

# Server Maintenance Checklist



Our server maintenance and monitoring can prevent a server failure from turning into a business disaster.

**Outsource the management of your estate to a provider with the right expertise to help improve performance, uptime & server lifespan.**

## PSU's 10 Point Checklist to Managing your Servers

1

### Managed Backups

Daily reports confirm backup status with our operations team keeping customers informed & troubleshooting any issues.

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### Disk Usage Monitoring

We continuously monitor services with threshold breach notification warnings to proactively avoid service outages.

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### Monitored RAID Alarms

Monitoring RAID status means we can troubleshoot failures & stop simple drive replacements turning into a disaster.

4

### Automatic OS updates

Critical and security OS updates & patches. With agreed deployment schedules, pre-tested in our development system.

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### Remote Management

Remote management tools, remote reboot and rescue mode are all built into our solutions.

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### Server Utilisation Reports

We offer a complete SQL powered reporting function. Accurate and concise reports are produced based on all monitored data.

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### Hardware Error Monitoring

We monitor for overheating notices, disk read errors and network failures, which could be early indicators of hardware failure.

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### System Security Auditing

Remote auditors to ensure that the server maintenance processes & systems that we implement are secure and adhered to.

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### User Account Reports

We take the hard work out of managing user accounts with regular reports showing users on the system & when they last logged on.

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### Password Changing

We work with our customers to agree group policies – generally end users have to change passwords every 90 days.

Contact our experts about server maintenance.