

INSTRUCTIONS FOR COMPLETION PATIENT INCIDENT REPORT FORM



HEALTH

INCIDENT REPORTING:

The **Patient Incident Report Form** is for incidents involving Texas A&M Health (TAMH) patient incidents, within the circle of care, occurring within clinics, hospitals, nursing home, or any other clinical venue.

Report should be completed by the employee involved in the event. It must include factual details only on the event, including date, time, and place; a simple description of what happened; and what is known of the outcome. **DO NOT include opinions, conclusions, or assignment of blame.**

Report must be submitted within 2 business days of the event. **If the Adverse or Sentinel Event resulted in a death, the event should be submitted within 1 business day.**

All Incidents and Near Misses, within the circle of care, must be reported on the Patient Incident Report Form.

1. **Near Miss (or Close Call):** Patient safety event that did not reach the patient. An event which has potential to result in an illness, injury, or harm but did not reach the patient or other individuals. Near Miss events include, but are not limited to:
 - a. Documentation; or
 - i. incorrect documentation;
 - ii. lack of timely documentation; or
 - iii. documentation in the wrong chart.
 - b. Error in a medication or immunization order.
2. **Incident:** Any event or occurrence that could have resulted, or did result, in harm to a patient.
 - a. **Adverse Event:** Any happening that results in harm, physical or psychological, to a patient that is not consistent with the routine care of a particular patient.
 - b. **Sentinel Event:** A sentinel event is an adverse event involving death or serious physical or psychological injury; or the risk thereof. Serious injury specifically includes loss of limb or function. The phrase "or the risk thereof" includes any process variation for which a recurrence would carry a significant chance of a serious adverse outcome. Sentinel Events do not automatically imply negligence or malpractice
 - c. **Litigious Intent:** Significant threat or indication from a patient or their family that they intend to pursue legal actions against our practice or providers.
 - d. **Investigations by the Texas Medical/Dental Board or other regulatory bodies:** Any situation that gives rise to an investigation by the Texas Medical/Dental Board or any other regulatory body shall be reported as an adverse event.

INTERNAL REVIEW:

Please refer to the College of Dentistry or College of Medicine policy on their Internal Review process.

FOLLOW-UP REPORT:

A follow-up report may be required including a summary of the internal review, corrective and/or assessment action plan and whether a peer review was completed.

Save the blank form to your desktop, open and type into the form fields electronically.

Save the completed form to your computer, naming the file with the date of the incident, i.e. "Patient Incident MM.DD.YYYY"

**Email the form to patient-incidents@health.tamu.edu and your department head/supervisor.
For College of Dentistry: copy email to Gracie Perez in Clinical Affairs - gperez@tamu.edu**

Delete the saved incident report from your computer after it has been successfully submitted by email.

If you have any questions, please contact:

**HSC Compliance and Risk Management
Texas A&M University Health Science Center
Clinical Building 1, Suite 3200
8441 Riverside Parkway, Bryan, TX 77807**

PATIENT INCIDENT REPORT FORM



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Attending Physician Resident Dentist Clinical Staff	Full Name		Email Address		Phone
	Title		Department		Date Report Prepared
Location Date & Time	Inpatient at:		Outpatient / Clinic Patient at:		Other, please explain:
	Date / Time of incident		Location: Street, City, Building, Room No. (Be specific)		
		AM PM			
Patient Information	Admission Date: _____ Admission Diagnosis: _____				
	Patient Last Name		Patient First Name		Phone
	Address		City, State, Zip Code		Date of Birth
					M F Unknown
Describe What Happened <i>(Please state facts only. Use additional sheet if necessary):</i>					
Incident Description					
Nature of Harm III Health Damage					
Immediate Action Taken	Transported for Care?	Yes No	Seeking Private Care?	Yes No	
	Provide details of actions taken:				
WITNESSES	Name		Email Address		Phone No.
	1.				
	2.				
	3.				
REPORTED BY	Name		Email Address		Phone No.
	Title		Department		Date

**FOR INTERNAL USE ONLY**

Department Head Supervisor Review / Action	Review	
	Action	
		Recommended Required
	Signature	Date
TAMH Administration Review / Action	Review	
	Action	
		Recommended Required
	Signature	Date
TAMH Compliance Review / Action	Review	
	Action	
		Recommended Required
	Signature	Date
Notes / Comments	FOR RISK MANAGEMENT USE ONLY	
	Signature	Date