

New Billing Statement Format – September 2013
Public Service Company of Colorado, an Xcel Energy Company
8/27/13

PSCo is updating its gas billing format, so our customers will be seeing something new from us as bills are received in September for August 2013 business. Remember though, you will still receive the same level of detail for each contract and premise.

Attached is a sample of a Gas Transportation Billing Statement with the new formatting. This sample is being provided as an example only to demonstrate the new format layout and does not reflect the current pricing or an entire billing statement.

If you have any questions or concerns pertaining to this information, please don't hesitate to call your PSCo gas transportation representative, or call Vivian Ruth at 303-571-7719 to be forwarded to a representative.

Janet A. Reynolds
Natural Gas Services
303-571-7911



MAILING ADDRESS	ACCOUNT NUMBER	CONTRACT NUM	DUE DATE
CUSTOMER NAME	53-9999999-9	999999	10/03/2012
ADDRESS			
CITY, STATE ZIP	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	999999999	09/13/2012	\$2,171.85

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com
 Email us at: Customerservice@xcelenergy.com
 Please Call: 1-800-481-4700
 Hearing Impaired: 1-800-895-4949
 Fax: 1-800-311-0050
 Or write us at: XCEL ENERGY
 PO BOX 8
 EAU CLAIRE WI 54702-0008

SUMMARY OF CURRENT CHARGES

Current Contract Charges	\$2,171.85
Current Charges	\$2,171.85

ACCOUNT BALANCE

Previous Balance	\$1,707.99
Payment Received	Check 08/31
Balance Forward	\$0.00
Current Contract Charges	\$2,171.85
Amount Due	\$2,171.85

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS



Please help our neighbors in need of energy assistance by contributing to Energy Outreach Colorado. To participate, check the box in the lower left corner and mark your contribution amount on the back of this payment stub using blue or black ink.

----- manifest line -----

CUSTOMER NAME
 ADDRESS
 CITY, STATE ZIP

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
53-9999999-9	10/03/2012	\$2,171.85	

OCTOBER						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

XCEL ENERGY
 P.O. BOX 9477
 MPLS MN 55484-9477



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	999999999	09/13/2012	\$2,171.85

GAS TRANSPORTATION CONTRACT SUMMARY

BILLING PERIOD: 08/01/2012 - 08/31/2012

RATE: TF

CONTRACT LEVEL CHARGES

DESCRIPTION	USAGE	UNITS	RATE/FACTOR	CHARGE
Gas Cost Adj	0.00	Dth	\$3.897300	\$0.00
OFO Commodity Sales	0.00	Dth	\$0.000000	\$0.00
Total				\$0.00

TRANSPORTATION SERVICE CHARGES

DESCRIPTION	USAGE	UNITS	RATE/FACTOR	CHARGE
Srv&Fac TFS	3		\$43.500000	\$130.50
Gas Cost Adj	60	Dth	\$0.054000	\$3.24
Service&Fac	3		\$72.000000	\$216.00
Gas Cost Adj	429	Dth	\$0.054000	\$23.17
GDSMCA	\$200.56		0.003000	\$0.61
Firm Capacity Reservation Cha	144	Dth	\$6.750000	\$972.00
Firm Transportation Charge	429	Dth	\$0.185400	\$79.53
GDSMCA	\$1,267.53		0.003000	\$3.82
Firm Capacity Reservation Cha	49	Dth	\$0.000000	\$0.00
Trip Charge	1		\$87.000000	\$87.00
Firm Transportation Charge	60	Dth	\$1.167600	\$70.06
Pipe Sys Int Adj	60	Dth	\$0.168760	\$10.12
Pipe Sys Int Adj	429	Dth	\$0.168760	\$72.40
Subtotal				\$1,668.45
Franchise Fee				\$44.89
Total				\$1,713.34

BACKUP SALES SERVICE

DESCRIPTION	USAGE	UNITS	RATE/FACTOR	CHARGE
Gas Cost Adj	85	Dth	\$3.897300	\$331.27
Interruptible TF Sales	0.00	Dth	\$0.185400	\$0.00



Energy Outreach Colorado (EOC) is the only independent, non-profit organization in the state raising money to fund energy bill payment assistance, as well as energy efficiency upgrades for affordable housing and non-profit facilities. Please fill out a box below to make a monthly, tax-deductible contribution and check the box on the front.

