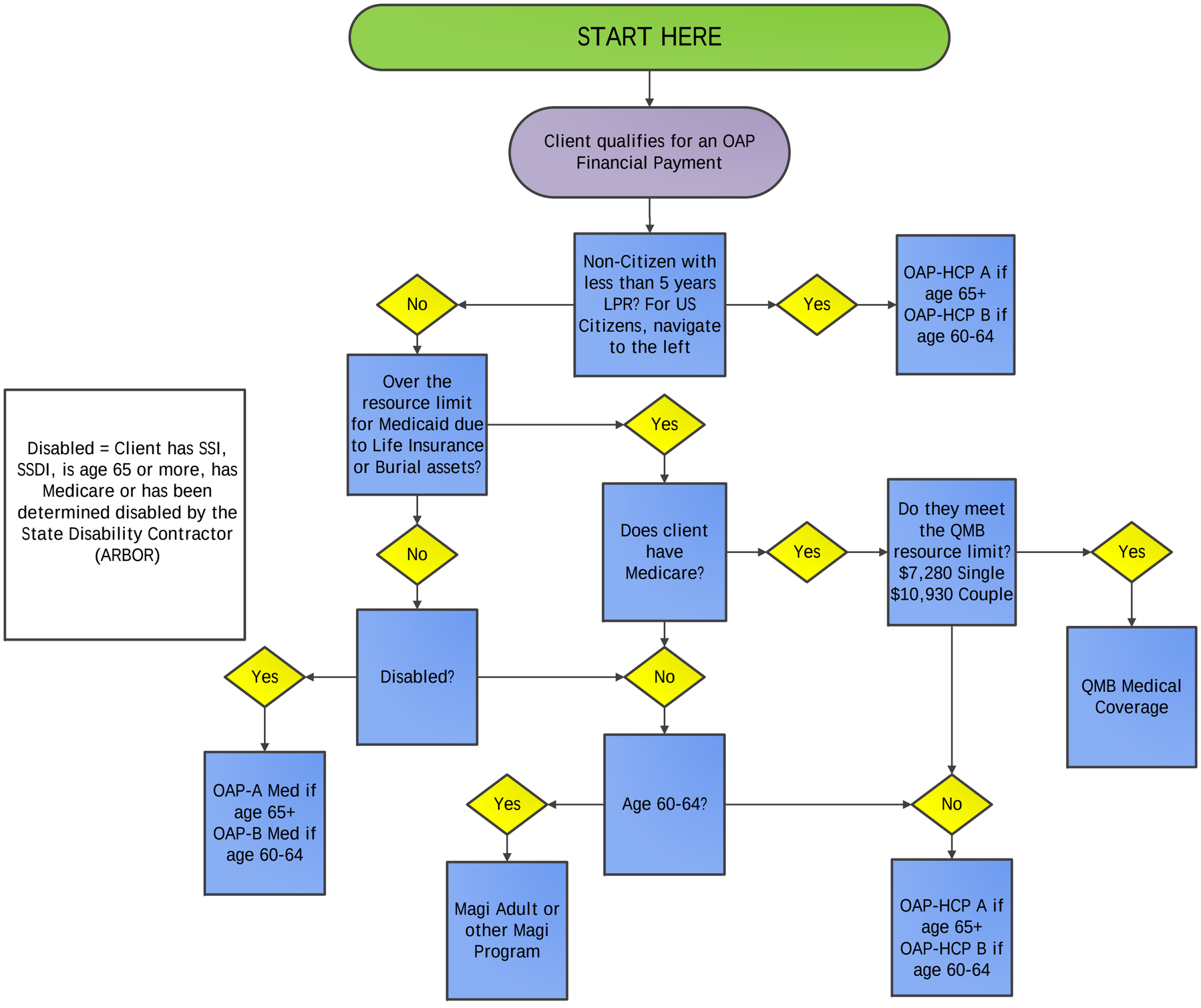OAP Medical Assistance Flow Chart