Division of Enterprise Technology

Wisconsin Enterprise Services Platform Rate Sheet

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FY 20 rates, effective July, 2019						Last updated:	10/9/2019

Server & Platform Management

		CPU Base	CPU Enhanced	RAM Base	RAM Enhanced	Support Options Base	Support Options Enhanced		
	Services	Support	Support	(1 GB=1024 MB)	(1 GB=1024 MB)	8a - 5p / M- F	24h / 365days	Licensing	Frequency
AMAS	Virtual Server	$49.75	$59.70	$14.86	$17.84				Monthly
	Virtual Appliance	$28.17	$33.80	$8.42	$10.10				Monthly
	Virtual Remote (Applies to 'Remote' storage rates)	$59.70	$71.64	$17.84	$21.41				Monthly
DB	SQL Virtual Server	$49.75	$59.70	$14.86	$17.84	$408.32	$489.98	$49.50	Monthly
	Oracle Instance					$1,493.14	$1,791.77		Monthly
Application	Internet Information Server (IIS)	$49.75	$59.70	$14.86	$17.84	$432.30	$518.76		Monthly
	WebSphere Virtual Server	$49.75	$59.70	$14.86	$17.84	$864.26	$1,037.11	$66.25	Monthly

All physical server requests must go through a Technical Architecture Review:
Virtual Server First Policy

Physical Devices

	Services	Standard Enclosure	One-time Setup Costs	Shared Enclosure Per Rack Unit	Reserved Enclosure Per Rack Unit	One-time Setup Costs	Un-racked per sq. ft.	Frequency
AMPS	Agency Managed Physical Systems (Enclosures)	$1,500.00	$900.00	$40.00	$40.00	$26.00	$133.00	Monthly

Storage Management

	Services	Unit	Data Rate	Document	Rate	Frequency		
Mainframe	Mainframe - Primary	MB			$0.00040793	Monthly		
	Mainframe Recalls	MB			$0.00161096	Monthly		
	Document Imaging (Digital)	MB per day	$0.00006058	$0.00000430		Monthly		
	Archived Storage	MB			$0.00010049	Monthly		
	Tape Storage	MB			$0.00001119	Monthly		
Distributed	Primary	GB			$0.39	Monthly		
	Remote Location, Primary	GB			$0.11	Monthly		
	File Hosting Service	GB			$0.11	Monthly		
	Backup	GB			$0.29	Monthly		

Web, Data, & Virtual Services

	Services	Unit	Rate	Frequency	
INet	**Web Site Services**				
	Web Site Hosting Services	Per site	$65.00	Monthly	
	Web Security (Content Filtering)	Per user	$1.68	Monthly	
FTP	**File Transfer Protocol (FTP)**				
	Base User	Per user	$10.38	Monthly	
	Enhanced User	Per user	$13.90	Monthly	
	Legacy FTP User	Per user	$13.82	Monthly	All Legacy FTP User service offerings are closed to new subscriptions
Apps	**Application Publishing**				
	Client access	Per user	$12.87	Monthly	
TFS	**Team Foundation Services (TFS)**				
	User access	Per user	$101.25	Monthly	MSDN Licensing not included. Each user subscription must be licensed for MSDN.
BI	**Tableau Business Intelligence Platform**				
	Platform Access	Per user, per environment	$25.00	Monthly	Includes 50 GB per site of storage within the Tableau environment
Video	**Video Conference Services**				
	Cisco Telepresence	Per device	$125.00	Monthly	
	AT&T BlueJeans	Per license	$45.00	Monthly	
Vendor	**Vendor-Managed Video for State Agencies & Authorized Users**				
	Standard Definition Managed Video		$786.00	Billed by the Vendor	
	High Definition Managed Video		$786.00	Billed by the Vendor	
	HPLL VPN Video Bridging		$30.00	Billed by the Vendor	
SSL	**Secure Sockets Layer (SSL) Certificates**				
	SSL Certificate	Per certificate	Pass-through costs	Yearly	
Video	**Digital Video Services**				
	Base Charges	Per hour	Hourly consultant rates	Monthly	Limited to SASI, DOA and attached organizations
Mediasite	**Mediasite**				
	Mediasite Services	Per service subscription	Sunset Service	Monthly	All Mediasite service offerings are closed to new subscriptions
	Mediasite Primary Storage	Per GB	Sunset Service	Monthly	
	Mediasite Backup Storage	Per GB	Sunset Service	Monthly	

