



PPL Electric Utilities

Questions? Please contact us by Apr 17. 1-800-DIAL-PPL (1-800-342-5775) M-F: 8am to 5pm

8 Visit us online at pplelectric.com

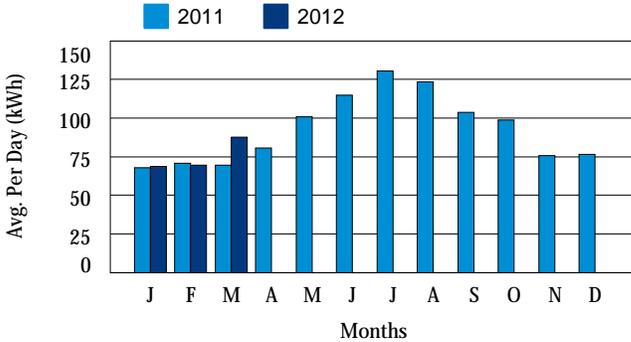
Bill Acct. No.	Due Date	Amount Due
00001-00003	Apr 17, 2012	\$99.89

Your Electric Usage Profile

Service to: JOHN DOE 789 SERVICE RD ALLENTOWN, PA 18100

Meter: 69154131 Your next meter reading is on or about Apr 26, 2012.

This section helps you understand your year-to-year electric use by month. Meter readings are actual unless otherwise noted.



Monthly Comparison	Days Billed	kWh	Average kWh/Day	Average Temp.
Mar 2012	29	2551	88	48F
Mar 2011	31	2178	70	37F

Billing Period	Type	Reading
Mar 27	Actual	83751
Feb 27	Actual	81200
29 Days	kWh Billed	2551

Yearly Comparison	Total Use	Avg. Monthly
Apr 2011 - Mar 2012	34473	2873
Apr 2010 - Mar 2011	34506	2876

Billing Summary

(Billing details on back)

Balance as of Mar 27, 2012	\$0.00
Charges:	
Total PPL Electric Utilities Charges	\$99.89
Total Charges	\$99.89
Amount Due By Apr 17, 2012	\$99.89
Account Balance	\$99.89

PPL Electric Utilities' price to compare for your rate is 6.935 cents per kWh effective 3/1/2012 to 5/31/2012. For a list of supplier offers, visit papowerswitch.com or www.oca.state.pa.us.

Your Message Center

- ii With paperless billing, you can receive and pay your PPL Electric Utilities bills online. The process is free, quick, convenient and secure. To learn more or sign up, visit pplelectric.com.
- ii Information about appliance energy use and tips on saving energy are available through the Energy Library on our Web site, pplelectric.com.
- ii Before digging around your home or property, you should always call the state's One Call notification system to locate any underground utility lines. You can do this by simply dialing 811, which will connect you to the One Call system. Be safe and call 811 before you dig.

Payment Methods

8 Online at: pplelectric.com) By phone: 1-800-342-5775 or call BillMatrix (service fee applies) at 1-800-672-2413 to pay using Visa, MasterCard, Discover or debit card.

* By Mail: 2 North 9th Street CPC-GENN1 Allentown, PA 18101-1175 Correspondence should be sent to: Customer Services 827 Hausman Road Allentown, PA 18104-9392

Other important information on the back of this bill ‡



PPL Electric Utilities

* Return this part in the envelope provided with a check payable to PPL Electric Utilities.

Bill Acct. No.	Due Date	Amount Due
00001-00003	Apr 17, 2012	\$99.89

Amount Enclosed:

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JOHN DOE 789 MAILING DR ALLENTOWN, PA 18100

PPL ELECTRIC UTILITIES 2 NORTH 9TH STREET CPC-GENN1 ALLENTOWN, PA 18101-1175

Your Supplier Contact Information

For questions regarding the generation and transmission portions of this bill, please contact your supplier at:

* Generation Supplier) Phone:
Customer Services) 1-987-654-3210
123 GENERATION DRIVE
ALLENTOWN, PA 18100

Manage Your Account

Visit ppllectric.com for self-service options including:

- View your bill, payment, and usage history.
- Make a payment, set up a payment agreement.
- Start/stop service.
- Enroll in paperless billing, automatic bill pay, budget billing.
- Report an outage, check outage status, and more.

View your rate schedule at ppllectric.com/rates or call 1-800-342-5775 to request a copy.

General Information

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

PPL Electric Utilities uses about \$0.11 of this bill to pay state taxes and about \$5.55 is used to pay the PA Gross Receipts Tax.

Understanding Your Bill

Customer Charge - Monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance and advanced metering when in use.

Distribution Charge - Charge for the use of local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

kWh (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Consumers are usually charged for electricity in cents per kilowatt-hour.

Rate RS - Rate for service to a private home.

State Tax Adjustment Surcharge - Charge or credit on electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

Billing Details

Previous Balance	\$89.24
Payment Received Mar 8, 2012 - Thank You!	<u>-\$89.24</u>
<i>Balance as of Mar 27, 2012</i>	\$0.00
Charges for - PPL Electric Utilities Residential Rate: RS for Feb 27 - Mar 27	
Distribution Charge:	
Customer Charge	8.75
2,551 kWh at 3.36400000 per kWh	85.81
PA Tax Adj Surcharge at -0.34500000%	-0.33
PA Sales Tax	<u>5.66</u>
Total PPL Electric Utilities Charges	\$99.89
Amount Due By Apr 17, 2012	\$99.89
Account Balance	\$99.89

Type(s) of Meter Readings:
Actual - Reading by distribution company.