



CORPORATE PROFILE





CONTEXT

Ensure is a B-BBEE Company comprising of a dynamic group of South Africans from a diverse range of activities and experience including pioneers of the South African Security Industry, Captains of Corporate South Africa and Internationally experienced business persons who have joined forces to establish a “Next Generation” security organization.

Ensure has a unique approach, able to view security solutions from both user and provider’s perspectives.

We are intent on capitalizing on the talents and experience at our disposal to successfully manage and develop our business, contribute productively to the South African Economy, share this Knowledge base in developing and transferring skills and establish a national footprint which is financially sustainable and supportive of our operational requirements.





INNOVATIVE

Businesses in South Africa face an ever increasing security risk in a pressurized trading environment and therefore require dynamic and innovative security solutions.

Customer needs call for careful and ongoing assessment. At Ensure we believe that tried and tested, proven security practices complimented by new-age technologies will result in cost effectiveness and best of type security solutions.

Our exposure to a broad range of security risks and solutions across the wide spectrum of successfully serviced Ensure customers provides an extensive knowledge base which is utilized in formulating client specific but innovative, tailor-made risk management solutions.





VALUES

Integrity - We can be consistently relied upon to practice high ethical and professional standards in our service delivery.

Customer Focus - We have close, open relationships with our customers that generate trust to ensure the mutual benefits of our organizations.

Expertise - We develop and demonstrate our expertise through our innovative, leading edge approach to creating and delivering the right security solution.

Performance - We challenge ourselves to improve performance on a day to day basis to create long-term sustainability.

Best People - We take care to employ the best quality people, develop their competence through skills transfer programs, provide further opportunities within the organization and inspire them To perform in accordance with our company values.

Collaboration and Teamwork - We collaborate to ensure the success of ourselves, our staff and our customers.





WHY ENSURE?

- We strive to provide a cost effective security solution through the integration of technology and manpower
- We strive to establish business partnerships by exceeding expectations
- We take a proactive rather than reactive approach
- We offer a service which at all times is measurable through the implementation of a mutually agreed service level agreement
- We are a 100% South African company - We know and understand our environment.
- Hands on Management and dedicated supervisory support infrastructure
- Pay strictly in accordance with legislation and are 100% statutory compliant
- We endeavor to foster stability in Management and staff
- Personalized Executive Director involvement
- Value Added Services
- B-BBEE and industry accredited company





EXECUTIVE & MANAGEMENT COMMITMENT

Ensure demands dedication from all levels of management:

We boast a stable, qualified and highly experienced Executive and Management team which forms the back-bone of our operation.

Available 24 hours a day, our Management Team is committed to customer and employee satisfaction.

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SERVICE OFFERINGS

Ensure Security offers the following services, performed by highly competent staff who have been specially trained in their fields and in addition are aligned with best of type service providers where necessary.

- Site Security Evaluations / Risk Analysis
- Armed and Unarmed Guards
- Access Control Systems
- Gated Estate Security Solutions
- Urban Community Guarding
- Alarm Monitoring and Armed Response
- CCTV Surveillance & Online Monitoring
- Security Investigations
- Covert Operatives
- Industrial Unrest Protection
- Body Guards & VIP Protection
- Electric Fencing





SELECTION & DEVELOPMENT OF OUR PEOPLE

Ensure is committed to deploying security personnel of the highest order, who's bearing, demeanour and professional conduct will be a credit to both ourselves and your organisation in the realisation that they are often not only the front line of your business, but also the key ingredient in determining the safety and security of your assets



Extensive screening and verification processes are used to establish the honesty and integrity of every recruit appointed, including criminal fingerprint screening and truth verification tests. The record and progress of each officer is diligently plotted throughout their full employment cycle ensuring a continuous high standard of service, which is recognised and rewarded accordingly.

All officers experience on going customer-specific and refresher training and are encouraged and rewarded for participating in industry standard self-study programmes where every effort is made to accommodate their operational commitments.

