

A Complaint Letter

Dear Sir,

I am writing to complain about your amusement park. Last weekend, my friends and I were very excited to visit your amusement park. However, when we got there, we saw a lot of things that disappointed us and shocked us. We had never expected to see anything like that in your park.

My first complaint is about the rubbish that we saw all over the ground like Styrofoam cups, cigarette butts, banana peels, used tissues and so on... I could never believe that you could have such a dirty amusement park. There was rubbish everywhere!

My next complaint is about your rides. How could you have opened your amusement park if you were going to open one or two rides? This is ridiculous. And also, the line for the rides was so long ! It was too crowded and a lot of people were really tired waiting and it took us almost an hour just to get on the rides.

Another complaint is about your food stall. The food was too expensive! How could we buy a set meal for lunch for about \$125? There were a lot of people who were starving and some couldn't even afford that much for food.

My last complaint is about the safety features for the rides. How could you not put up warning notices for the children to fasten their seat belts? They could have been in danger and you could be responsible for all of this! This is extremely disappointing!

As the manger of the park, I hope that you will improved the situation .For example, you should hire more staff to clean the park or put more rubbish bins so that no one will throw any more rubbish on the ground. Also, ask a technician to repair the rides that have problems so that more people will go to your amusement park and enjoy and in order to keep people from waiting so long. Add more fun rides so that they can ride more than waiting for one ride. In terms of the food, you have to decrease the price and sell more food and build up more food stalls. Last but not least, put up warning signs to warn people about their safety before riding rides.

Yours faithfully,

Chris WONG

