

State of New Jersey
Department of Children and Families

Office of Licensing

License ID: 080700388

COMPLAINT INVESTIGATION SUMMARY REPORT

Complaint # 1126

Name of Center: Scribbles Learning Center			Name of Sponsor/Board President: Scribbles Learning Center		
Street: 725 River Road			Street: 725 River Road		
City: Edgewater	State: NJ	Zip: 07020	City: Edgewater	State: NJ	Zip: 07020
Phone: (201) 945-9445	County: Bergen		License Status: Regular 10/30/2020	Date Allegation(s) Received: 12/27/2018	Date(s) Investigation Conducted: 12/28/2018, PC: 1/2/2019, PC: 1/3/2019

ALLEGATIONS	FINDINGS	RESULTS
1. Inadequate supervision: A named staff was using her cell phone and had ear buds in while caring for the children.	1. At the time of the investigation, adequate supervision was maintained throughout the center. Interviews with the director and staff and a review of video did reveal that the staff was observed using their cell phone while wearing ear buds and was not actively supervising the children. The center needs to ensure adequate supervision is maintained throughout the center at all times.	<u>1. Substantiated</u>
2. Unsafe environment: Children are not strapped into high chairs in accordance with the manufacturer's instructions as required.	2. At the time of the investigation, safe conditions were maintained throughout the center. Interview with the director and staff and a review of video revealed that the children were not strapped into the high chairs in accordance with the manufacturer's instructions. The center needs to ensure children are appropriately strapped into the high chairs when in use and that a safe environment is maintained at all times.	<u>2. Substantiated</u>
3. Lack of alternative activities: Children who do not nap are not provided with alternate activities during time of rest.	3. At the time of the investigation, an adequate variety of age appropriate activities were provided for all children in all classrooms throughout the center. However, interviews with the director and staff and a review of video revealed that an adequate variety of age appropriate activities are not provided to children who are not napping during rest time. The center needs to ensure that age appropriate alternate activities are provided to children who do not sleep during nap time.	<u>3. Substantiated</u>

ALLEGATIONS	FINDINGS	RESULTS
4. The center is not meeting the needs of the children: Children who do not nap are kept in high chairs and staff do not interact with them.	4. At the time of the investigation, the needs of the children were met in all classrooms throughout the center and staff interacted with the children in an appropriate manner. However, interviews with the director and staff and a review of the center's video surveillance system revealed that during nap time, children that did not nap were left in high chairs and the staff did not interact with them. The center needs to ensure that staff interact with children in an appropriate and positive manner at all times, including during nap time and that the needs of the children are met at all times.	<u>4. Substantiated</u>
<p>5. Inappropriate staff action:</p> <p>A) A named staff grabbed and pushed a named child by the arm when the child was attempting to grab something behind her high chair.</p> <p>B) A named staff pushed a named child's high chair away when the named child hit the staff's glasses.</p> <p>C) A second staff pushed a named child's high chair in an aggressive manner after the child hit another staff member.</p>	<p>5.A-C. At the time of the investigation, appropriate and positive interactions were observed throughout the center, including in the named staff's classroom. However, interviews with the director, and staff and a review of the center's video surveillance confirmed that the incident did occur wherein a named staff grabbed and pushed a named child by the arm when the child attempted to grab something. The name staff then pushed the child's high chair in an inappropriate manner in response to the child knocking the teacher's glasses off the teacher. In addition, a second named staff pushed a child's high chair in an inappropriate and aggressive manner after the child hit another staff member. The center needs to ensure that staff interact with the children in an appropriate and positive manner at all times and retrain all staff on the center's policy for appropriate and positive interactions with children.</p>	<u>5. Substantiated</u>

<p>OBSERVATION AT THE CENTER REVEALED THAT THE CENTER:</p> <p>Is free of imminent hazards/risk of harm: Yes Has adequate supervision: Yes</p> <p>Meets staff/child ratio requirements: Yes Is operating within licensed capacity: Yes</p>	As a result of this inspection 6 violation(s) applicable to the allegations were cited and 2 additional violation(s) was cited.
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Inspector(s) Name(s) and Title(s): William Rivera, Child Care Quality Assurance Inspector I