

Expense Reimbursement Policy

The Board of Directors of the Charlotte Chamber recognizes that board members, officers, and employees (“Personnel”) of the Charlotte Chamber may be required to travel or incur other expenses from time to time to conduct business and to further the mission of this not-for-profit organization. The purpose of this Policy is to ensure that (a) adequate cost controls are in place, (b) travel and other expenditures are appropriate, and (c) to provide a uniform and consistent approach for the timely reimbursement of authorized expenses incurred by Personnel. It is the policy of the Charlotte Chamber to reimburse only reasonable and necessary expenses actually incurred by Personnel.

When incurring business expenses, the Charlotte Chamber expects Personnel to:

- Exercise discretion and good business judgment with respect to those expenses.
- Be cost conscious and spend money as carefully and judiciously as the individual would spend his or her own funds.
- Report expenses, supported by required documentation, as they were actually spent.

Expense Report

Expenses will not be reimbursed unless the individual requesting reimbursement submits a written Expense Report. Such reports are available on the Chamber’s intranet.

Receipts

Receipts are required for all expenditures. A credit card receipt may be used to document the vendor and date of an expense, provided other required details of the expenditure are fully documented.

Organization Credit Cards

If a corporate credit card is used for travel (and other) organization-related expenses, the requirements for regular expense reports, explaining charges, as described above under “Expenses Reports” must still be met, and charges may not be made for “Non-Reimbursable Expenditures” as described below. Failure to meet the Expense Report requirements, or making of inappropriate charges will result in loss of the credit card.

General Travel Requirements

Necessity of Travel. In determining the reasonableness and necessity of travel expenses, Personnel and the person authorizing the travel shall consider the ways in which the Charlotte Chamber will benefit from the travel and weigh those benefits against the anticipated costs of the travel. The same considerations shall be taken into account in deciding whether the benefits to the Charlotte Chamber outweigh the costs, less expensive

alternatives, such as participation by telephone or video conferencing, or the availability of local programs or training opportunities, shall be considered.

Personal and Spousal Travel Expenses. *With advance approval from the President, individuals traveling on behalf of the Charlotte Chamber may incorporate personal travel or business with their chamber-related trips; however, Personnel shall not arrange chamber travel at a time that is less advantageous to the Charlotte Chamber or involving greater expenses to the Charlotte Chamber in order to accommodate personal travel plans. Any additional expenses incurred as a result of personal travel, including but not limited to extra hotel nights, additional stopovers, meals or transportation, are the sole responsibility of the individual and will not be reimbursed by the Charlotte Chamber.* Expenses associated with travel of an individual's spouse, family or friends will not be reimbursed by the Charlotte Chamber except with approval by the President. Such requests require a written explanation of reason for exception, signed by the President prior to the expenditure and filed with the expense report. In a case where the Chamber employee is its President, such expenditure will be reviewed and approval given, if at all, by the chair of the Chamber Board.

Air Travel

General. Air travel reservations must be made through the President's Office.

Frequent Flyer Miles and Compensation for Denied Boarding. Personnel traveling on behalf of the Charlotte Chamber may accept and retain frequent flyer miles and compensation for denied boarding for their personal use. Individuals may not deliberately patronize a single airline to accumulate frequent flyer miles if less expensive comparable tickets are available on another airline.

Lodging

Personnel traveling on behalf of the Charlotte Chamber may be reimbursed at the single room rate for the reasonable cost of hotel accommodations. Convenience, the cost of staying in the city in which the hotel is located, and proximity to other venues on the individual's itinerary shall be considered in determining reasonableness. Personnel shall make use of available corporate and discount rates for hotels.

Ground Transportation

Employees are expected to use the most economical ground transportation appropriate under the circumstances and should generally use the following, in this order of desirability:

Courtesy Cars. Many hotels have courtesy cars, which will take you to and from the airport at no charge. Employees should take advantage of this free service whenever possible. Another alternative may be a shuttle or bus.

Taxis. When courtesy cars and airport shuttles are not available, a taxi is often the next most economical and convenient form of transportation when the trip is for a limited time and minimal mileage is involved.

Rental Cars. Car rentals are expensive so other forms of transportation should be considered when practical. Employees will be allowed to rent a car while out of town provided that the cost is less than alternative methods of transportation.

Personal Cars

Personnel are compensated for use of their personal cars when used for chamber business. When individuals use their personal car for such travel, including travel to and from the airport, mileage will be reimbursed at the currently approved Chamber rate, which will not exceed the IRS rate per mile.

In the case of individuals using their personal cars to take a trip that would normally be made by air, mileage will be allowed at the currently approved rate; however, the total mileage reimbursement will not exceed the sum of the lowest available round trip coach airfare.

Parking/Tolls

Parking and toll expenses, including charges for hotel parking, incurred by Personnel traveling on organization business will be reimbursed. The costs of parking tickets, fines, car washes, valet service, etc., are the responsibility of the employee and will not be reimbursed.

On-airport parking is permitted for short business trips. For extended trips, Personnel should use off-airport facilities.

Entertainment and Business Meetings

Reasonable expenses incurred for business meetings or other types of business-related entertainment will be reimbursed only if the expenditures are budgeted. Detailed documentation for any such expense must be provided on the official expense form.

Other Expenses

Reasonable Chamber-related telephone and fax charges due to absence of Personnel from the individual's place of business are reimbursable. In addition, reasonable and necessary gratuities that are not covered under meals may be reimbursed.

Non-reimbursable Expenditures

The Charlotte Chamber maintains a strict policy that expenses in any category that could be perceived as lavish or excessive will not be reimbursed, as such expenses are inappropriate

for reimbursement by a not-for-profit. Expenses that are not reimbursable include, but are not limited to:

- Unapproved travel insurance
- First class tickets or upgrades
- When lodging accommodations have been arranged by the Charlotte Chamber and the individual elects to stay elsewhere, reimbursement is made at the amount no higher than the rate negotiated by the Chamber. Reimbursement shall not be made for transportation between the alternate lodging and the meeting site.
- Limousine travel
- Movies or personal entertainment
- Membership dues at any country club, private club, athletic club, golf club, tennis club or similar recreational organization
- Participation in or attendance at golf or tennis tournaments, NASCAR races or other sporting events, without the advance approval.
- Purchase of golf clubs or any other sporting equipment
- Spa or exercise charges
- Clothing purchases
- Valet service
- Toiletry articles
- Expenses for spouses, friends or relatives. If a spouse, friend or relative accompanies Personnel on a trip, it is the responsibility of the Personnel to determine any added cost for double occupancy and related expenses and to make the appropriate adjustment in the reimbursement request.