

Changes to your Billing Statement

Effective May 2017, the Groveland Community Services District will no longer mail customers pink Past Due Notice Statements. The Past Due balance will continue to appear on the billing statement at the top and bottom portions of the statement. Past Due Charges will be clear and identifiable and the Past Due Policy will be visible.

In lieu of mailing past due statements, the District will send a final notice of scheduled disconnection due to non-payment via automated telephone call to the phone number listed on the customer's account, five (5) calendar days prior to the last day past due balance payments must be made. If payment isn't received by the close of business on the date stated in the call, the customer's meter will be locked off the following day and the entire account balance including past due, current charges, and lock off fee must be paid in order for the meter to be unlocked.

Please contact the District with your current telephone number to ensure you will receive the reminder call. Failure to receive a phone call will not relieve the customer of their obligation to pay their past due balance by the date stated in the phone call.

Please note that the disconnect fee has increased to \$50.00 and the afterhours/weekend reconnect fee has increased to \$150.00.

For your convenience, the District has provided an online form under the customer service tab to easily update your contact information.

Reduction in Monthly Water Bond Customer Charges

On March 13, 2017, the Groveland Community Services District Board of Directors voted to reduce the monthly customer charge for the two water bonds that appear on your bill. Currently your bill reflects a 2013 Water Debt Service Charge of \$9.83 and a 2014 Water Debt Service Charge of \$10.75. Effective April 2017, the 2013 Water Debt Service Charge will be reduced from \$9.83 to \$6.78 and the 2014 Water Debt Service Charge will be reduced from \$10.75 to \$8.79.

In February 2013, the 1998 Installment Sale Agreement executed to finance the acquisition, construction, and improvement of water storage and treatment facilities was refinanced and renamed the 2013 Water Debt Service.

In February 2014, the 2007 Water Debt Service Bond used to pay for federal and state mandated upgrades to the two water treatment plants, construction of an emergency water supply system, and upgrade to the radio telemetry and control (SCADA) system was refinanced and renamed the 2014 Water Debt Service.

The District received an overall cost savings as a result of refinancing the two water bonds and has thus recalculated the charge needed monthly by all water customers to meet the two bond repayment obligations. The 2013 Water Debt Service will be paid off in 2026 and the 2014 Water Debt Service will be paid off in 2027.

2016-2017 Water Rate Increase

On January 13th, 2016 the GCSB Board of Directors approved (4-1), a water rate increase over a five year period to begin raising the revenue needed to address water infrastructure replacement. On March 13, 2017 the Board voted to implement the FY 2016/17 water rates as stipulated in the approved Water Rate Analysis Engineer's Report. The new rates will be reflected beginning with your May billing. Below lists your current rates, new rates, and a billing example for a typical 5/8" x 3/4" meter under the new water rates.

Current Water Rates

Meter Size	Flat Rate	Debt Service	Usage Rate	
			Baseline Usage	Peak Demand Usage
5/8" x 3/4"	\$35.22	\$20.58	\$0.00680	\$0.01345
3/4" x 3/4"	\$35.22	\$20.58	\$0.00680	\$0.01345
1"	\$56.36	\$32.93	\$0.00680	\$0.01345
1 1/2"	\$91.57	\$53.51	\$0.00680	\$0.01345
2"	\$123.27	\$72.03	\$0.00680	\$0.01345
3"	\$193.70	\$113.19	\$0.00680	\$0.01345
4"	\$274.71	\$160.53	\$0.00680	\$0.01345

New Water Rates

Meter Size	Flat Rate	Debt Service	Usage Rate	
			Baseline Usage	Peak Demand Usage
5/8" x 3/4"	\$36.28	\$20.58	\$0.00700	\$0.01385
3/4" x 3/4"	\$36.28	\$20.58	\$0.00700	\$0.01385
1"	\$58.05	\$32.93	\$0.00700	\$0.01385
1 1/2"	\$94.32	\$53.51	\$0.00700	\$0.01385
2"	\$126.96	\$72.03	\$0.00700	\$0.01385
3"	\$199.52	\$113.19	\$0.00700	\$0.01385
4"	\$282.95	\$160.53	\$0.00700	\$0.01385

BILLING EXAMPLE:

***BASED ON 3,300 GALLONS USED FOR 5/8" x 3/4" METER**

CURRENT RATES		NEW RATES	
FLAT RATE	\$35.22	FLAT RATE	\$36.28
DEBT SERVICE	\$20.58	DEBT SERVICE	\$15.57
3,000 @0.00680	\$20.40	3,000 @0.00700	\$21.00
300 @0.01345	\$4.04	300 @0.01385	\$4.16
TOTAL BILL	\$80.24	TOTAL BILL	\$77.01

BILL DIFFERENCE	(\$3.23)
------------------------	-----------------