



FOOD SCIENCE CAREER DEVELOPMENT EVENT

CUSTOMER COMPLAINT LETTER PRACTICUM

Score

Contestant Number

Contestant Name

Question #1 Does the complaint indicate: (Check only one)
Food Safety Problem _____

Food Quality Problem _____

Question #2 Is the problem primarily: (Check only one)
Biological _____

Chemical _____

Physical _____

Question #3 Describe briefly a possible solution to the problem indicated in the letter. What steps should your company take? What things would you write to the customer?