Ensure is a learning organisation



CADETS IN TRAINING



SUPERVISOR TRAINING



PRE-DEPLOYMENT PARADES AND OFF-SITE TRAINING





MONITORED GUARDS

Each site guarded by Ensure is in direct contact with our hi-tech Command Centre. Guards are monitored from this centre by means of a variety of guard monitoring solutions.

An officer booking on and off duty is communicated through biometric recognition devices with corresponding GPS site location so that any absence is immediately flagged, located and rectified.

We offer internet based monitoring systems that can track an officer's movements in real-time during their tour of duty, alarm when inert, geofence and lock the officer to the site, instantly communicate a duress status and offers two-way SMS, MMS and voice communication between the officer and the Command Centre.

All of these can be coupled to IP CCTV camera systems which can view the officer and site on-line and in real time in our Command Centre.

Roving, fully equipped Patrol Vehicles, manned by armed supervisors and constantly tracked in real-time in our Command centre, are operational in sectors covering sites under our protection. This ensures rapid intervention and a high level of surveillance of sites and officers.

Included in each vehicle is an on board camera system monitoring both the interior and exterior of the vehicle and which can provide invaluable visual evidence when necessary.

Our customers are assured a prompt response to incidents ranging from - Not on duty; leaving site; failing to patrol; system inert; or emergency situations, and that every deviation will be handled with the skills resources and infrastructure to manage and accurately account for it.





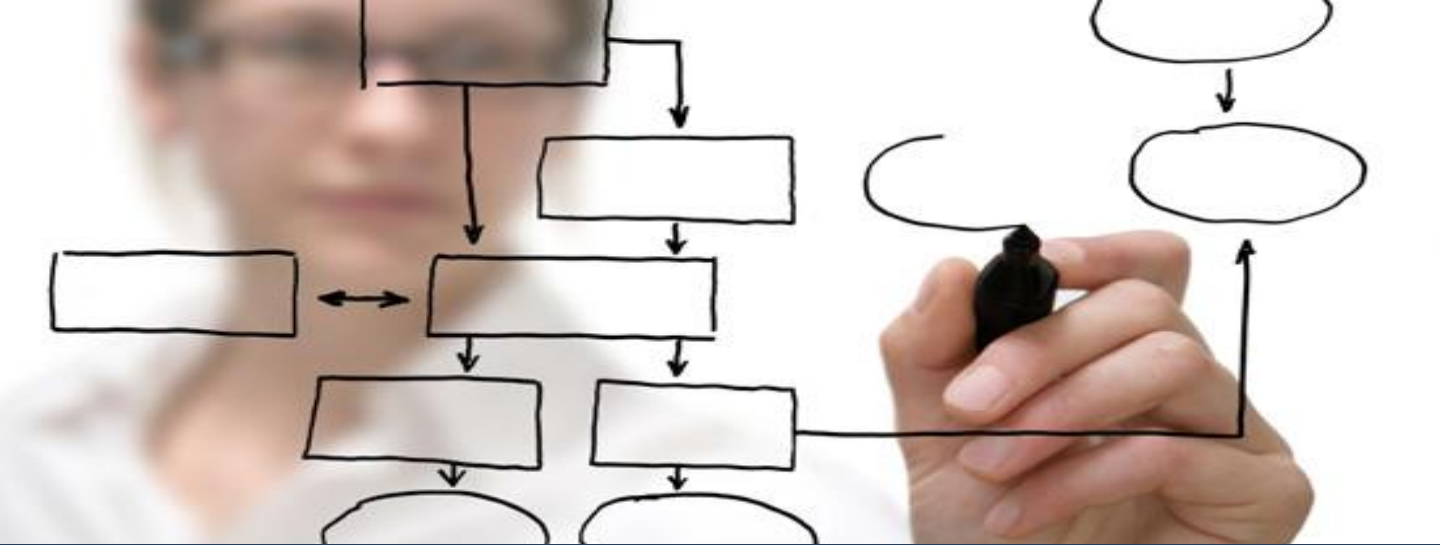
COMMITMENT TO QUALITY

At Ensure, quality management is considered an interdisciplinary function encompassing all of the functions and activities within the company. Responsibility for quality and quality management activities are therefore not only vested in the quality representatives but is the responsibility of every person in the Company.