Monthly Donation: ☐ \$20 ☐ \$10 ☐ \$5 ☐ Other \$ _____

The amount you entered will be added to your energy bill each month as a separate line item, "Voluntary EOC Donation." Your donation will continue until you no longer wish to contribute, at which time you can inform us by calling 1-800-895-4999. For information about Energy Outreach Colorado, please call toll free 1-866-HEAT-HELP (1-866-432-8435) or visit EnergyOutreach.org.



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	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	999999999	09/13/2012	\$2,171.85

BACKUP SALES SERVICE

DESCRIPTION	USAGE	UNITS	RATE/FACTOR	CHARGE
Interruptible TF Sales	85	Dth	\$1.167600	\$99.25
Gas Cost Adj	0.00	Dth	\$3.897300	\$0.00
GDSMCA	\$99.25		0.003000	\$0.30
Pipe Sys Int Adj	85	Dth	\$0.168760	\$14.34
Subtotal				\$445.16
Franchise Fee				\$13.35
Total				\$458.51
Current Contract Charges				\$2,171.85



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	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	99999999	09/13/2012	\$2,171.85

RECEIVING PARTY SUMMARY

RECEIVING PARTY NAME	PREMISES NUMBER	TRANSPORT DTH	SALES DTH	CHARGE
RECEIVING PARTY 1	999999991	159.00	0.00	\$587.63
RECEIVING PARTY 2	999999992	0.00	85.00	\$590.45
RECEIVING PARTY 3	999999993	123.00	0.00	\$398.13
RECEIVING PARTY 4	999999994	30.00	0.00	\$88.01
RECEIVING PARTY 5	999999995	147.00	0.00	\$422.18
RECEIVING PARTY 6	999999996	30.00	0.00	\$85.45
Total		489.00	85.00	\$2,171.85



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CUSTOMER NAME: CUSTOMER NAME RECEIVING PARTY 1
 SERVICE ADDRESS: NAME OVERFLOW
 ADDRESS, CITY, STATE ZIP

GAS TRANSPORT PREMISES DETAIL

PREMISES NUMBER: 999999991
 BILLING PERIOD: 08/01/2012 - 08/31/2012
 RATE: TF
 PREMISES TOTAL: \$587.63

AVERAGE BTU VALUE 1.0024 Dth @ 14.73 psia

TRANSPORTATION AND SALES QUANTITY INFORMATION

BILL PERIOD	INVOICE NUMBER	METER NUMBER	LOAD POINT	TRANSPORTATION AUTHORIZED DTH	TRANSPORTATION UNAUTHORIZED DTH	SALES AUTHORIZED DTH	SALES UNAUTHORIZED DTH
08/01/2012 - 08/31/2012	888888881			0.00	0.00	0.00	0.00
08/01/2012 - 08/31/2012	888888882	10009991	9999999101	159.00	0.00	0.00	0.00

TRANSPORTATION SERVICE CHARGES

DESCRIPTION	USAGE	UNITS	RATE	CHARGE
Service&Fac	1		\$72.00	\$72.00
Gas Cost Adj	159	Dth	\$0.054	\$8.59
Firm Capacity Reservation Cha	64	Dth	\$6.75	\$432.00
Firm Transportation Charge	159	Dth	\$0.1854	\$29.48
GDSMCA	\$533.48		0.003000	\$1.61
Pipe Sys Int Adj	159	Dth	\$0.16876	\$26.83
Subtotal				\$570.51
Franchise Fee				\$17.12
Total				\$587.63