Document Management

	Services	Per Site / License	Page hits / Document Count	File Hosting Storage Per GB	Document Storage per day	Data Storage Per MB, per day	License	Frequency
Documents	**Document Management**							
	Enterprise Sharepoint	TBD	TBD	TBD	Billing is static. Effective 2/2019			Monthly
	Document Management by OnBase		$0.0480	$0.11				Monthly
	Digital Content Management				$0.00000043	$0.00006058	By Subscriber	Monthly

Directory and Security Services

	Services	Unit	Rate	Frequency	
Directory	**Directory Services**				
	Internal Directory	Per user	$2.53	Monthly	
	Active Directory Federation Services (ADFS)	Setup fee	$1,560.00	One-time	
	External Directory	Allocated Overhead		Not billed directly	
Security	**Security Services**				
		Active Employee	Percentage based	Monthly	Monthly charges based on payroll numbers for all users on the state network

Network Management

	Services	Unit	Rate	Frequency	
Badgernet Services — GMM	**High-Speed Fiber (Previously GMM)**				
		10 Mbps	$1,200.00	Monthly	
		100 Mbps	$2,250.00	Monthly	
		1000 Mbps	$3,300.00	Monthly	
		10 GB Point-to-Point	Request Quote	Monthly	
	Non-state agency services	Point-to-point circuit	$750.00	Monthly	
	High-speed fiber as a component of SNS	Per square foot	$0.0236	Monthly	
Multi-Tenant	**Multi-Tenant Bandwidth**				
		1.5 Mbps	$169.00	Monthly	
		3 Mbps	$263.00	Monthly	
		6 Mbps	$375.00	Monthly	
		10 Mbps	$442.00	Monthly	
		20 Mbps	$635.00	Monthly	
		50 Mbps	$745.00	Monthly	
		75 Mbps	$770.00	Monthly	
		100 Mbps	$794.00	Monthly	
		200 Mbps	$819.00	Monthly	
		500 Mbps	$843.00	Monthly	**BadgerNet Managed Network Services**
		501 - 1000 Mbps	$892.00	Monthly	[BadgerNet Rate Sheet]
Managed Service Provider (MSP)	**Managed Service Provider (MSP)**				
		Multi-Tenant Shared	$55.00	Monthly	
		Internet provider (ISP)	$113.60	Monthly	
		6 Mbps	$166.68	Monthly	
		10 Mbps	$168.84	Monthly	
		20 Mbps	$174.24	Monthly	
		50 Mbps	$190.44	Monthly	
		100 Mbps	$217.44	Monthly	
		1,000 Mbps	$703.44	Monthly	
		10,0000 Mbps	$5,563.44	Monthly	
TEACH	**Technology for Educational Achievement (TEACH)**				
		6 Mbps	$77.08	Monthly	
		10 Mbps	$79.24	Monthly	
		20 Mbps	$84.64	Monthly	
		50 Mbps	$100.84	Monthly	
		100 Mbps	$127.84	Monthly	
		1,000 Mbps	$613.84	Monthly	
		10,000 Mbps	$5,473.84	Monthly	
MRS	**Managed Router Services**				
		Small	$146.61	Monthly	Sizing based upon technical team(s) assessment(s)
		Medium/Large	$154.44 /$ 235.40	Monthly	
		Multi-Tenant Shared	$75.00	Monthly	
UPS	**Uninterruptible Power Supply (UPS)**				
		Small/Medium	$45.00	Monthly	Up to 1500 volt-amp capacity
		Large	$55.00	Monthly	1501 to 3000 volt-amp capacity
LAN	**Agency Local Area Network**				
		Per active port	$7.80	Monthly	
DC LAN	**Data Center Local Area Network**				
		Per active port	$8.74	Monthly	
		Firewall Service Module	$750.00	One-time	
		Design and planning	Hourly consultant rates	One-time	
Wifi	**Wireless Services (Wifi)**				
		Wireless Access Point	$35.00	Monthly	
		Wireless Bridge	$46.50	Monthly	
VPN	**Virtual Private Network (VPN)**				
		Each appliance	$24.00	Monthly	
		Appliance installation	Hourly consultant rates	One-time	
		VPN client cost	$12.96	Yearly	
SNS	**Secured Network Services (SNS)**				
		Square foot by Agency	$0.0694 per sq. ft.	Monthly	

