WOODEN STICKS

Position: Food & Beverage Shift leader/Supervisor

The Food & Beverage Shift Leader/Supervisor ensures that guests have a pleasant and memorable dining experience. Monitors setup, maintenance, cleanliness and safety of dining areas. This individual is required to act as Manager on Duty in the absence of the Dining Room Manager and Food & Beverage Manager. This individual must be able to complete opening and closing duties/checklists in a timely fashion. This individual must coordinate food service between kitchen and dining staff.

Responsibilities

- Oversee the activities of the servers and other dining room personnel
- Maintain a good working environment
- Adjust staffing according to the current days customer volume, event timing etc.
- Supervise the organization of staff to ensure customer satisfaction
- Plan and direct activities related to the service of meals
- Ensure the quality of the food meets all standards
- Maintain knowledge of stock on hand, informing managers when product is low
- Execute server End of Shifts, recording sales in an Excel spreadsheet
- Execute Dining Room, On course and Banquet Room End of Day
- Present and ensure a neat, polished appearance by following established grooming and uniform standards.
- Perform other duties as assigned by the Manager/Supervisor

Qualifications

- Minimum 1-2 years experience in supervisory position in the food & beverage industry
- Smart Serve Certified
- Must be able to work a variety of shifts (early morning, afternoon, evenings) including weekdays, weekends, and holidays
- Knowledge of Beer, Spirits, Wine and Wine Service
- Effective communication skills: speaking, listening and responding
- Ability to work as part of a team and interact with customers with a positive attitude
- Good Physical Strength - Ability to stand/walk/bend/push/pull for extended periods of time, lift up 30 - 50 lbs
- Ability to follow and take direction from Supervisors/Managers
- Knowledge of golf an asset, but not required.

To apply, please complete an application on-site at Wooden Sticks, 40 Elgin Park Drive, Uxbridge, ON or email a resume with the job title in the subject line to info@woodensticks.com

We thank all applicants for their interest, but we will be only contacting applicants under consideration.