

William Favre Slater, III, MBA, M.S., PMP, CISSP, SSCP, CISA, ITIL v3, MCSE, MCSA, MCITP, CDCP

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June 2016

Titles / Roles:

Global Cybersecurity Manager Senior Project Manager / Program Manager / Senior Consultant

Career Goals:

Director, CIO, CISO, CTO

Specialties:

Information Security, IT Security, Cloud Computing, Cybersecurity, Disaster Recovery, Business Continuity, Crisis Management, Business Resiliency, Business Analysis, System Analysis, IT Infrastructure Management, Technical Architecture, Data Center Operations, Data Center Development, Cyberforensics, Cyberwarfare, Social Engineering, Risk Management, Incident Management, Problem Management, IT Change Management, Application System Development, Database Administration, Data Architecture, Technical Service Development, Service Management and Service Transition, Technical Leadership, and Technical Training

SUMMARY:

Mr. Slater's career has been characterized by both professional excellence and consistently reliable, high quality work performance. His technical background is both broad and deep, and has excellent skills, knowledge and experience in cybersecurity, Data Centers, infrastructure, software development and service management. He is an excellent leader and strategic thinker who will tactically engage and accomplish objectives on a timely basis. He adeptly communicates the business value of whatever he plans, and then executes on that plan. During his projects, he regularly reports the results to senior staff, stakeholders, and team members. He leads by example and is a results-driven, people-oriented technical manager who can effectively build, lead, and motivate high performance teams to meet and usually exceed customer expectations. Mr. Slater has often been chosen to assume the leadership of complex projects that were in trouble and boldly done so, organizing and driving his Team to successful while rising to meet and usually exceed the expectations of his sponsors and stakeholders. He has a coaching-mentoring style of leadership with the innate ability to build and lead high-performance, diverse Teams using the Peter Senge Learning Team Model. Indeed, he has personally mentored 16 others to obtain their PMP certifications and is always coaching and inspiring his team members toward greater career accomplishments. Mr. Slater has worked in some of the world's most demanding IT environments; among these are JLL, British Petroleum, the U. S. Department of Veterans Affairs, Microsoft, Technisource, and the United States Air Force. Each of these environments presented unique, high-pressure, high-visibility challenges that not only required intelligence, skills, experience and integrity, but they were demanding in ways that required creativity, adaptability and flexibility. Mr. Slater possesses exceptional skills in leadership, communication, technical abilities, and time management, and is a highly reliable, well-rounded, seasoned IT professional that can quickly adapt to and add extraordinary value to any organization. Mr. Slater is also an internationally recognized and published author, professor, and presenter on various cybersecurity topics such as risk management, compliance, cyberwarfare, and social engineering.

OBJECTIVE:

Experienced Senior IT Project Manager / Program Manager certified in PMP, CISSP, SSCP, CISA, ITIL, ISFS, MCSE, MCITP, and MCSA, available for technical project management work or a full-time position in positions related to projects associated

with cybersecurity, Data Centers, other IT infrastructure, IT Security, compliance management (especially ISO 27001, FISMA, and COBIT), ITIL-based Service Transition and Service Management, and/or Application Development. Also seeking to eventually assume position as a director or a CIO, a CISO, or a CTO. I will be instrumental in helping my organization maintain a strategic, competitive edge by providing strong, positive leadership and driving excellent performance in the teams, projects, and services I lead in order to maximize the business value to the organization. This position should be challenging, provide project and/or program leadership opportunities, additional opportunities for growth, and be recognized as making a vital contribution to the organization.