Communications Services

	Services	Unit	Mailbox Size	Standard Mailbox	Extended deleted Items Retention	Per User / Per Email Address	Frequency	
Email	**Exchange 2013 EMail**							
		Per Mailbox	100 MB	$2.98	$3.98		Monthly	
		Per Mailbox	500 MB	$4.18	$5.51		Monthly	
		Per Mailbox	2 GB	$13.04	$22.23		Monthly	
		Per Mailbox	5 GB	$29.69	$34.33		Monthly	
		Per Mailbox	10 GB	$35.43	$46.06		Monthly	
		Per Mailbox	25 GB	$88.23	$114.70		Monthly	
	Email encryption					$7.00	Yearly	
Spam	**Anti-Spam / Anti-Virus (IronPort for non-enterprise Email subscribers)**							
	IronPort					$0.51	Monthly	
Lyris	**Lyris Manager Hosting**							
	Lyris membership					$0.0113	Monthly	
O365	**Office 365**							
	Infrastructure support	Per user				$1.50	Monthly	
	Charges based on Active Directory numbers for all users on the state network							
UDCI	**Unified Digital Communications Infrastructure (UDCI)**							
	Instant Messaging & Collaboration (non-VoIP)					$3.48	Monthly	

Mainframe Services

Services	Per second (z14 CPU normalization factor= 48.64)	On-demand	Per 1,000 lines of content	Per user	Per job	Frequency	
Mainframe Service							
Online System Rate (CICS, DB2, IMS, TSO daily)	$0.03086					Monthly	
Batch Prime Rate (7a to 5p, M - F, daily) (Batch jobs and DDF quasi-batch workloads)	$0.02324					Monthly	
Batch non-prime Rate (All other times) (Batch jobs and DDF quasi-batch workloads)	$0.01389	Batch job execution classes are documented in IT-306-2 of the Customer Manual: https://det2016-auth-prod.wi.gov/SOD_RNR/IT-306-2.pdf				Monthly	
Batch Weekend (12a F to 12pSu; Holiday, daily) (Batch jobs and DDF quasi-batch workloads)	$0.01101					Monthly	
Batch Priority Rate	$0.02708					Monthly	
Online Report Distribution (Control-D)							
Report Creation			$0.071			Monthly	
Control-D Remote Print							
				$3.00		Monthly	
Enterprise Distributed Batch Scheduling (EDBS)							
					$5.00	Monthly	

Telephone & VoIP Services

Services	Per Line	Per VM Mailbox	Dedicated Per minute	Switched Per minute	License	PRI channel	ACD Long Distance	Frequency
Local Telephone Service								
AT&T Centrex Line	$10.76							Monthly
CenturyLink Centrex Line	$10.55							Monthly
AT&T Voice Mailbox		$5.48						Monthly
CenturyLink Voice Mailbox		$5.00						Monthly
Long Distance Telephone Service								Monthly
Long Distance through CenturyLink			$0.21	$0.03				Monthly
Automatic Call distribution (ACD)								
Interaction					$90.00			Monthly
Per active calls						$18.00		Monthly
Long Distance per minute charges							$0.03	Monthly
Mobile Device Management (MDM)								
License plus Enterprise participation per device					$6.96			
Wireless Services and Devices (Cell phones)								

Note: Services are available from mandatory statewide contracts. Rates are subject to change. Charges are billed directly from the vendor.

Telecommunications Rates: **Telecommunications Administration Page**

IT Support Services

Services	Hourly Rate	Per User	Per Device	Per Incident	
Professional Consulting Services					
Security Services	$83.00				
Distributed Network Services	$83.00				
Distributed Infrastructure Services	$85.00				
Mainframe Infrastructure Services	$85.00				
Small Agency Services	$85.00				
Application Hosting Services	$85.00				
General Services Project Mgmt	$87.00				
DOA Application Support	$94.00				
User Compute Services					
DOA User Compute		$173.17			
SASI User Compute		$82.42			
Enterprise User Compute		$51.00			
Enterprise Service Desk					
Per incident, per month				$8.00	
IT Service Management (ITSM - Cherwell)					
Note: Charges based upon annual agency usage according to the modules used					
Agency Bill = (DET Cherwell Expenses x Agency Usage (percent)) +/- Adjustments					
Agency Usage (percent) is based on a count of how many users are logged into Cherwell each hour for each agency.					