To this end, Ensures business processes are formatted and integrated into a comprehensive system in line with this standard. All business processes are managed throughout the business cycle, integrating customer retention and customer relations management processes, incident investigation management and tracking processes, fleet and financial management systems, resource scheduling and resource productivity systems.

The system is user friendly and creates a platform for best practice development and continuous improvement of service delivery.





A SYSTEMATIC APPROACH TO QUALITY AND IMPROVEMENT

Routine liaison with clients will be established in agreed call-cycles with Ensure management.

Over and above, every complaint or incident relating to a site is relayed through our Command Centre and captured onto our Electronic Occurrence Logging System where it receives a **red flag status**. These are immediately disseminated to the responsible Operations Manager or On – Call Manager for immediate intervention.

Every 24 hours an Operations JOC chaired by senior Ensure Management is held to review all logged events and ensure that they have been escalated for the required corrective action and client communication.

Incident management is then tracked through its full cycle and is only de-escalated to **green flag status** upon client sign-off of a satisfactory conclusion.

All incidents or complaints are plotted onto a client **Risk Profile Matrix**. A visible record is created where trends are made apparent and interventions designed to curb or eliminate them, resulting in ongoing, **correctly targeted** improvement of site security.



Ensure is not content to be the “new broom that sweeps clean” And then deteriorates to the mundane. Our aim is to forge long term, mutually beneficial relationships with our valued clients.




ON-GOING EXECUTION AND QUALITY ASSURANCE PROGRAMS

This ensures that our clients' sites and posts are at all times manned by scheduled, trained and approved Security staff.

TWILANGA RETIREMENT VILLAGE - GENERAL INFORMATION	
GPS COORDINATES:	-29.728033,151.59453
ADDRESS:	89 HERWOOD DRIVE LORENGRAVE 4001
EMERGENCY CONTACTS:	24 HR FRAG CARE 031 361 1000 NURS NICHOLEY 083 789 2206





CORPORATE IDENTITY

Ensure Security has developed an aesthetically pleasing corporate identity with a versatile choice of quality uniforms, ranging from corporate to field ware and incorporating all statutory and necessary protective ware and equipment.



Standard uniforms can be applied or modified to match our customers' requirements. We are cognizant that the appearance, bearing and demeanor should at all times be a credit to your organization





COMPANY DETAILS

Business Addresses KZN:

Central Headquarters:
102 Fifth Avenue
Greyville
Durban
4001

Highway Command Centre:
Ensure Park
40 Shongweni Road
Hillcrest
3610

Business Address Gauteng:

Central Ops Centre:
31 Old Kilcullen Road
Bryanston
Sandton
2191

Postal Address:

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Hillcrest
3650

Registration Number: B-BBEE Contributor:

2004/072994/23
Level 3

PSIRA Number: VAT Number: COID Number: Provident Fund Number:

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Company Auditors: Desai Jadwat Incorporated



VALUE ADDED PRODUCTS & SERVICES

TO MOST
PEOPLE, THIS IS
SECURITY...

TO US IT'S A
SERIES OF
HOLES!!!



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DEDICATED EMERGENCY SWAT UNIT



NEXT GENERATION SECURITY

DON'T GET **JAMMED** THIS SEASON!



With the festive season nearing and remote jamming on the increase, Ensure Security is fighting back...

Introducing an innovative, leading edge solution to combat remote jammers. The fixed and mobile 'Mall Guard' Jamming Detectors alert security personnel to jammers operating within a 150m radius.

KEEP YOUR STAFF AND CUSTOMERS SAFE...
CONTACT US NOW FOR A FREE DEMO!



ENSURE SECURITY OFFERS THESE PRODUCTS FREE OF CHARGE TO GUARDING CUSTOMERS



The robust mounted Mall Guard is strategically fixed in car park areas. It alerts security personnel to remote jammers within a 150m radius using an optional siren and flashing LED lights.



