

CHRONIC CARE MANAGEMENT TIP SHEET

Information here pertains to Medicare only. Medicaid and private payer guidelines and codes may vary. Beneficiaries who have Medicare Advantage Plans are entitled to the same preventive service. For maximum coverage, however, MAPs may require member beneficiaries to obtain the preventive services from providers enrolled in the MAP network. If the service is obtained from an out-of-network provider, the member beneficiary may have a higher copayment.

Content	Comprehensive care plan, 24/7 access to provider, ongoing care management and coordination. For more information, see the Chronic Care Management Services Fact Sheet .
ICD-10 Codes	Any appropriate billable code.
HCPCS/CPT Codes	For electronic and/or phone care coordination services furnished to Medicare beneficiaries with two or more chronic conditions. Now there are three codes and payment goes up with increased complexity. 99490 = 20 min, 99487=60 minutes, CCM Add-on 99489 extra payment for ea additional 30 minutes (add on to 99487).
Eligible Providers	Physicians, Certified Nurse Midwives, CNSs, NPs, and PAs <i>whose patients consent</i> to CCM. Clinical staff can furnish “incident to” under 24/7 general supervision. Staff can be RPh, CNS, NP, PA, RN, LPN, LCSW, RD, CMA, or MA. Staff can be external. Billing stays under provider on record.
Acceptable Locations	Outpatient, home, domiciliary, rest home, or assisted living not already receiving Medicare funds. As of January 2018, FQHCs and RHCs are acceptable locations. See information below for details.
Who is Covered	Medicare Part A or B recipients with two or more <i>significant*</i> chronic conditions on which provider/staff spends at least 20 minutes of non-face-to-face time managing, coordinating care, or care transition.
Frequency	Billed up to once a month per patient, by one PCP or specialist physician, not both. Date on claim can be the date 20 minutes is reached or the last day of that month.
Restrictions or Exceptions	Care plan already in EHR. CCM initiated by physician or beneficiary and written agreement formed between them before CCM counts toward billing. To end the CCM services, the beneficiary’s signature on a CCM termination form is required. For sample forms, see pages 7-9 in the American College of Physicians’ Toolkit below. Payable in RHCs and FQHCs if patient is not already captured in RHC AIR or FQHC PPS.
Beneficiary Pays	Part B deductible, 20% copay, and monthly cost-sharing applies. Provider must explain cost during agreement process.

- Effective January 1, 2018, FQHCs and RHCs can receive payment for CCM or general Behavioral Health Integration (BHI) services when 20 minutes or more of CCM or general BHI services are furnished and G0511 is billed either alone or with other payable services on an FQHC claim.
- Effective January 1, 2018, FQHCs and RHCs can receive payment for psychiatric Collaborative Care Model (CoCM) services when 70 minutes or more of initial psychiatric CoCM services or 60 minutes or more of subsequent psychiatric CoCM services are furnished and G0512 is billed either alone or with other payable services on an RHC claim.
- For further details, see:
 - <https://www.cms.gov/Center/Provider-Type/Federally-Qualified-Health-Centers-FQHC-Center.html>
 - <https://www.cms.gov/Center/Provider-Type/Rural-Health-Clinics-Center.html>

REFERENCES:

Chronic Care Management Changes for 2017, Medicare Learning Network ICN 909433, December 2016, <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/ChronicCareManagementServicesChanges2017.pdf>

Frequently Asked Questions about Billing Medicare for Chronic Care Management Services

<https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/HospitalOutpatientPPS/Downloads/Payment-Chronic-Care-Management-Services-FAQs.pdf>

American Academy of Family Physicians, *Chronic Care Management in the Real World*, Oct 2015, accessed Nov 11, 2015 at <http://www.aafp.org/fpm/2015/0900/p35.html> (includes tools to use in Related Resources at bottom)

American College of Physicians, *Chronic Care Management Tool Kit*, 2015 accessed Nov 11, 2015 at https://www.acponline.org/running_practice/payment_coding/medicare/chronic_care_management_toolkit.pdf

Chronic Care Management Services for Rural Health Clinics and Federally Qualified Health Centers, MLN Matters MM9234, Released Nov 18, 2015, Effective 1-1-16, Implementation 1-4-2016

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