SUPPLY CHARGES

DESCRIPTION	USAGE	UNITS	RATE	CHARGE
Interruptible TF Sales	0.00	Dth	\$0.1854	\$0.00
Gas Cost Adj	0.00	Dth	\$3.8973	\$0.00
Pipe Sys Int Adj	0.00	Dth	\$0.16876	\$0.00
Total				\$0.00

Premises Total \$587.63



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CUSTOMER NAME: CUSTOMER NAME RECEIVING PARTY 2
 SERVICE ADDRESS: NAME OVERFLOW
 ADDRESS, CITY, STATE ZIP

GAS TRANSPORT PREMISES DETAIL

PREMISES NUMBER: 999999992
 BILLING PERIOD: 08/01/2012 - 08/31/2012
 RATE: TF
 PREMISES TOTAL: \$590.45

AVERAGE BTU VALUE 1.0024 Dth @ 14.73 psia

TRANSPORTATION AND SALES QUANTITY INFORMATION

BILL PERIOD	INVOICE NUMBER	METER NUMBER	LOAD POINT	TRANSPORTATION AUTHORIZED DTH	TRANSPORTATION UNAUTHORIZED DTH	SALES AUTHORIZED DTH	SALES UNAUTHORIZED DTH
08/01/2012 - 08/31/2012	888888883	10009992	9999999201	0.00	0.00	0.00	0.00
08/01/2012 - 08/31/2012	888888884			0.00	0.00	85.00	0.00

TRANSPORTATION SERVICE CHARGES

DESCRIPTION	USAGE	UNITS	RATE	CHARGE
Srv&Fac TFS	1		\$43.50	\$43.50
Gas Cost Adj	0.00	Dth	\$0.054	\$0.00
GDSMCA	\$43.50		0.003000	\$0.13
Firm Capacity Reservation Cha	22	Dth	\$0.00	\$0.00
Trip Charge	1		\$87.00	\$87.00
Firm Transportation Charge	0.00	Dth	\$1.1676	\$0.00
Pipe Sys Int Adj	0.00	Dth	\$0.16876	\$0.00
Subtotal				\$130.63
Franchise Fee				\$1.31
Total				\$131.94

SUPPLY CHARGES

DESCRIPTION	USAGE	UNITS	RATE	CHARGE
Gas Cost Adj	85	Dth	\$3.8973	\$331.27
Interruptible TF Sales	85	Dth	\$1.1676	\$99.25
GDSMCA	\$99.25		0.003000	\$0.30
Pipe Sys Int Adj	85	Dth	\$0.16876	\$14.34
Subtotal				\$445.16
Franchise Fee				\$13.35
Total				\$458.51

Premises Total \$590.45



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The average lifespan for a LED bulb is up to _____ hours.

- A. 1,200 hours
- B. 20,000 hours
- C. 150,000 hours
- D. 500,000 hours



Answer: D



Your New Bill is Here!

We've given your bill a makeover.

We've been working hard to create a new look for the bill that makes it easy to understand what you owe, how we calculated that amount and when it's due. As you can see, we've also added more visuals, like graphs to illustrate your energy use, color to highlight key information and plenty of white space so it's easier on the eyes.

We hope you're as pleased as we are with the design. Can't find what you're looking for? Want to know more about what's changed? Please give us a call or visit xcelenergy.com, select "My Account" and click on "Understand Bill" for additional information.



**Know what's below.
Call before you dig.**

IMPORTANT PHONE NUMBERS

Electric Emergencies:	800-895-1999	24 hours, 7 days a week
Natural Gas Emergencies:	800-895-2999	24 hours, 7 days a week
Residential Customer Service:*	800-895-4999	24 hours, 7 days a week
Business Solutions Center:*	800-481-4700	8 am – 5 pm, Mon – Fri
TTD/TTY	800-895-4949	24 hours, 7 days a week
Call Before You Dig	811	8 am – 5 pm, Mon – Fri

IMPORTANT ADDRESSES

General Inquiries*

Xcel Energy
P.O. Box 8
Eau Claire, WI 54702-0008
xcelenergy.com

Remittance Address

Xcel Energy
P.O. Box 9477
Minneapolis, MN 55484-9477
Please include stub for faster processing.

