

# SOUTHERN SPRINKLER SYSTEMS, LLC

*“Your Lawn’s Best Friend”*

1180 North Coleman Road

Roswell, GA 30075-3404

Phone (678) 461-7922 Fax (678) 461-7921

[www.southernsprinklers.com](http://www.southernsprinklers.com)

## Irrigation Maintenance Program

Dear Customer,

Whether a current customer of Southern Sprinkler Systems or simply a homeowner, business, property manager or homeowner association that is looking for quality service when it comes to maintaining your irrigation system we have a program that you will love. We offer an irrigation maintenance program that includes two scheduled maintenance visits per year with additional visits scheduled as requested.

Please take a moment to review the attached agreement. It explains in detail the services provided. Our “Initial” or “Spring” start up, “Winter shut down” and additional visits together with our “priority promise” are designed to protect your investment, both in the system itself and in your lawn and landscaping. A properly maintained irrigation system will also save you time, energy and money in excess water usage. You will also have the peace of mind in knowing that licensed, insured and certified professionals are servicing your irrigation system.

The cost is simple and economical; \$150.00 for a system of up to four (4) zones (plus \$15.00 for each additional zone, if applicable). There is an additional charge of only \$50.00 for those systems with a pump or a well. Additional visits during the year can be made, if requested, for as little as \$125.00 each. In addition, maintenance customers receive a sizeable discount on additional labor that is not available to non-maintenance customers.

We hope that you will decide to participate in the program. You can do so by simply signing and dating the attached agreement and forwarding the original to us with your check or calling our office with your credit card information.

We look forward to serving you for years to come.

Best regards,



Edward J. Klaas  
Owner



**SOUTHERN  
SPRINKLER  
SYSTEMS**

Members of  
Professional Landcare Network  
American Backflow Prevention Association  
Georgia Urban Ag Council  
Greater North Fulton Chamber of Commerce  
among others!

# IRRIGATION MAINTENANCE AGREEMENT

between

**Southern Sprinkler Systems, LLC ("Southern Sprinklers")**

and

\_\_\_\_\_  
**("Customer")**

- 1) **Proposed Work.** The following agreement is for the maintenance of the irrigation system located at \_\_\_\_\_ (the "System").
- 2) **Period of Maintenance.** Southern Sprinklers shall perform maintenance on the System in accordance with the terms and conditions of this agreement for a period of one (1) year beginning from the date below.
- 3) **Description of Services.** Southern Sprinklers will provide two (2) maintenance visits per year; the "Initial" or "Spring" start up and the "Winter shut down". The "Initial" or "Spring" start up visit will involve turning on the System, checking all components for problems such as leaks or breaks, cleaning and/or adjusting all heads, nozzles and valves and programming the controller. The "Winter shut down" visit will involve checking the System for problems as well as turning off and "winterizing" the System to prevent freezing of valves, heads, pipes and any other components, as applicable. Southern Sprinklers will inform Customer of any problems or suggested upgrades to the System. Customer will be notified in advance of the "Initial" or "Spring" start up visit. The "Winter shut down" visit will take place in late fall and Customer will be notified upon completion by way of a note in the mailbox.
- 4) **General Provisions.** Southern Sprinklers agrees to complete the work listed above in a timely and professional manner. Upon acceptance of this agreement Customer will be given our "Priority Promise" that guarantees a five (5) working day response for additional work from the moment we receive Customer's authorization. If Southern Sprinklers fails to respond within the aforementioned time, Customer's first hour of labor shall be free of charge. At Southern Sprinklers' discretion, minor repairs may be made to the System and are considered pre-approved as long as they total less than \$150.00. Customer must approve any repair over \$150.00 prior to commencement of work. Any additional work performed during the two maintenance visits or any Customer requested service visit that is not covered by warranty or included in this agreement shall be billed at the prices below.

Rates: Labor: 2 technicians - \$125.00 per hour  
Parts: List Price +10%  
Additional visits: Minimum of \$125.00 per visit

Southern Sprinklers will work with Customer to schedule all other larger repairs, additions, or renovations to take place on the earliest available date and at the prices agreed upon by both parties for such work.

- 5) **Automatic Renewal.** This agreement will automatically renew each year unless thirty (30) days prior notification is given by either party to cancel. Southern Sprinklers has the option to increase its rates after the initial year of this agreement with the consent of Customer.
- 6) **Cost of Annual Services.** The cost of annual services covered by this agreement as explained above is US\$ \_\_\_\_\_ per year for Customer's \_\_\_\_\_-zone system with / without a pump.

ACCEPTANCE:

\_\_\_\_\_  
CUSTOMER                      /      /201      DATE

*Ed Kloss*

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