There are no refunds from any prior year or plan.

**SERVICES:** The Wellness Care Plans available are described on the Wellness Care Plan pamphlet provided to you along with this agreement and on the Herndon Animal Medical Center, LLC website: <http://www.herndonamc.com>. The Wellness Care Plan described on the website at the time the subscriber enters into this agreement shall become part of this agreement.

	Prepaid Annual Premium Membership:	Initial Premium:	Monthly Premium:
Kitten:	\$631	\$86.50	\$49.50
Puppy:	\$685	\$91.00	\$54.00
Adult Cat/Dog:			
Senior Cat/Dog:			

Wellness Care Plan chosen: \_\_\_\_\_ Preferred method of payment: (Indicate One) Prepaid Annual      Monthly

**I agree to update Herndon Animal Medical Center or PaymentBanc with new Credit Card or bank account information if this card expires prior to the contract renewal date.** \_\_\_\_\_ (please Initial)

Patient/Pet's Name: \_\_\_\_\_ Subscriber's Name: (print): \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_