

Service Repair Job Sheet



Job No. 89241
 Customer ernest guevarra
 Address ernest guevarra
 17 iffley road
 flat 9
 oxford
 oxfordshire
 ox4 1ea
 07972 578 237

Date Reported 5/10/2009 Time 10:07:34
 Date On Bench 9/10/2009 Time 11:37:55
 Date Fixed 13/10/2009 Time 16:03:21
 Date Completed Time

Job Type 01 Chargeable
 Engineer Sales Person

Fault Description

WILL NOT CHARGE

CHARGER INCLUDED

PPO

Items for Repair

M. code	Item	Serial Number
	17" powerbook g4	w861603xsx3
M. code	Item	Serial Number

ACTION

- 09/10/09 - BW - CALLED CUSTOMER TO SAY IVE STARTED LOOKING AT IT.
- 09/10/09 - BW - MACHINE DOESN'T POWER ON WITH HIS ADAPTER - CHECKED THE FUSE AND ITS BLOWN - TESTED WITH A DIFFERENT MAINS PLUG BUT NO CHANGE - TESTED WITH ANOTHER 65 WATT ADAPTER AND ITS POWERING ON FINE - WILL LEAVE IT ON TO TEST AND CONFIRM ITS CHARGING THE BATTERY - BATTERY HAS OVER 800 CHARGE COUNTS -
- 13/10/09 - BW - CUSTOMER NEEDS A NEW POWER ADAPTER AND BATTERY PREPARED A QUOTE FOR BOTH - CUSTOMER MIGHT BE ABLE TO BUY CHEAPER ONES FROM SALES.
- 13/10/09-CL- CALLED CUSTOMER, NO ANSWER, LEFT A MESSAGE.
- 13/10/09-CL- CUSTOMER CALLED BACK, HE WILL PURCHASE BOTH PA & BATTERY FROM OXFORD AND WILL

Description	Part No.	GSX Number	Order No.	Ws	Ae	Po	Nu	Price
"Battery, Lithium Ion, 58W"	661-3809		SOR141280	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	£ 0.00
"Power Adapter, 65W"	661-3746		SOR141281	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	£ 0.00
				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Method of payment

☐ Account No. Order No.

☒ Credit Card No. Expires

☐ Cheque ☐ Cash

Parts Total	£ 0.00
Warranty Extras	£ 0.00
Labour Total	£ 60.00
Call Out	
Net Total	£ 60.00
VAT	£ 9.00
Grand Total	£ 69.00

I confirm receipt of the above goods and services.

Signed ernest Print Name ERNEST GUEVARRA Date 1 NOVEMBER 2009



Receipt



Ref **175529**

Cust ID 61448

Date 16/10/2009

Sales ID AWR

Description	Qty	Price
Apple 17" PowerBook	1	£87.00
Paid Debit Card	VAT	£11.35
	Total	£87.00

Vat No. 329014674

Tel: 0117 9225661

www.western.co.uk



Receipt



Ref **177452**

Cust ID 61448

Date 01/11/2009

Sales ID AWR

Description	Qty	Price
Apple 65w Portable Power	1	£54.00
Paid Credit Card	VAT	£7.04
	Total	£54.00

Vat No. 329014674

Tel: 01865 200201

www.western.co.uk