



Program Management and Application

As of March 2016, program application will be completed through Program Management and Application. This job aid covers how to apply to a Certification.

This Quick Reference Guide will help you:

1. Initiate your application
2. Understand how to complete Program requirements
3. Submit your application.

Access Program Management and Application:
www.cisco.com/go/pma

1. Initiate Your Application

- A. Within the **Apply to Programs** tab, select the Certification level you would like to apply to.
- B. Click **Apply**.

Program Name	Action	Program Planning
Certification 2		
<input type="checkbox"/> Premier Certified Partner	Not Applicable	Not Applicable
<input type="checkbox"/> Select Certified Partner	Not Applicable	Not Applicable
Cloud and Managed Services Program 1		
<input type="checkbox"/> Cloud and Managed Services Express	Not Applicable	Not Applicable
Specialization Program 1		
<input type="checkbox"/> ATP - Cisco TelePresence Video Master Satellite	Apply	Not Applicable
Specialization 16		
<input type="checkbox"/> Advanced Core and WAN Specialization	Apply	Planning
<input type="checkbox"/> Advanced IoT - Connected Safety and Security Specialization	Apply	Planning
<input type="checkbox"/> Advanced IoT - Industry Expert Specialization	Apply	Planning
<input type="checkbox"/> Advanced IoT - Manufacturing Specialization	Apply	Planning
<input type="checkbox"/> Advanced SP Architecture Specialization	Apply	Planning
<input type="checkbox"/> Express Security Specialization - Email	Apply	Planning

2. Complete Program Requirements

Customer Satisfaction, Individual Certification and Specialization Requirements

- A. In order to submit your application, Customer Satisfaction Requirements, Individual Certification Requirements, and Specialization Requirements may need to be met depending on Program rules.
- B. If requirements are met, a green check mark will indicate this next to each section.
- C. You can click the link to view Program requirements.

Choose Program to Apply: USA-Gold Certified Partner

Choose Recent Programs: Gold Certified Partner

Gold Certified Partner Application (NOT-SUBMITTED)

For a full explanation of the Gold Certification requirements and benefits please visit www.cisco.com/go/GOLD

CISCO'S COMMENTS

- Customer Satisfaction Requirements ✓
- INDIVIDUAL CERTIFICATION REQUIREMENTS ✓
- SPECIALIZATION REQUIREMENTS !

Service and Support Requirements

- A. Complete the information related to your Support Agreement.

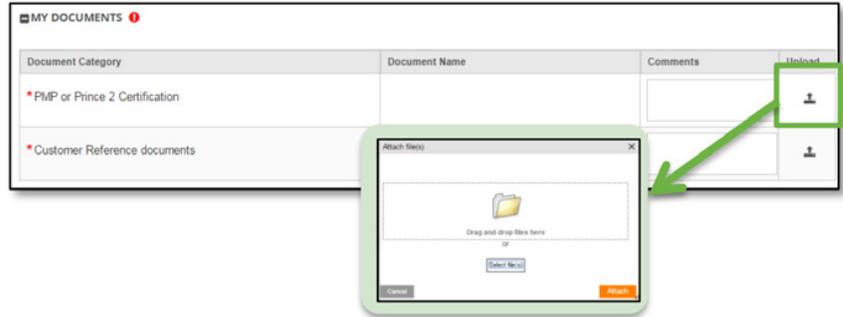
Hybrid IT

For each of the required services:

- A. From the drop down menu, select a service for which you have a formal agreement.
- B. Complete the information on the selected Service.
- C. Upload required documents.
- D. Complete the Questionnaire.

