

UH ENROLLMENT SERVICES DAILY STATUS REPORT

August 12, 2021

8:30 a.m.

****Note**:** To help readers identify new information, ****teal**** and double asterisks will be used to flag information that is new or changed from the previous day's report.



ANNOUNCEMENTS

There are no current announcements at this time.

****Summer/Fall 2021 Important Dates (August)****

Monday, Aug. 9	<ul style="list-style-type: none">• Summer 2021 Session 4—Last day of class• Fall 2021—Application Deadline and Transcripts Due (Visiting Students)• Official Coog Day
Tuesday, Aug. 10	<ul style="list-style-type: none">• Summer 2021 Session 1—Last day of class• Summer 2021 Session 4—Final exams• Fall 2021—Freshman and Transfer Virtual New Student Orientation
Wednesday, Aug. 11	<ul style="list-style-type: none">• Summer 2021 Session 1—Final exams• Summer 2021 Session 4—Final exams, Official closing of the session
Today, Aug. 12	<ul style="list-style-type: none">• Summer 2021 Session 1—Final exams
Friday, Aug. 13	<ul style="list-style-type: none">• Summer 2021 Session 1—Final exams, Official closing of the session
Monday, Aug. 16	<ul style="list-style-type: none">• Summer 2021 Sessions 1 & 4—Deadline for faculty to post Final Grades in myUH
Tuesday, Aug. 17	<ul style="list-style-type: none">• Fall 2021 Sessions 1, 2 & 3—University Payment Due• Fall 2021 Installment Payment Plan—1st Installment Due
Monday, Aug. 23	<ul style="list-style-type: none">• Fall 2021 Regular Session 1, 2 & 3—First day of classes
Wednesday, Aug. 25	<ul style="list-style-type: none">• Fall 2021 Sessions 2 & 3—Last day to add a class
Thursday, Aug. 26	<ul style="list-style-type: none">• Fall 2021 Sessions 2 & 3—ORD, Last day to withdraw without receiving a grade and last day to drop a course
Monday, Aug. 30	<ul style="list-style-type: none">• Fall 2021 Regular Session 1—Last day to add a class
Monday, July 26	<ul style="list-style-type: none">• Summer 2021 Session 3—Final exams
Tuesday, July 27	<ul style="list-style-type: none">• Summer 2021 Session 3—Final exams, Official closing of the session• Fall 2021—Freshman In-Person New Student Orientation
Thursday, July 29	<ul style="list-style-type: none">• Fall 2021—Freshman In-Person New Student Orientation
Friday, July 30	<ul style="list-style-type: none">• Fall 2021—Transfer Virtual New Student Orientation



EMAILS & ROBOCALLS

****Emails and/or Robocalls Scheduled for the week of August 9, 2021****

Monday, August 9

- **ADM—Fall 2021**, In-person classes returning Fall 2021 (to newly admitted students)
- **OUR—Summer 2021 Session 4**, Grade Rosters available (to faculty)

Wednesday, August 11

- **ADM—Thank you** for attending our event (to July tour/event attendees)
- **OUR—Summer 2021**, Grading deadline reminder (to Instructors with ungraded students)

Today, August 12

- **SBS—Fall 2021**, Payment deadline approaching (to enrolled students)

Friday, August 13

- **OUR—Summer 2021**, Grading deadline reminder (to Instructors with ungraded students)



CUSTOMER SERVICE METRICS

As of 5:00 pm on Wednesday August 11, 2021

Enrollment Services Call Center

Dept.	Calls Presented	Avg. Hold Time	Calls Handled	Avg. Talk Time	Calls Missed	Avg. Time to Abandon
ADM	442	0:01:35	420	0:05:05	22	0:02:00
OUR	229	0:00:58	221	0:05:30	8	0:00:55
SBS	451	0:05:26	347	0:05:22	104	0:05:27
SFA	714	0:12:37	443	0:07:20	271	0:08:58

Enrollment Services Virtual Appointments

Dept.	Appointments Requested	Total No Show	Total Completed	Drop-In Virtual Contacts (SFA Only)
ADM	25	01	24	
OUR	38	09	29	
SBS	00	00	00	
SFA	117	11	106	78

Enrollment Services Welcome Center

Dept.	Total Guests Checked In	Total No Show	Total Guests Assisted At Counter	Avg. Wait Time	Avg. Advise Time
ADM	00	00	00	0:00:00	0:00:00
IES	88(02)	00	88(02)	0:00:00	0:00:00
OUR	18	00	18	0:02:22	0:06:53
SBS	09	00	09	0:00:00	0:00:00
SFA	32	00	32	0:06:55	0:06:48

*() denotes # of students checked-in & assisted directly by IES at Front Counter



OFFICE OF ADMISSIONS

**PNSP Event Offerings 08/11/2021

Virtual Experience	Guests
Individual Tour	0
Group Tours	0
Admissions Presentations	2
Academic College Session	0
Virtual Senior Events	0
Total Virtual Participants	2
In-Person Experience*	Guests
Individual Tour	106
Group Tour	0
Total Participants	108