ABOUT YOUR ELECTRIC AND GAS RATES*

Learn more at xcelenergy.com (*Understanding My Bill*)

Demand Side Management Cost Adjustment (DSMCA)

This charge recovers the costs associated with gas and electric demand side management (DSM) programs. DSM programs help customers manage their consumption of energy to optimize available and planned generation transmission and distribution resources.

Franchise Fee

Xcel Energy has obtained franchises from incorporated cities and towns within our service territory. As part of each franchise, the company pays a fee for the use of the municipality's alleys, streets and rights-of-way where electrical equipment is located. The fee is a percentage of your bill, if applicable.

General Rates (Residential, Small Commercial)

General Base rates include the Service and Facility Charge plus either an Energy Charge for electric service or the Usage Charge for gas service, as applicable.

General Rates (Large Commercial, Secondary, Primary, and Transmission)

General Base rates include a Service and Facility Charge plus either an Energy Charge and a Demand Charge for electric service or a Capacity Charge and a Usage Charge for gas service, as applicable.

General Rate Schedule Adjustments (GRSA)

General Rate Schedule Adjustments are positive or negative percentage amounts that apply to all base rates, including the Service and Facility Charge, the Energy or Usage Charge and the Demand or Capacity Charge.

Late Payment Charge

The Company will assess a late payment charge on any unpaid balance exceeding \$50.00 in accordance with the applicable customer rate schedule. For Residential customers, a late payment charge of one percent per month is applied to any balance not paid by the bill date for the next month's bill. For Residential customers, the Company will remove the assessment of a late payment charge for one billing period in any twelve month period upon a customer's request. For Commercial customers, a one and one-half percent late payment charge will be assessed each month on any balance not paid on or before three business days after the due date of the bill.

Service and Facility Charge

The Service and Facility Charge is a flat monthly charge. The "Service" portion of this charge recovers the cost of meter reading, billing, customer accounting and customer service. The "Facility" portion of this charge recovers the fixed costs associated with Xcel Energy's investment in customer-related facilities such as meters and service laterals.

ABOUT YOUR ELECTRIC RATES**

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Demand Charge

This charge recovers the fixed costs associated with the system capacity necessary to produce and deliver power to you. This includes the fixed costs associated with Xcel Energy's investment in production, transmission and distribution facilities.

Electric Commodity Adjustment (ECA)

All rate schedules are subject to the ECA. The ECA recovers the cost of fuel and purchased energy used to supply electric service. Commercial and Industrial Primary, Transmission or Special Contract Service customers shall be billed under the appropriate Time-Of-Use ECA rate. The ECA is subject to changes no less frequently than quarterly.

Energy Charge

The Energy Charge for large customers with Demand Charges recovers the variable costs of producing energy not collected through the ECA. The Energy Charge for Residential (schedule R) and Commercial (schedule C) customers also recovers the fixed costs of producing and delivering energy.

Purchased Capacity Cost Adjustment (PCCA)

All rate schedules are subject to the PCCA. The PCCA recovers the cost to purchase electric generation capacity from other suppliers and is subject to annual changes.

Renewable Energy Standard Adjustment (RESA)

This charge represents 2% of an electric bill and funds the renewable energy program as required by Colorado law that asks utilities to generate increasing portions of their electricity from sun, wind or biomass.

Tiered Rates (Inverted Block Rates)

Summer electricity use between June 1 and September 30 is subject to tiered rates. The first 500 kWh in the billing period are charged a lower Tier 1 rate. Use exceeding 500kWh in the billing period is charged a higher Tier 2 rate. Use in all other months is not subject to tiered rates.