EDUCATION:

M.S. in Cybersecurity, Bellevue University, Bellevue, NE, Graduated 2013
Master of Business Administration (MBA), University of Phoenix, Phoenix, AZ, Graduated 2010
Data Center Technology Certification Program, Marist College, Poughkeepsie, NY, Graduated 2008
M.S. in Computer Information Systems, University of Phoenix, Phoenix, AZ, Graduated 2004
Squadron Officers School, United States Air Force
B.S. Engineering Technology, University of Memphis, Memphis, TN

PROFESSIONAL CERTIFICATIONS:

Organization	Certification(s)	
PMI	Project Management Professional - PMP	
(ISC) ²	Certified Information Systems Security Professional - CISSP	System Security Certified Practitioner - SSCP
PECB	ISO 27001 Auditor	
Exin	Information Security Management Expert based on ISO/IEC 27002 - ISMES	Information Security Foundation based on ISO/IEC 27002 - ISFS
Exin	Information Technology Infrastructure Library - ITIL Foundation v3 and v2	
Exin	IT Service Management Foundation – based on ISO/IEC 20000	
ISACA	Certified Information Systems Auditor - CISA	
The Art of Service	Cloud Computing Foundation Certification	
Institute of Data Center Professionals (IDCP)	Certified Data Center Professional - CDCP	

PROJECT MANAGEMENT EXPERIENCE - FINANCIALS:

2014 - 2015 - U.S. Department of Veterans Affairs, 7-person team, \$1.5 million annual OpEx budget
 2011 - 2012 - U.S. Department of Veterans Affairs, 48-person team, \$11.5 million annual OpEx budget
 2010 - 2011 - U.S. Department of Veterans Affairs, 14-person team, \$2.2 million annual OpEx budget
 2009 - 2010 - U.S. Air Force, 11-person Team, \$1.3 million annual OpEx budget
 2008 - 2009 - Komatsu Data Center Build and Migration Project (Technisource), \$4 million CapEx budget and \$5.5 million in cost savings
 2008 – 2008 - Microsoft Chicago Data Center Manager, \$43 million annual OpEx budget, \$1 billion in CapEx budget
 2006 - 2008 - U.S. Department of Veterans Affairs, 22-person team, \$4.3 million annual OpEx budget
 2001 - 2006 - BP Naperville Data Center, \$4 million annual OpEx budget, and \$1 million CapEx in annual projects

INFORMATION TECHNOLOGY EXPERIENCE:

Service Management Methodologies / Frameworks: ISO 20000, ITIL v3, ITIL v2, COBIT

System Development Methodologies: Agile, SCRUM, RAD, RUP, SDLC, Waterfall.

Project Management Methodologies: PMI PMBOK, PMBOK Lite, BP, Customized Project Management Methodologies, MethodOne, U.S. Air Force.

Security and Compliance Frameworks: ISO 27001:2013 and ISO 27001:2005, **Cloud Security Alliance Control Set**, NIST SP 800-53a FISMA, NIST Cybersecurity Framework, SANS 20, SOC2, SAS 70 Type II, SSAE-16 Type II, Sarbanes-Oxley (SOX), HIPAA, PCI DSS, ISO 20000, ISO 9001, and ISO 14001.

Operating Systems: Windows Server 2008, Windows Server 2003, Windows 2000 Server, Windows 8, Windows 7, Windows Terminal Server 4.0, IOS, Citrix Metaframe 1.8, RedHat Linux, Fedora Linux, UBUNTU Linux, SUSE Linux, AIX 5.4L, HP-UX, OpenVMS.

Networks and Protocols: TCP/IP, IPv4, IPv6, BGP4, EIGRP, OSPF, RIP, RIP2, Ethernet, Fast Ethernet, HTTP, SNMP, SMTP, POP3, DNS, DHCP, DLC, RAS, PPTP, PPP, IPSec, SSL, WPA2, L2TP, EAP, and RDP.

Hardware: Servers from these vendors: IBM, HP, Dell Servers, Digital, RS/6000, Sun Cobalt Qube; Laptops, IBM-PC Compatibles from 8088 to Intel i7. Nokia Lumia 920 & 1020, Dell Latitude 10 Tablet, and Microsoft Surface Pro. Small computers: Raspberry Pi – Model B, Arduino. Also Wireless Routers, Wireless Access Points and other wireless networking devices: 802.11a, 802.11b, 802.11g, and 802.11n. Other hardware includes: Cisco VPN Concentrators, Cisco Routers, Cisco Catalyst Switches, HP-UX RISC Workstations, VAX, Network Applications NAS Storage Device (100 TB), RAID 0, 1, and RAID 5 disk arrays, network interface cards, modems, switches, hubs, SCSI, IBM 30XX, tape drives, etc.

