

Summary of the GÉANT2 Point-to-Point Service Request Procedure

The service request form contained within this spreadsheet is designed to allow NRENs to register the interest of their users for the following technologies:

1 or more GEth
10 GEth full rate
10 GEth with VLAN functionality
VLAN in already existing 10 GEth interface
STM-16
STM-64

The process to request such services is as follows:

- 1) NREN A should establish that the requested service meets the requirement of the requesting user group and is supported (where appropriate)
- 2) NREN A should complete the service request form and return by email to the following address:

p2p@dante.org.uk

NREN B should be copied on the mail and be thus informed of the formal request

- 3) DANTE will check the form for completeness and respond to confirm receipt
- 4) DANTE will consider the response from a technical, financial and policy perspective and, if appropriate, issue a service confirmation document which will detail:
 - i) The technical details of the circuit which will be provided
 - ii) The target delivery date for that circuit
 - iii) The financial cost to the NRENs concerned
- 5) NREN A and NREN B will each return two copies of the signed page of the service request form to DANTE signed by the relevant user group
- 6) DANTE will sign and return one original service confirmation form to NREN A and NREN B, retaining one copy on file

NOTE: NREN patch cards must match the following specification to interface with GÉANT2 equipment - Connector type:
E2000/APC (Single mode)
E2000/PC (Multi mode)

GÉANT2 POINT-TO-POINT SERVICE REQUEST FORM

NOTE: NREN requesting the service (NREN A) - This person should complete the full form covering both sites A and B

This Service Request Form will be used to prepare a Service Confirmation Form (SCF).
The SCF will form the basis of a legally binding contract between the organisations named below and DANTE

A. Details of NRENs			
	NREN A		NREN B (details of person contacted who agreed to this service request)
Contact Name:			
Organisation			
Position			
Telephone			
E-mail			
B. Commercial Contacts (if different from above)			
Site Name			
Contact Name:			
Telephone			
E-mail			
C. Project			
Project Name:			Field of education or research:
Project Description:			
D. End-sites to be connected			
	Site A		Site B
Site Name:			
Contact Name:			
Telephone No:			
E-mail:			
E. Date Required			
Required Ready for Service Date:			Termination Date:
Further point-to-point services required for this project?			

F. Technical Details of Request							
	NREN A				NREN B		
1. Access Point							
2. Technical Contact Person Name							
Telephone No							
E-mail address							
3. Total Capacity required (Gbps)							
4. *New Interface type facing GÉANT2 equipment	1 or more GETH				1 or more GETH		
	10 GETH full rate				10 GETH full rate		
	10 GETH with VLAN functionality				10 GETH with VLAN functionality		
	VLAN in already existing 10 GETH interface				VLAN in already existing 10 GETH interface		
	STM-16				STM-16		
	STM-64				STM-64		
5. Type of Optics	SDH				SDH		
	GETh				GETh		
	Other (please specify)				Other (please specify)		
6. *In case of 10 GETH full rate interface or STM-64 interface the Service should be provided via							
7. In case of VLAN request, specify the VLAN number to be used							
8. In case of VLAN on a pre-existing 10 GETH interface, are the previously configured VLANs used for a different project(s) (If Yes, please specify)							
9. If STM-16 or STM-64 is required into the TDM switch, which time slots should be used for this project?	From (1-64)		To (1-64)		From (1-64)		To (1-64)
10. Is a redundant circuit required for protection? (Note: this will be treated as an additional point-to-point request and charged as such)							
G. Payment							
Please indicate how the service is to be invoiced to NREN A and B				NREN A - %	NREN B - %		

* Please note that question is not applicable if the requested service will use GÉANT+

I agree that the above request is a true reflection of the requirements of my organisation and that it reflects the spirit of the GÉANT2 usage policy. I expect to be billed accordingly for the services provided, in line with the pricing structure agreed by the NREN PC

FOR DANTE USE ONLY	
Request Reference	