



VOLUNTEER JOB DESCRIPTION

WINGS OF FANCY FLIGHT ATTENDANT

- LOCATION:** Brookside Gardens South Conservatory, 1500 Glenallan Avenue
Wheaton, MD 20902-1369
- NEED:** Flight Attendants are needed to work 2.5 or 3 hour shifts between 9:45 a.m. and 4:15 p.m., weekdays and weekends from May 1st through September 19th.
Shifts are 9:45a.m. - 12:30p.m., 12:15p.m. – 2:30p.m., and 2:30p.m. – 5:00p.m.
- JOB DESCRIPTION:** Flight Attendants ensure that butterflies remain inside the exhibit at all times by directing visitors in required procedures at entrance and exit doorways. Attendants enforce exhibit rules and share information with visitors.
- DUTIES AND RESPONSIBILITIES:**
- * Prevent accidental or intentional removal of butterflies from the exhibit
 - * Help identify butterflies for visitors and share information about their lifecycle, anatomy, and behavior
 - * Answer visitors' questions about butterflies, caterpillars, and plants in the exhibit
 - * Assist with the care of butterflies in the exhibit
 - * Assist with exhibit maintenance
 - * Ensure posted rules are followed to protect butterflies in the exhibit and to help ensure visitor safety
- QUALIFICATIONS AND REQUIREMENTS:**
- * Ability to follow detailed instructions
 - * Ability to speak in public and provide customer service
 - * Eagerness to learn about butterflies and share knowledge with visitors
 - * Must be able to tolerate high heat and humidity
 - * Must have or have access to reliable transportation and be able to arrive on time for scheduled shifts
 - * Ability to work a minimum of 10 shifts during the season
 - * Minimum age of 14 years
 - * Family Volunteering Opportunity: Volunteers age 11-13 must volunteer with an adult who is a registered Brookside Gardens volunteer. An interview is required.
- TRAINING:** All docents, new and returning, must complete the eLearning Web Training Course prior to mandatory training sessions. Training sessions will reinforce duties and procedures that must be followed while on the

job. All training must be completed before first shift.

COMMENTS:

Volunteers share their interest and enthusiasm for butterflies with visitors to Brookside Gardens. For more information, call 301-962-1429, or email MCP-GardenVolunteer@montgomeryparks.org.

Updated 03/10