**New Student Orientation Registration Report as of 08/12/2021*

Freshman Orientation

Orientation Date	Registered	Attended	Enrolled		Point in Time Comparison	Registered	Difference
April 16 Summer Scholars	3	3	2		2021(08/12)	6192	+4.7%
April 16 Fall Scholars	284	250	240		2020(08/12)	5916	
May 27 Summer Virtual	87	81	80		2019(08/12)	6136	
May 27 Fall Virtual	459	425	397				
June 2 Virtual	630	611	570				
June 8 Virtual	583	553	504				
June 11 Virtual	525	505	458				
June 17 Virtual	602	573	514				
June 22 Summer Virtual	27	26	22				
June 22 Fall Virtual	337	322	279				
July 14 Virtual	680	633	510				
July 15 In Person	110	100	90				
July 19 Virtual	543	510	404				
July 20 In-Person	76	71	53				
July 21 In-Person	180	171	144				
July 23 In-Person	108	100	83				
July 27 In-Person	169	163	129				
July 29 In-Person	102	96	74				
August 3 In-Person	169	152	96				
August 5 Virtual	321	296	139				
August 10 Virtual	143	124	24				
August 12 – 20 Online	54						
Total	6192	5765	4812		%Attended who Enrolled		83%

Transfer Orientation (all sessions are virtual)

Orientation Date	Registered	Attended	Enrolled		Point in Time Comparison	Registered	Difference
May 20 Summer	260	247	218		2021*	5381	+2.7%
May 20 Fall	360	347	324		2020	5237	
May 25 Summer	145	134	110		2019	5439	
May 25 Fall	171	160	138				
June 4	437	421	386				
June 15	391	367	330				
June 24 Summer	94	79	63				
June 24 Fall	196	180	166				
July 16	638	594	526				
July 22	484	445	378				
July 30	591	548	429				
August 5	628	586	392				
August 10	820	753	330				
August 12 – 20 Online	166						
Total	5381	4861	3790		%Attended who Enrolled		78%

*Regarding the past year comparison numbers: Registration opened 2020 on February 19. Registration for 2021 opened on March 8, almost a full month later than previous years.

*August 12 – 20 is Online Orientation – This is the self-paced orientation option for late admits and orientation attendees



SCHOLARSHIPS & FINANCIAL AID

****Scholarships and Financial Aid as of 8/06/2021****

	8/06/2021	7/30/2021	FY2020
Students with aid disbursed	36,362	36,349	37,200
Students with aid pending	4,224	4,432	
Offered	3,150	3,329	
Accepted	1,195	1,258	
Funds disbursed	\$425,587,830	\$425,130,674	\$425,434,548
Funds pending	\$19,121,273	\$20,132,052	
Offered	\$14,206,964	\$14,930,290	
Accepted	\$4,906,545	\$5,185,623	
Students with Federal Grants	24,392	24,389	29,468
Federal Grant funds disbursed	\$102,248,449	\$102,188,653	\$97,127,555
Students with State Grants	6,065	6,065	4,169
State Grant funds disbursed	\$30,359,578	\$30,359,578	\$25,878,912
Students with UH scholarships/grants	24,001	23,990	22,938
UH scholarships/grants disbursed	\$105,785,643	\$105,687,598	\$96,647,230
Students with outside scholarships	2,897	2,895	2,974
Outside scholarships disbursed	\$14,436,425	\$14,433,832	\$14,489,319
Students employed (FWS, TWS, CWS)	495	495	698
Student earnings	\$1,453,404	\$1,453,404	\$2,375,173
Number of loans disbursed	16,255	16,230	18,008
Loan funds disbursed	\$172,581,051	\$172,290,328	\$190,013,292
Completed Verifications 19 – 20			9,384
Completed Verifications 20 – 21	9,721	9,717	
Completed Verifications 21 – 22	3,976	3,803	
Pending Verifications 20 – 21	4,703	4,687	
Pending Verifications 21 – 22	2,897	3,026	
Total ISIRs received 2019 – 20			48,966
Total ISIRs received 2020 – 21	51,450	51,397	
Total ISIRs received 2021 – 22	45,172	44,370	
UGRD ISIR Data Comparison by Date	8/06/2021 (21 – 22)	8/06/2020 (20 – 21)	
First-Time-In-College	13,533	12,456	
New Transfers	3,881	4,611	
New Misc/Other	361	639	
Continuing Students	24,236	24,232	
TOTAL UGRD ISIRs	42,011	41,938	



UNIVERSITY REGISTRAR

****Fall 2021 Enrollment Activity as of 08/09/21 as reported on the UH Dashboard****

	Total*	Comparison to Fall 2020 *
Students	43,055	-2.80%
SCH	502,000	-5.80%

*Census Date

Summer 2020% Graded

Date	Time	Official Grades Needed	Grades Input	Overall Percent Graded
8/4/2020	4:00AM	42,205	19,590	46.42%
8/5/2020	4:00AM	42,205	21,079	49.94%
8/6/2020	4:00AM	42,205	22,589	53.52%
8/7/2020	4:00A M	42,205	25,215	59.74%
8/8/2020	4:00AM	42,205	29,073	68.89%
8/9/2020	4:00AM	42,205	32,313	76.56%
8/10/200	4:00AM	42,205	35,840	84.92%
8/11/2020	4:00AM	42,205	41,834	99.12%