The portable Mall Guard comes with a chest strap to be worn by security officers. It's alarm tone and vibration mode alerts the guard to remote jammers within a 100m radius. The unit also logs the time & date of the incident for reporting.



CONTACT SEAN - 082 871 8630 or KYLE - 082 321 8064 FOR FURTHER INFO

'Mi-SECURITY' CUSTOMIZABLE SMART PHONE APP

Basic Features & Functionality

- One-Touch Security Call
- Push Notification Service
- Free Message Broadcasts to Users
- Surveillance Camera
- Incident Reporting
- Media & Social Media Integration

Advanced Features

- Track Me GPS Alert Function
- Reservations / Bookings Module
- Access Control Integration
- QR Integration (Loyalty programs etc.)
- Geo-fenced Push Messaging
- Ensure Systems Integration

Screen shots:



Available on the
App Store



Available on the
Android Market

CLEAN ENERGY SECURITY TRANSPORTERS

SE-3 PATROLLER



The SE-3 Patroller is a natural extension of Segway's Patroller product line. It's an ideal match for missions that require a larger vehicle, which can display a more visible and obvious security presence (even in a parked position without a rider aboard), or that require a rider to frequently mount and dismount the vehicle during a patrol.

Learn more at www.segway.com/patrol

Power To-Go
Power your phone, radio or other accessories with the 12v power outlet

Full Color Display
Provides operational data including speed, battery life and distance

LED Headlight
The high-beam light allows you to continue patrolling day or night

Accessory Options
Mount a variety of tools to the SE-3's accessory bar, including the optional KIN™ HD video camera

Ample Storage
Including a lockable glove compartment

Exterior Shell
Provides location for department insignia, and customizable "POLICE" or "SECURITY" lettering available in multi-language

Integrated Lighting System
Red/Blue or Amber/White Whelen® alert lights on all sides

Unlimited Range**
Hot-swappable Li-Ion batteries, and "charge anywhere" technology that lets you top off in the field at any standard outlet.

Rear Wheel Drive
Independent rear-wheel drive for enhanced terrain capability

SE-3	
WEIGHT	400 lbs. 158.7 kg
TIRES	19" x 4" 48 cm x 10 cm
SPEED*	15 mph 24 km/h
RANGE**	Unlimited



A Textron Company

Ideal for residential estates, our range of electric security patrol cars provide an excellent visible presence and cost effective, efficient means of patrolling large areas quietly.

With the optional fitting of seat belts and safety features, loud hailer, spot lights, security lights and siren, these innovative vehicles provide the perfect eco-friendly solution to estate security transportation and mobile guarding.

Available with optional infra-red and night vision camera surveillance pod.



A VARIETY OF CLEAN-ENERGY, MULTI PASSANGER, ON AND ALL ROAD PATROL VEHICLES ARE AVAILABLE









ELECTRONIC OCCURRENCE BOOK

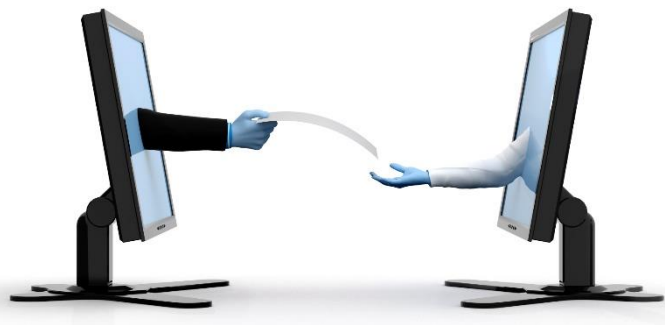


What can Incident Desk do?

Incident Desk provides you with the functionality to combine numerous applications and business processes commonly found in the Security Industry, thereby simplifying your life, saving costs and leading to efficiencies. Some of the security industry business

processes consolidated with Incident Desk includes:

-  Incident Management
-  Alarm Management
-  Asset Management
-  Guard Management
-  Photo & CCTV footage storage
-  Time & Attendance
-  Vehicle management
-  Health and Safety



Key Functionality:

Incident Desk offers an easy to use, functionally rich business activity management application. The application has market leading functionality including unlimited site and activity levels, enabling the user to log activities and extract reporting on the most granular level. Uniquely defined assets can be allocated to any site level, and all related documentation, photos and videos can be stored on our integrated cloud-based document management solution.

