



Job Description:

Job Title: **Field Service Scientist / Engineer**

Job Location: Home Office , Winnipeg Area, Canada

Compensation: Full Time employee, Bonus, excellent benefits

Additional Info: Company car provided

Req#: 17513BR

**Thermo Fisher Scientific Inc. (NYSE: TMO)** is the world leader in serving science, with revenues of \$17 billion and 50,000 employees in 50 countries. Our mission is to enable our customers to make the world healthier, cleaner and safer. We help our customers accelerate life sciences research, solve complex analytical challenges, improve patient diagnostics and increase laboratory productivity. Our four premier brands - Life Technologies, Thermo Scientific, Fisher Scientific and Unity Lab Services - offer an unmatched combination of innovative technologies, purchasing convenience and comprehensive support.

*All of our employees share a common set of values - Integrity, Intensity, Innovation and Involvement. Our ability to grow year after year is driven by our ability to attract, develop and retain world-class people who will thrive in our environment and share in our desire to improve mankind by enabling our customers to make the world healthier, cleaner and safer.*

*If you share in our values and if you're looking for an employer who is strongly committed to developing talent and rewarding achievement, come grow with us at Thermo Fisher Scientific.*

The Field Service Engineer/Scientist is responsible for ensuring a high rate of customer satisfaction through the installation, repair and preventive maintenance of ABI products and instrumentation at various customer sites. The /Scientist/Engineer will work independently to verify the operational performance and quality of the systems and products for their assigned accounts in their territory. The Scientist/Engineer will also be responsible to sell service contracts and fixed price services. The FSE will be positioned in or near Winnipeg, but will have duties outside the primary area and can expect overnight travel of approx 25-75% as business requires

Performs full range of installations and repairs on AB products in assigned accounts. Real time PCR instruments, DNA sequencers, Protein sequencers, Next Gen sequencers and chip technology. Troubleshoots and resolves difficult service situations both within assigned accounts as well as across the district/region. Works independently to prioritize work schedule of service calls. Provides training and expert advice to customers and other field employees on AB (Applied Biosystems) products. Work closely with Sales and FAS (Field Application Scientist) to grow the business. Be able to promote our service team by selling contract with commissions.

Works independently from a home office and prioritizes work schedule of service calls. Must reside in the Winnipeg Canada area.

Minimum Qualifications:

Must be a Canadian citizen for at least 10yrs - this is required for this role.



Bachelor's degree (B.S./B.A.) in Biology, Biochemistry, Molecular Biology, Biotechnology, Biomedical Engineering

Must be technically inclined, willing to learn how to service e.g. an analytical instrument.

Must be familiar with using Life Technologies/ Applied Biosystems instruments.

Scientists with only lab/bench experience (no field service experience) will be considered

Willing to travel 25% - 75%

Preferred Qualifications:

FSE experience with Applied Biosystems / Life Technologies instrumentation.

Field Service Experience a plus. Must have excellent customer

**To apply, please visit our company career web site and apply directly to requisition# 17513BR**

**<http://jobs.thermofisher.com/external/job-detail/field-services-scientist/1158250/>**