Software and Utilities: MS Visio (certified), MS Project (certified), MS Word MS Excel, MS Access, MS PowerPoint, MS Outlook, Remedy, Microsoft Operations Manager, MS Project Server (certified), MS Sharepoint Server, Wireshark, Channelizer, Inssider, Ethereal, Splunk, Backtrack, NMAP, OWASP, BP Global Change Management System (GCMS), TCP/IP, SNORT, Nessus, PuTTY, Samba Server, DNS, DHCP, WINS, Active Directory, FTP Server, NMAP, MS Exchange Server, MS Internet Information Server, HP OpenView Network Node Manager, Network Associates Sniffer, MS FrontPage, Compaq Insight Manager, Citrix Metaframe, MS Internet Explorer, PaintShop Pro, Norton 360, Norton Anti-Virus, McAfee.

Security-related Tools: Nmap, IBM MSS VMS, Kali Linux, WireShark, Nessus, MBSA, Metasploit, Splunk, QRadar, TCPDump, Unicornscan, OpenVAS, Fping, Hping, Wapiti, Wfetch, SET, and Sysinternals,

Networking Devices: Switches (managed and unmanaged), Cisco ASA, PaloAlto Firewalls, Cisco Clean Assess Network Access Control Device, 802.11b/g/n routers and wireless access points, Riverbed Steelhead devices, CSU/DSU's, DSL Modems, Cisco Routers, Cisco Switches, VPN Concentrators, Ethernet network interface cards, and 802.11a/b/g/n network interface cards.

Development Tools and Platforms: Visual Basic .NET (VB.NET), ASP, ASP.NET, IIS, Visual Studio 2003, 2005, and 2008, Visual Basic 6, PERL, Java, Java J2EE, C#, C++, Python, VBScript, JavaScript, KIXStart, UML, XML, HTML, SQL, C.

Databases: SQL Server 2005, SQL Server 2000, Oracle, MS Access, Oracle Rdb.

Data Center Automation Tasks, Tools & Experience:

Have used several tools to automate the management of tasks required to efficiently manage a modern Data Center. Visit http://billslater.com/datacentermanager/WFS_Data_Center_Automation_Tasks_and_Tools_2009_.htm for a complete three-page list of Tasks and Tools.

CRM Applications: Vault with SQL Server, Sales Force (Training)

WORK EXPERIENCE:

Slater Technologies, Inc. (Chicago, IL)

March 2012 - Present

Sr. IT Consultant / Sr. IT Security Consultant / Sr. IT Project Manager

Working as a senior IT consultant/Project Manager on projects related to information security, compliance, security reviews, **risk management**, and auditing. Also provided consultations as a subject matter expert on projects with Data Center vendors and other local businesses. Also, directly involved with writing proposals and providing technical guidance to help staffing companies win multi-million dollar, five-year contracts to sell program management services in infrastructure security, software development and infrastructure deployment. Working on Cybersecurity projects, including Business Resiliency assessments, formal **risk assessments** (NIST, ISO 27001, HIPAA, PCI, and COBIT), creation and automation of risk management frameworks, security audits, and a fast-track ISO 27001 implementation project for a software company to achieve ISO 27001 certification in 2013. Recent Clients: GoHealth, Accretive Solutions, Offisol Corporation, HCSC, IPSOS, Synovate, Panduit, Caveon, and CAPSIM Management Solutions.

Adecco (for IBM Global Security Services) (Chicago, IL)

August 2015 – June 2016

Delivery Project Executive / Sr. IT Security Consultant / Sr. IT Project Manager (Full time position)

This Global Security Manager / Consultant role provided a single internal point of contact for local Americas Regional security Service Delivery Managers, facilitating a direct and integrated working relationship. This was a key role for the Vendor Security Team, serving the Client as the deliver management focal for operational governance and overseeing the day to day activities as they relate to Security Services. Reported to the Global CISO, Global GTO, and the Global Services Project Executive.