2-WAY WIRELESS VIDEO VERIFICATION SYSTEM



Protecting what matters most
from Anywhere, Anytime



High-End Two-Way Wireless Video Verification



1. Wireless radio frequency sensors installed around your home or business, instantly pick up any unauthorized movement or common risk alerts, such as: forced entry, smoke, breaking glass or leaking gas... our Wireless PET Friendly PIR Cameras take 1-10 snapshots of these events.
2. Traveling instantly through the panel via GPRS or DSL, your private CLOUD account immediately stores these visual alerts, then simultaneously PUSHES them to your PC, APP or Android account while at the same time engaging a radio link to your Armed Response control room.. Enabling immediate Visual Verification of any threat.
3. Whilst sending you Date-and-time stamped visual notifications, the panel will CALL YOU or a designated number, further alerting you to the event and prompting the "Listen and Speak" feature, allowing you to hear and speak to the site like a 2Way Speaker Phone... All LIVE and in Seconds.

ELECTRONIC REAL-TIME PATROL SYSTEM

33.869 S
18.507° E

BLOODHOUND
PERSONNEL

ROVER

BLOODHOUND ROVER MOBILE DEVICE

BLOODHOUND ROVER IS A MULTI-UTILITY COMMUNICATION DEVICE USED TO MONITOR FIELD PERSONNEL, OPERATING AUTONOMOUSLY, AND OFTEN IN REMOTE AREAS.

Key Industry-leading features of our ROVER device include:

HARDWARE FEATURES

- Robust: (Rated IP67) Water / Dust / Drop / Crush resistant
- Unlimited Monitoring Area & Site Complexity: Size of site / Number of tags / Users
- Built-In Active RFID Reading Component: No specific operator actions required (zone ranges from ± 1 to 15 metres)
- 48 Hours Standby Battery Life: With inter-changeable wall / USB charger
- Independent Built-In Two-Way Radio
- GPS with Advanced On-Board Mapping Software
- Built-In Torch

ON-BOARD SOFTWARE APP FEATURES

OFF-LINE FUNCTIONALITY

ROVER will continue to manage all on-site activities without requiring a consistent GSM signal.

CHECKLIST

Pre-defined customer checklists can be set up, ensuring tasks are completed at selected times and points.

PANIC BUTTON

Real-time location-related distress call information.

VOICE CALLS

Normal voice communication via GSM networks. Software app allows calls only to pre-defined numbers.



BLOODHOUND ROVER

- WATERPROOF**
- DUST PROOF**
- DROP PROOF**
- PRESSURE AND CRUSH RESISTANT**
- ACTIVE RFID**
- TWO-WAY RADIO**
- GPS FUNCTION**

STATIC DEVICES

Bloodhound uses a combination of technologies for monitoring personnel in pre-defined areas or 'Zones'. These include:

FIXED RFID READER DEVICES

These zone-monitoring stations constantly receive and decode data from RFID tags in the zone. They can include 24 hour battery back-up and a variety of network connectivity options, including wired and wireless (WiFi or GSM) alternatives.

PERSONNEL RFID TAGS

Credit card-sized electronic transmitters carried by personnel as their unique identifiers. Tags may include accelerometers that provide information on movement, and panic buttons that allow alerts to be raised should abnormal movements be detected (e.g. no movement within a defined period).



ACCESS CONTROL

FREE ACCESS CONTROL & VISITOR MANAGEMENT SYSTEM

ID TECH™ ACCESS is the most advanced access control management system on the market when it comes to Visitor & Vehicle Identification and Verification. The system enables our clients to create an electronic database movement in & out of the Estate or Access Controlled area by Scanning & Verifying the Vehicle License Disc and South African Driver's License.



