MICRO FOCUS

Data Sheet
CSIRP Management

Computer Security Incident Response Plan (CSIRP) Management

Define, execute, and accelerate your CSIRP with built-in reporting, auditing, and workflow documentation.

Product Highlights

Be Prepared For What You Hope Never Happens

The worst time to realize you are not prepared for a computer security incident is during a data breach. Having a **Computer Security Incident Response Plan (CSIRP)** in place is the first step for any incident response function. The CSIRP must capture roles and responsibilities of various stakeholders across the organization, articulate incident response processes, and establish communications flows and notifications procedures. And your CSIRP must honestly reflect your team's capabilities to respond to various types of breaches and address the skillsets required for each of those types.

Key Features

- Out-of-the-box best practice processes to manage a response to security incidents
- Built-in reporting that enables any user to configure, view, or schedule their own reports
- Multiple configuration choices for notification, including mobile devices
- Ability to enable approval actions through email or messaging without having to log into the application directly
- Full visibility, out-of the-box audit and compliance reports to achieve internal and industry regulatory compliance
- Role-based security, approvals, and notification support

Key Benefits

The CSIRP Process App Supercharges Your Response Team

By using the CSIRP process app, a Computer Security Incident Response Team (CSIRT) can efficiently provide a centralized coordination effort for IT security issues within the organization. This allows for quicker incident recovery, which equates to less dollars lost due to incidents. Because the team understands legal issues and knows how to preserve evidence in the event of a litigation, use of the application can also be critical during a post-incident audit by internal or external parties.

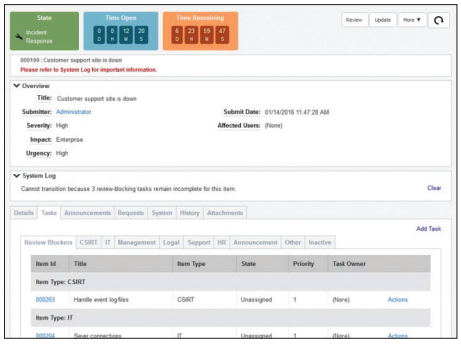

Figure 1. An example of a Computer Security Incident Response

CSIRP Management Benefits:

- Minimize the duration and impact of a cyber security breach
- Establish an effective incident response plan based on best practices
- Automate common actions to decrease the chance of human error
- Accelerate the maturity of your IT organization

Easily Tailored to Fit Your Security Response Plan

We've provided the best practices and widely utilized tracking metrics so you can fold this process app easily into your infrastructure. But if you need to change anything, with the power of Micro Focus® Solutions Business Manager Manager (SBM) behind it, you can quickly and easily modify process, fields, or workflow to best reflect your organization's CSIRP requirements through an intuitive drag-and-drop user interface with no programming knowledge required..

Integrate Your Plan into Enterprise Service Management

Utilizing the power of SBM, the CSIRP Management process app can not only track and enforce the business processes associated with a CSIRP, but it can also be extended to integrate smoothly into Micro Focus Service Support Manager (SSM). This gives you further tracking and control over problem, change, or

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asset management that are likely part of your response plan. This empowers you to orchestrate both human processes (e.g., notifying local authorities of an attack) and machine processes (e.g., scheduling a vulnerability patch update). And you can tie into Micro Focus Deployment Automation or Micro Focus Release Control for even more automation.

Don't Let Being Away from Your Desk Slow You Down

Today's workforce is more distributed and mobile than ever before. To ensure that actions can be taken remotely and status viewed at any time, the CSIRP process app can be accessed from a variety of mobile devices as well as traditional laptops and desktop systems through industry standard browsers.

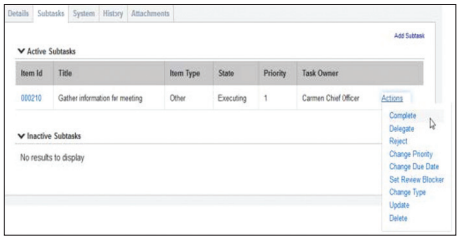

Figure 2. Contractor Management is designed for a mobile first work environment

Need Some Help Putting This to Work? We Can Help

If you're low on time or the resources needed to customize the process app for your specific business processes, Micro Focus Services can perform a variety of tasks:

- Set up groups and actions to meet your unique requirements
- Add integrations to service management or automation solutions
- Tailor identified response teams to meet your needs
- Configure notifications and escalations
- Create new reports or use pre-built reports that Micro Focus provides
- Import existing contact information for important partners or agencies

While the process app does not require any unique licenses, you may find that additional people in your organization will need access to it. If this is the case, please feel free to contact your account manager today if you need any additional licenses to power this new process.

Download the Computer Security Incident Response Plan process app (as a snapshot) today, and see for yourself how it can dramatically improve your ability to respond to critical and time sensitive incidents.

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