Overview:

Provided oversight and action for the following for three Regions: Americas, EMEA and Asia-Pacific

- **Security Incident Management** - Manage security incidents and threats to the Client's systems and information assets
- **Change Management** - Raise appropriate change records, follow the change management procedures & ensure change records are appropriately approved by the Client/
- **Problem Management** - Analyze problem records that are raised and escalate to management as appropriate
- **Annual Security Policy and Standards Review** - Perform review of information security controls and security checks of system configuration
- **System Health Checking** - Perform review of systems to ensure compliance with Service Delivery documents
- **User Revalidation/Privileged Access/Staff Termination/Physical Security Review** - User reports to validate security access levels for the Client's employees, systems & information assets.

Responsibilities:

1. **Regional Security Contact / Subject Matter Expert:**
2. **Overseas platform specific Security Programs: Mainframe, Midrange, Intel, Desktop and Network related.**
3. **Enterprise Security Management**
4. **Investigation/Incident Management**
5. **Security Training**
6. **Risk Management**
7. **Vulnerability Management**
8. **Threat Management**
9. **Change Management**
10. **Compliance Management**

Technatomy Corporation (Hines, IL)

August 2014 – June 2015

Sr. IT Project Manager

Led a talented Team of talented Engineers and related Support Staff in modernizing a complex legacy n-tier, enterprise client/server application that supports case management work flows for 1300+ users that serve millions of disabled U.S. Military Veterans at the Veterans Benefits Administration in the U.S. Department of Veterans Affairs.

Slater Technologies, Inc. (Chicago, IL)

March 2012 - Present

Sr. IT Consultant / Sr. IT Security Consultant / Sr. IT Project Manager

See above at the top.

CACI (Chicago, IL)

July 2011- March 2012

Program Manager

Worked as a Program Manager, managing several related development projects which will create the Nationwide Health Information Network (NwHIN) - a secure, nationwide, interoperable health information infrastructure for the U.S. Department of Veterans Affairs. This was a multi-tier, secure, integrated, distributed application that utilizes Java, J2EE, Oracle, and various web-related technologies, and it will interface with the Department of Defense as well as out-of-network and commercial medical providers. It was an Agile / SCRUM development project managed under the Virtual Lifetime Electronic Record initiative that was commissioned by the President Obama in April 2009. It was also 100% telework, and I managed 48 people and 4 major projects that were nationwide, in over 20 states.

Slater Technologies (Chicago, IL)

January 2011- July 2011

Sr. IT Security Consultant / ISMS Architect

ISMS Architect and Project Manager on project creating an ISO 27001-based Information Security Management System (ISMS). Initiated and planned this project and provided regular updates to senior level management including C-level executive management about the status, needs, and progress of this project.

Engineering Services Network (offices in Arlington, VA)
Project Manager for the Department of Veterans Affairs

January 2010 to January 2011

Led a 14-person Tier III IT Security Support Team at the VA Network Security Operations Center in Hines, IL to provide network security and defense, analysis and problem resolution on the VA's **national Private Cloud-based IT infrastructure** on a 24 x 7 basis. This enterprise IT infrastructure has over 30,000 servers and over 330,000 desktops, and has managed IT assets and data located in all 50 states.

CSSS.NET (offices in Bellevue, NE)

September 2009 to January 2010

Project Manager for the United States Air Force

At Peterson AFB, CO for the 561st Network Operations Squadron, formed and led a 12-person Team to accomplish an ITIL v3 IT Services Management implementation and a service management transition for the United States Air Force. Initiated and planned this project and provided regular updates to senior level management including executive management about the status, needs, and progress of this project. This ITIL service management implementation was designed to introduce a major service transition and services management based on ITIL v3, so that the U.S. Air Force could begin to implement a **Cloud-based services model for its IT Resources**. It also allowed for continuous service improvement processes to every facet of their global Information Technology infrastructure, and when it was completed, it became the world's largest full-scale pure ITIL v3 implementation.

