

Australian Credit Bureau

Consumer Credit Report Request Form



This form is designed to help you request your Experian credit report.

Please ensure that all the required identification documents are submitted with this form when you send your request to us.

Your Experian credit report will be processed within ten (10) days from the date we receive all your required identification documents. Failure to provide all required data may delay processing of your request.

Your credit report will be posted to the current address shown on the copies of your identification you provide.

Files marked with an asterisk (*) are mandatory. PLEASE USE BLOCK LETTERS.

You are welcome to view our Privacy Policy at <http://www.experian.com.au/legal/credit-services-privacy.html>

PERSONAL DETAILS

We require some information about you in order to enable us to generate your credit report.

First Name*

Middle Name(s)

Last Name*

Have you ever used another name or an alias? If so, please include below

Yes

☐

No

☐

First Name

Middle Name(s)

Last Name

Alias

Daytime Tel*

Email

Date of Birth*

Gender

Male

☐

Female

☐

Not specified

☐

Current residential address

House/Unit No*

Street Name*

City/Suburb*

State*

Postcode*

Previous residential address if you have moved within the past 5 years

House/Unit No

Street Name

City/Suburb

State

Postcode

If employed, please enter the name of your current employer Employer

Name

IDENTIFICATION

To safeguard your credit information, we need to verify your identity before issuing you with your credit report. You must include high quality clear and legible copies of the following documents with this Credit Report Request Form. Failure to do so may delay the processing of your request.

Please provide:

- One (1) document from Groups A, B, and C **OR**
- One (1) document from Group A **AND** three (3) documents from Group C

GROUP A

- Driver's Licence issued by an Australian State or Territory
- Roads and Maritime Services (formerly RTA) photo card
- Licence or permit issued under a law of the Australian Commonwealth, a State or Territory Government (e.g. a boat licence)
- Proof of Age Card (Australian Government issued)
- Passport
- Working with Children/Teachers Registration Card
- Public Employee Photo ID (Australian Government issued)
- Identification Card issued by the Australian Commonwealth, a State or Territory Government as evidence of your entitlement to a financial benefit

You must also provide these additional documents – either one (1) from Group B and one (1) from Group C **OR** three (3) from Group C.

GROUP B

- Medicare card issued by the Australian Health Insurance Commission
- Centrelink card issued by Centrelink
- Department of Veteran's Affairs card issued by DVA
- Credit card or Account card issued by a financial institution in Australia
- Foreign/International Driver's Licence
- Australian Tertiary Education Institution Photo ID

OR

GROUP C

- Motor Vehicle Registration or Insurance papers
- Property rates notice
- Home insurance papers
- Property lease agreement
- Utilities bills (e.g. telephone, electricity or gas)
- Bank or credit card statements showing your current residential address

Would you like to participate in the Experian Customer Experience Survey?

We wish to improve our services to you and value your feedback. If you would like to participate in our Customer Experience Survey, please provide us with the email address to which you would like it sent.

Email:

REVIEW

Please review your details and check that high quality clear and legible copies of all the required identification documents are included with this form prior to sending us your credit report request. Please send your requests to:

Email:

creditreport@au.experian.com

Post:

Experian Australia Credit Services Pty Ltd
Attn: Consumer Support
PO Box 1969
North Sydney, NSW 2060