



## Quality Policy Statement

### It is the policy of Ramsay Rubber to:

- Supply materials and products to meet customer specifications and application requirements.
- Ensure that customer and applicable statutory and regulatory requirements are determined, understood and consistently met.
- Ensure the risks and opportunities that can affect conformity of materials and products are determined and addressed and the focus on enhancing customer satisfaction is maintained.

### This will be achieved by:

- I. Establishing and maintaining a Quality Management System that meets the requirements of IATF 16949:2016.
- II. Setting and reviewing measurable quality objectives, ensuring those objectives are met.
- III. Continually improving our management and manufacturing processes.
- IV. Maintaining close working relationships with our customers and helping them to develop cost effective solutions for die-cut parts for sealing applications.
- V. Working with material manufacturers to develop new and innovative materials.
- VI. Continually developing our workforce to understand our customer expectations and to empower them to pro-actively contribute to the effectiveness of the Quality Management System.
- VII. Ensuring resources needed for the Quality Management System are available, including training, support and encouragement.
- VIII. Promoting continual improvement.

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Managing Director