Technisource Corporation, Itasca IL

November 2008 to March 2009

Technical Project Manager

Managed a large **Private Cloud Data Center Migration Project** for Komatsu, large international manufacturing company, which involved a significant in-sourcing initiative where servers were being migrated from an out-sourced facility to an in-house facility. Initiated and planned this project and provided regular updates to senior level management including C-level executive management about the status, needs, and progress of this project. (Note: I took this temporary position knowing that the project would end in Spring 2009 as the project was completing.) Chief accomplishment: Successfully reengineered, reorganized, and managed a Data Center Migration project that was already 24 months behind schedule, resulting in cost savings of more than \$5.5 million. It was a **Private Cloud Data Center**, and the security, planning in technology and space allocation, design and growth potential allowed it to become the focal point for all **Private Cloud Data Center Services** in the Western Hemisphere for Komatsu.

Microsoft Corporation, (Headquarters in Redmond, WA, but work location was in a suburb of Chicago)

March 2008 to October 2008

Data Center Manager / Sr. IT Operations Program Manager II

I managed and was responsible for the **Microsoft Chicago Cloud Data Center**, a \$6 billion project which was built in Northlake, IL, western suburb of Chicago. It was the world's largest **Cloud Data Center**, in floor space (705,000 sq ft), in power consumption (120 MW), and in the volume capacity for servers. It will eventually house over 330,000 physical servers, and today it remains **Microsoft's Flagship Cloud Data Center**.

CSSS.NET, (offices in Bellevue, NE and Chicago, IL)

November 2006 to March 2008

Program Manager for the Veterans Administration in Hines, IL

On contract worth over \$4 million in annual revenue, I managed a 21-person Team of senior level system engineers who support MS Exchange Server 2003, Blackberry Cell Phone / PDAs, Windows Server 2003, Microsoft Operations Manager, and Tivoli Backup Manager. This team supported the 24 x 7 business electronic messaging needs of over 300,000 users at the VA, and potentially affect interactions with an additional 500,000 users and are considered to be extremely business critical. We used Remedy to manage and track the team's technical work on customer messaging incidents, and generate regular reports weekly, monthly, and quarterly, and yearly to report on the team's performance. During 2007, this Team resolved over 5700 Remedy Tickets.

Contractor at British Petroleum, Naperville, IL

May 2001 to November 2006

Data Center Manager / Change Management Manager / Project Manager (Three Simultaneous Roles in this position)

- 1) **Data Center Manager** for all operational aspects BP Naperville's Data Center that housed hundreds of Servers (Windows Server 2003, Windows 2000 Server, Solaris, and Linux) as well as a network infrastructure that forms one of the largest hubs in North America, and also had responsibilities for three nearby satellite Data Centers totaling 50 additional servers.
- 2) **Change Management Manager** for a nationwide region comprised of 67 sites, and scores of servers, routers, switches, scores of WAN Circuits, etc. As the Change Management Coordinator for the North Eastern Change Advisory Board which meets at 1:00 PM each Monday, I managed the coordination and approval of Change

Requests to the BP infrastructure components for approximately 67 sites. I also routinely processed Emergency Change Requests and publishing of custom Change Notifications which in effect announced approved Changes and approved Outages to the BP Infrastructure throughout North America. Wrote the policies, processes and procedures for Data Center Management and Change Management, and kept them updated as part of the continuous process improvement initiative. Was certified in ITIL Foundation v2, and assisted co-workers and management in learning and adopting ITIL-related processes, including Change Management, Asset Management, and Configuration Management. Enforced SOX compliance requirements related to Change Management.

- 3) **System Engineer** on a large Active Directory domain network (over 2000 servers total, distributed globally). Technologies used: SQL Server, MS Access, NT Server 4.0, Windows 2000 Server and Windows 2000 Professional, IIS, FrontPage, HTML, Windows Terminal Services, PCAnywhere, etc. scripting in PERL, VBScript, etc.