Transmission Cost Adjustment (TCA)

All rate schedules are subject to the TCA. This charge recovers the transmission investment not already included in base rates and is subject to annual changes.

Windsource® Charge (based on subscription levels)

Windsource is a voluntary program providing customers with a choice to have their electricity generated from renewable generation sources.

*Unit of Measurement for Electric Consumption is \$/kWh

ABOUT YOUR GAS RATES**

Learn more at xcelenergy.com (*Understanding My Bill*)

Demand Peak Day Quantity (Demand PDQ)

This is a charge applicable to large commercial customers and reflects your actual or estimated maximum daily usage.

Gas Cost Adjustment (GCA)

All rate schedules are subject to the GCA. The GCA recovers the cost of natural gas purchased and delivered into Xcel Energy's system, including the cost of upstream transportation and storage services as well as the price for the natural gas commodity. The GCA is subject to changes no less frequently than quarterly. The GCA passes through the costs on a dollar-for-dollar basis.

Interstate Pipeline

This is a component of the GCA and reflects Xcel Energy's payments to interstate (upstream) pipelines and storage facility operators to deliver natural gas into Xcel Energy's gas system. The Federal Energy Regulatory Commission regulates these upstream services and the rates charged to Xcel Energy.

Natural Gas

This is a component of the GCA and reflects Xcel Energy's costs to purchase the natural gas commodity, as determined by prevailing market prices. While the prices paid for this gas are not regulated, Xcel Energy may only recover those costs approved by the CPUC.

Pipeline System Integrity Adjustment (PSIA)

All rate schedules are subject to the PSIA. The PSIA recovers the costs not collected through charges for base service of the Transmission Integrity Management Program ("TIMP"), the Distribu-

tion Integrity Management Program ("DIMP"), the Accelerated Main Renewal Program ("AMRP"), the Cellulose Acetate Butyrate ("CAB") Services Replacement Program, the Edwards to Meadow Mountain Pipeline and the West Main Replacement projects. The PSIA is subject to annual changes to be effective on January 1 of each year.

Therm Multiplier

Gas usage is defined in Therms; units of measure of the energy content of natural gas. One Therm equals 100,000 British thermal units (Btu). After your meter measures your usage by volume (in cubic feet), this volume is multiplied by the Therm Multiplier to determine the units of energy consumed. The Therm Multiplier, which is the product of the Altitude Factor, Temperature Factor and Energy Factor, adjusts your volumetric gas measurement to reflect the energy content of the gas supplied to your home or business. As a result, you're billed for units of energy consumed rather than for the volume of gas delivered. Transportation and Large Commercial customers are billed using a Dekatherm (Dth) multiplier with the same adjustment factors.

Usage Charge

The usage charge is applicable to all rate schedules. The usage charge recovers Xcel Energy's fixed and variable cost to provide gas service that are not recovered through other charges, including the cost of intrastate pipes, compressors, and storage facilities needed to deliver natural gas to customers.

*Unit of Measurement for Gas Consumption is \$/Therm

**All base rates, riders and adjustments are approved by the Colorado Public Utilities Commission (CPUC).

PAYMENT AND BILLING OPTIONS

Visit xcelenergy.com or call toll-free (numbers listed above) for more information about these options.

- Auto Pay – Automatically pay your bill directly from your bank account.
- Pay By Phone – Make your payment by phone from your checking or savings account.
- Credit/Debit Card Payment – Make your payment using your credit or debit card. (A convenience fee of \$4.85 for each credit/debit card payment. Xcel Energy does not benefit from this fee).
- Pay Stations – Pay your bill in-person at a location near you (a \$1.50 merchant fee may apply).
- Online View and Pay – View and pay your bills online.

Electronic Check Conversion

By providing a check as payment, you are authorizing Xcel Energy to convert your check to a one-time electronic payment on the day we receive your check. No additional fees will be applied. Your paper check will be destroyed. Contact us at 1-800-895-4999 to opt out.