



## Enrolment and Orientation Feedback Form

This Enrolment and Orientation Feedback form is designed to help ACE clearly identify priorities for improving the enrolment process and orientation day.  
We thank you for your time taken to complete this form!

**Name** \_\_\_\_\_ **Date** \_\_\_/\_\_\_/\_\_\_\_\_

Indicate on a scale of 1 to 5, with 1 being “Strongly Disagree” and 5 being “Strongly Agree” your opinion on the following statements:

**1) Strongly Disagree    2) Disagree    3) Neutral / Not Sure    4) Agree    5) Strongly agree**

		1	2	3	4	5
1	The Pre Enrolment information was clear and informative.					
2	I was kept well aware and informed of the status of my enrolment.					
3	The enrolment procedure was simple and effective.					
4	The orientation contained useful information on programs and services available to me at ACE.					
5	This orientation provided me with knowledge of whom to contact if I needed help or assistance.					
6	I like the idea of having information in this format that I may refer to later during the course.					
7	After viewing this information, I feel that ACE is interested in helping me attain my goal.					
8	The quality of this orientation is excellent					
9	The information and knowledge contained in this orientation meets my expectation.					
10	I felt that this orientation was directed to me as a student.					
11	After attending this orientation, I feel like all of my questions were answered.					

a) Did the orientation answer all of your questions as a student at ACE and living in Melbourne?  
Yes / No - Comments: \_\_\_\_\_

b) Please advice of any changes you would like to see in the Enrolment procedure and orientation day to help us serve you better: \_\_\_\_\_

c) Any Other Comments or Suggestions:  
\_\_\_\_\_

Enrolment Procedure and Orientation Feedback Form	Version 4.1	Updated: Oct 2015	
Authorised by CEO	CRICOS # 03219A	RTO # 22424	Review: Oct 2016
©Australian Careers Education Pty Ltd			Page 1 of 1