PROFESSIONAL TRAINING AND CAREER DEVELOPMENT:

- Created and delivered technical Cybersecurity-related presentations for SecureX, the annual Cybersecurity Conference at the Chicago Chapter of ISACA, 2015 and 2016.
- Created and delivered technical Cybersecurity-related presentations for Forensecure, the annual Cybersecurity Conference at the Illinois Institute of Technology, 2013, 2014, 2015, and 2016.
- Developed and delivered graduate and undergraduate training (lectures, exercises, and exams) at the Illinois Institute of Technology for eight years. Topics: Internet Technologies, Data Centers, Cybersecurity, Programming (Java, PERL, Visual Basic, and JavaScript), Operating Systems, and Hardware.
- Published an eBook on Cybersecurity in 2013 (<http://billslater.com/ebook1>)
- Training in Sales Force Intro, Management, and Technical Courses, 2013.
- Published 20 Cybersecurity articles and Presentations from October 2012 – August 2013 (<http://billslater.com/writing>)
- Attended a 5-day course for ISO 27001 Lead Auditor Training. Passed the ISO 27001 Lead Auditor Exam
- Enrolled in the Cloud Computing Pathway education and certification program by The Art of Service in March 2011
- Awarded Employee of the Quarter for first quarter 2010 at ESN because of the excellence and effectiveness of project leadership efforts.
- Thornton A. May's IT Leadership Academy, Value Studio Session 15 in Jacksonville, Florida, May 27 - 28, 2009.
- Wrote a technical article on Cloud Computing on January 1, 2009 at Web 2 the Magazine, an online publication
- Microsoft Management Excellence Foundation course in Bellevue, WA, July 27 – 31, 2008
- Franklin Covey Management Training Seminar; Seven Habits of Effective Managers in Chicago, IL, October 17 – 18, 2007
- 2007 Architecture and Design Conference sponsored by Dr. Dobbs in Chicago, IL from July 24 – 27, 2007.
- Data Center Technology Classes in a program sponsored by the Institute of Data Center Professionals and Marist College, Poughkeepsie, NY. Graduation date: March 2008. I won a NIST sponsored \$16,000 scholarship award to participate in this program
- 2007 Software Architecture & Developers Conference in Chicago, IL, July 23 – 26, 2007
- ITIL Foundation v2 Training – August 1 – 3, 2006. Passed ITIL v2 certification on August 3, 2006.
- Various conferences by TechTarget Conferences, in Data Center Management, and in Information Security, 2003, 2004, 2005.
- In Fall 2002, I developed and taught a four month program in Java 2 and OO software development for SOLEX academy.
- LEAN Manufacturing Training for Chicago Manufacturing Center in June 2000
- Various Web Seminars in IT Security and in Wireless Networking

PROFESSIONAL ORGANIZATIONS:

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| • American Society of Industrial Security International | • ICTTF International Cyber Threat Task Force |
| • Armed Forces Communications and Electronics Association | • International Information Systems Security Certification Consortium, Inc., (ISC) ² |
| • Association for Computing Machinery | • International Society for Auditing and Control Association (ISACA) - Member |
| • Chicago Chapter of the Internet Society (President and Founder) | • Internet Society, Supporting Member |
| • Data Center Professionals Network | • Microsoft Alumni Network |
| • EC Council | • Microsoft Developer Network |
| • Electronic Frontier Foundation | • The Planetary Society |
| • Federal IT Security Institute | • Project Management Institute |
| • IEEE Computer Society | • Uptime Institute |
| • Institute for Data Center Professionals, Charter Member and Newsletter Editor | |

Security Clearances - Past:

2011	Secret Security clearance (High Risk) Background Investigation was restarted by the Department of Veterans Affairs after a six month break from the VA
2010	Secret Security clearance (High Risk) Background Investigation was conducted by the Department of Veterans Affairs
2009	DoD Secret Security clearance
2007	Public Trust Clearance by the Department of Veterans Affairs