

Computing and Information Technology Monthly Status Report (Public)

February 2017

Daren Hubbard, AVP and CIO of Computing and Information Technology (C&IT)

Here is a brief status update of several of our major projects. This update is not an exhaustive review, but instead an example of what is typically covered at the Information Systems Management Committee (ISMC) meetings.

C&IT Successes:

- 2017 C&IT Chili Cookoff raised \$625
- DeskTech Pharmacy Migration Underway
- Online Ellucian Training is available

Current Notable Major Projects:

New Data Center

Status: Green

Department: Administration & Finance

Project Manager: Warren Doucet

In September 2016, the Board of Governors approved the design phase of the data center project. EXP was the project design firm selected. In January 2017, a parking lot survey took place that involved ground penetrating radar and core sample drilling. In addition, EXP has provided a conceptual floor plan for the new data center. In February 2017, interviewed construction management firms and selected Granger. Finalized the site plan for the location. Lastly, an initial consultation meeting with Granger was completed.

Banner Effectiveness Assessment

Status: Green

Department: Enterprise Applications

Project Manager: Bhavani Koneru

WSU's current ERP application – Banner has been implemented about 15 years ago. A need has been recognized that the current processes need to be re-engineered and also perform the gap analysis on our current ERP to fit out required business processes. This would potentially lead into the implementation of new functionality and re-tooling our current ERP. WSU is

working with the vendor Strata Information Group (SIG) to analyze the current business processes and Banner systems and report the identified gaps.

Preferred Name Implementation
Department: Enterprise Applications

Status: Green
Project Manager: Bhavani Koneru

University is required to provide an option to its constituents the ability to choose a preferred name - preferred first, last and middle name. This is not the same as their current legal name that is recorded in all University applications. This requires the implementation new functionality in the current application to record the preferred name and changes to the specified applications to adapt the preferred name. Along with the changes to the application, a policy is also being drafted regarding the usage of preferred name.

Implementation of Banner XE
Department: Enterprise Applications

Status: Green
Project Manager: Bhavani Koneru

Ellucian has delivered a completely new platform called Banner XE with new technical tool set. Ellucian has been delivering functionality in this new environment over last 2 to 3 years. WSU technical team is currently working on setting up Banner XE environments and working with the functional users to map the timeline to implement various XE components. The first module to be implemented in Faculty Grade Entry.

New Campus VoIP Telephone Services
Department: Infrastructure & Operations

Status: Green
Project Manager: Kathryn Guarano

We just completed phase 3 of this 2.5-year initiative migrating -90% of our legacy Centrex telephone lines to the next generation voice over internet protocol (VoIP). To date we have migrated approximately 5000 lines in over 100 buildings. Phase 4 takes place in March and Phase 5 takes place in July - migrating phone lines in the final six buildings. The University will realize approximately 15-25% annual cost savings compared to Centrex rates. While the visible portion of the project has been a new phone on desktops, we have also done significant work in updating key infrastructure like wiring and network switches that power both voice and data communications on campus.

C&IT Performance Scorecard