Other details such as Cell Phone Number, Stand / Residential Address and Signature can also be captured. I D TECH™ ACCESS is the perfect system for Residential Estates, Golf Estates, Golf Clubs, Corporate Buildings and Office Parks or anywhere, that requires accurate and verified information of the vehicles & visitors. The system provides “LIVE” verified information at your fingertips. I D TECH™ ACCESS is customizable to suite each clients specific needs.

1 x Complete I D TECH™ ACCESS SYSTEM including the following:

- 1 x Motorola MC65 Kits*
- I D TECH™ ACCESS Software
- Web based Pre-Bookings
- SMS based Pre-Bookings
- Web Based Reporting
- Software License Fees
- Software updates
- Service & Maintenance of Software
- Installations



CLIENT PROFILE & AFFILIATIONS

TO MOST
PEOPLE, THIS IS
SECURITY...

TO US IT'S A
SERIES OF
HOLES!!!



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next generation security



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OFFICIAL SECURITY PARTNER TO THE PGA OF SOUTH AFRICA

ENSURE SECURITY SERVICES is Broad- Based Black Economically Empowered security service provider established on the foundation of three generations and nearly 50 years of continuous service in the South African security sector. Our unparalleled success has been built on an uncompromising customer service culture, rigorous quality management systems and our determination to innovate and remain on the leading edge of security solutions.

TAILOR MADE SECURITY SOLUTIONS

South Africa's turbulent social, political and economic history has made for a pressurised security environment unmatched in most of the world, where customer needs require careful and ongoing assessment. At ENSURE we believe that tried and tested, proven security practices, complimented with new age technologies will result in cost effective, best of type security solutions.

Our many years of exposure to a broad range of security risks and solutions across the wide spectrum of successfully serviced customers has created a deep knowledge base which is used to create customer specific and innovative, tailor made, risk management solutions. In addition many years of collaboration and teamwork has created a network for innovative and intelligent support from experts and specialists in their fields who number amongst the most successful companies in our industry and who can be called upon to assist in producing holistic world class security solutions.



SECURE E-STATE SOLUTIONS

Many resourceful South Africans have mitigated against this risk by choosing to live in gated security estates, where like-minded people collaborate in creating an environment embracing aesthetically pleasing architectural trends and building standards, orderly rules for co-existence, serene settings often incorporating state of the art facilities and infrastructure, and most importantly where their combined resources can create a secure environment for their families and assets.

To this end, ENSURE SECURITY SERVICES have mustered their considerable resources to create a best of type security product to match and which incorporates;

- Electronic perimeter security protection systems
- Leading edge access control and visitor management systems
- Monitored intruder detection systems
- Best of type CCTV surveillance systems
- On site Mission Critical Command and Control Centres
- Clean energy security transporters for high impact mobile patrols and rapid response
- Real time Guard and Vehicle patrol tracking and productivity management systems
- Comprehensive Security Protocols for Estate Security Management
- ENSURE SECURE E-STATE Smart Phone app with user friendly security applications for residents and security personnel

AND MOST IMPORTANTLY - OUR PEOPLE...

ENSURE SECURITY is committed to providing security personnel of the highest order whose appearance, bearing and demeanour will be of credit to ourselves and your estate in the realisation that they are not only the front line of your residence but also the key ingredient in determining the safety and security of your family and assets.

ENSURE SECURITY personnel are hand-picked, extensively screened for their honesty and integrity, receive customer specific induction and refresher training, and their progress closely monitored through their full employment cycle to ensure compliance with our exacting standards.

Enhance your lifestyle and investment decision by entrusting ENSURE SECURITY SERVICES with your estate's security needs.

ENSURE SECURITY SERVICES - NEXT GENERATION SECURITY





CLIENT PROFILE



Lindsay Saker
Passionate about Volkswagen



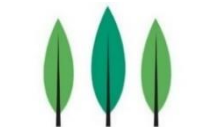
DURBAN
Country Club



FOOD LOVER'S MARKET



UBER



HILLCREST CORNER
Shopping Centre



ACUCAP



Inspired by you



MEDICROSS
HEALTH CARE GROUP