Summer 2021% Graded

Date	Time	Official Grades Needed	Grades Input	Overall Percent Graded
8/9/2021	9:30AM	34,328	15,942	46.44%
8/10/2021	4:00AM	34,328	16,182	47.14%
8/11/2021	4:00AM	34,328	16,858	49.11%
8/12/2021	4:00AM	34,328	0	0.00%
8/13/2021	4:00AM	34,328	0	0.00%
8/14/2021	4:00AM	34,328	0	0.00%
8/15/2021	4:00AM	34,328	0	0.00%
8/16/2021	4:00AM	34,328	0	0.00%

****NR (Not Reported) Grades as of 8/10/2021****

Lapse Deadline: Tuesday, August 17th

College	GRAD Sp21	UGRD Sp21	Total
COTA	1	1	2
BAUER	2	0	2
EDUC	0	0	0
ENGR	9	1	10
CLASS	17	10	27
NSM	1	3	4
OPTO	3	0	3
GCSW	2	0	2
TECH	0	8	8
TOTAL	35	23	58

Graduation Processing Statistics 06/16/21

	Submitted by College	Applied	Awarded	Denied	Grand Total	% Processed
Business Total	0	0	1312	64	1376	100.0%
GRAD	0	0	375	12	387	100.0%
UGRD	0	0	937	52	989	100.0%
Architecture Total	0	0	112	3	115	100.0%
GRAD	0	0	13	0	13	100.0%
UGRD	0	0	99	3	102	100.0%
Education Total	0	0	467	28	495	100.0%
GRAD	0	0	119	14	133	100.0%
UGRD	0	0	348	14	362	100.0%
Engineering Total	0	0	555	37	592	100.0%
GRAD	0	0	153	26	179	100.0%
UGRD	0	0	402	11	413	100.0%
Law Total	0	0	208	5	213	100.0%
Liberal Arts and Social Sciences Total	0	0	1562	240	1802	100.0%
GRAD	0	0	129	13	142	100.0%
UGRD	0	0	1433	227	1660	100.0%
Natural Sciences and Mathematics Total	0	0	768	98	866	100.0%
GRAD	0	0	141	30	171	100.0%
UGRD	0	0	627	68	695	100.0%
Optometry Total	0	0	108	2	110	100.0%
GRAD	0	0	9	2	11	100.0%
OPT	0	0	99	0	99	100.0%
Pharmacy Total	0	0	144	6	150	100.0%
GRAD	0	0	15	4	19	100.0%
PHRM	0	0	129	2	131	100.0%
Technology Total	0	0	602	66	668	100.0%
GRAD	0	0	77	9	86	100.0%
UGRD	0	0	525	57	582	100.0%
Social Work Total	0	0	113	0	113	100.0%
Hotel & Restaurant Mgmt Total	0	0	147	15	162	100.0%
GRAD	0	0	37	4	41	100.0%
UGRD	0	0	110	11	121	100.0%
College Of Nursing Total	0	0	24	4	28	100.0%
GRAD	0	0	10	3	13	100.0%
UGRD	0	0	14	1	15	100.0%
College Of the Arts	0	0	232	14	246	100.0%
GRAD	0	0	54	2	56	100.0%
UGRD	0	0	178	12	190	100.0%
Hobby School of Public Affairs	0	0	22	0	22	100.0%
Grand Total	0	0	6376	582	6958	100.0%



STUDENT BUSINESS SERVICES

Payment Activity

61 Welcome Center

846 Electronic Payment

Summer 2020	<i>Students Cancelled</i>	Summer 2021	<i>Students Cancelled</i>
1 st Cancellation May 29, 2020	520	1 st Cancellation June 4, 2021	455
2 nd Cancellation June 3, 2020	86	2 nd Cancellation Wednesday, June 9, 2021	76
Summer Session IV Fee Payment June 30, 2020	879	Summer Session IV Fee Payment July 6, 2021	839

HB2504 Spring Semester Daily Status, as of 08/12/2021 and Summary of Compliance

Note: The Deadline for the Fall is September 30th, 2021. In case of questions regarding the progress of your college or department, please contact your class schedule developer.

Count of Syllabi		Count of Curriculum Vitae	
College	Outstanding	College	Outstanding
Architecture	220	Architecture	4
COTA	242	COTA	21
Business	251	Business	12
Education	159	Education	7
Engineering	198	Engineering	5
HRMA	68	HRMA	3
CLASS	1160	CLASS	54
NSM	767	NSM	8
NURS	17	NURS	1
Technology	311	Technology	16
Total	3393	Total	131

****Please direct inquiries or responses to the facilitators for this report to:**

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