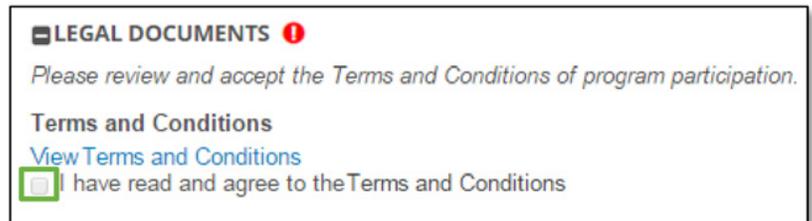
My Documents

A. If required, upload mandatory documents. They will be marked with an asterisk.



Legal Documents

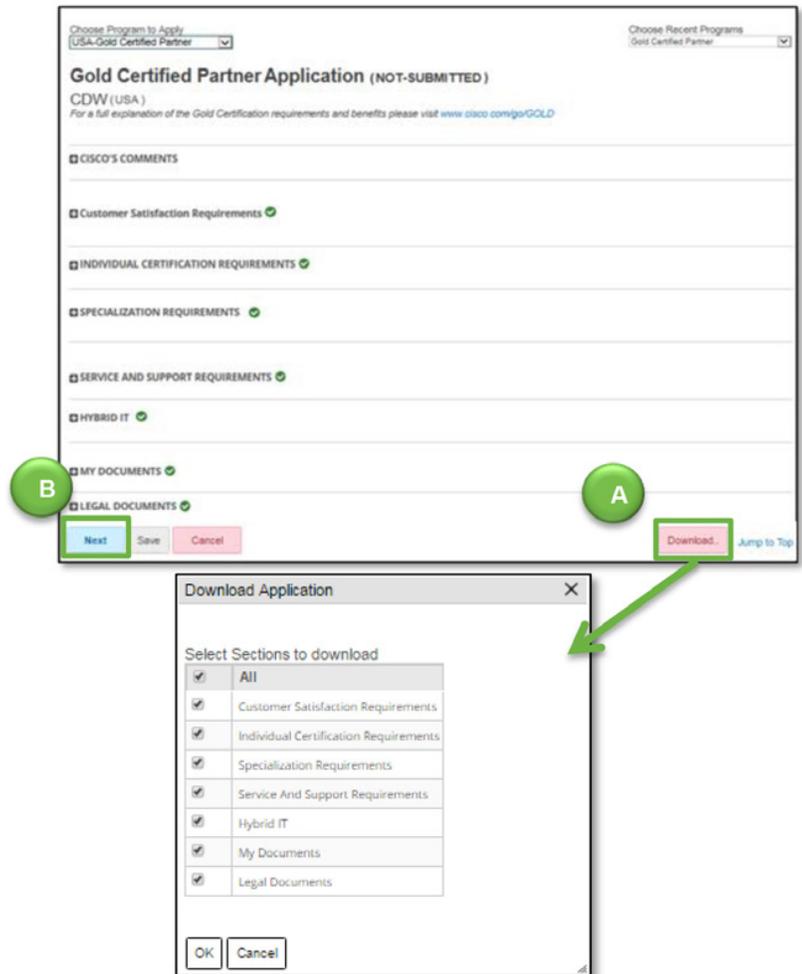
- A. View Legal Documents.
- B. Accept Legal Documents.



3. Submit Application

- A. You can download your application by clicking on **Download**. You can choose which sections you wish to download. By default all sections will be selected.
- B. Once all requirements are complete, click on **Next**.

Note: You can click on the **Save** button to save your progress and return to your application later.



- C. You will be redirected to the Submission Page. Click on **Submit** to complete your application.

My Programs | Apply To Programs > Submit
 Submit Program Applications
 You have selected to apply for:

<input type="checkbox"/>	Geo Name	Program Name	Status	Requirements	Eligibility
<input checked="" type="checkbox"/>	USA	Gold Certified Partner	NOT-SUBMITTED	View Requirements	

Other Programs eligible for submission

<input type="checkbox"/>	Geo Name	Program Name	Status	Requirements	Eligibility
0 Records Found					

[Submit](#) [Cancel](#)

Additional Resources

How can I learn more about Program Management and Application?

- See “Help and Training” menu option within Program Management and Application for detailed User Guides and Videos on Demand.
- If you need additional support, please log a case with Customer and Partner Services at www.cisco.com/go/cs or call 1-800-GO-CISCO (1-800-462-4724).