

Hello,

On behalf of the staff and myself we would like to sincerely thank you for choosing to spend your time, effort, and hard earned money to purchase from us. It is our genuine wish that you are very pleased with your purchase. Without you, the client, we would not be the #1 seller of high-end luxury clothing and accessories on the internet.

If for some reason you are less than pleased with your item(s), or there some kind of mistake we encourage you to let us know as soon as possible. The best way to do this is to send an e-mail to info@ShopTheFinest.com. Due to our high volume of e-mail it may take a day or two for us to respond. For some clients this might be too long, or you might be upset and want to let us know the very second you open your box. Then what we want you to do is call us as soon as possible. The toll free telephone number is 800-501-5384. If there is no answer you can leave a voicemail at 310-392-0889. Please note that we are in Los Angeles and this is Pacific Time Zone so if no one answers it may just be that you are not calling during normal business hours. Either way please communicate with us if there is any issue with your order.

If there is an issue with your order and you need to return an item for credit or exchange please include this letter with the information below filled out along with the item(s).

Name: _____

Item SKU #: _____

Telephone Number: _____

Best Time to Call You: _____

Address: _____

Reason: _____

Thank you again and we look forward to assisting you many times in the future.

Best Regards,

Ian S. Daniels and Staff
info@ShopTheFinest.com

Return Address:
Ian Daniels
2234 Purdue Avenue
Los Angeles, CA 90064

www.ShopTheFinest.com