

Telehealth feedback form

Our aim is provide the best possible service to our community. We know that sometimes we may not meet your expectations. To help us better meet your needs, we ask our clients and families to let us know how you found our Telehealth videoconference service.

Community: _____ Date: _____ Appointment details: _____

Please tick	Yes 	Not sure 	No 	Comment
Did they give you a booklet explaining what a Telehealth videoconference appointment was?				
Were you given enough information before your Telehealth videoconference appointment such as where to go and at what time?				
Did you feel that you were treated with courtesy and respect during your appointment?				
Did you understand what the doctor said to you in your Telehealth videoconference consultation?				
Did you have the opportunity to ask questions during your consultation?				
Were you happy with the way your appointment was provided?				
Would you be happy to have your appointment this way again?				
Please tick or circle: Your age: Under 2 years old 3-5 years 6-10 years 11-15 years 16-20 years 21-40 years 41-59 years Over 60 years Are you: Male / Female Are you: Aboriginal Torres Strait Islander both Aboriginal and Torres Strait Islander Non Indigenous				

Do you have any compliments or suggestions to improve our service to you and your family?

Thank you for providing us with your feedback.

Telehealth Coordinator