

## HVAC Incentives

Customer Name	Account Number	HEC Date (must be within two years)
Address	Phone Number	Heating Equipment Removed (required) <input type="checkbox"/> Heat Pump <input type="checkbox"/> Strip    Operational <input type="checkbox"/> Yes <input type="checkbox"/> No
City	ZIP	Email
Conditioned Square Footage (entire home)	Permit Number	Install Date
Contractor Name	Phone	Email (required)

### Incentive form is void six months after HVAC system install date

Total Systems in Home _____	First Unit Installed		Second Unit Installed	
Manufacturer Name				
Outdoor Model Number				
Indoor Model Number				
Capacity	BTU Cooling	BTU Heating	BTU Cooling	BTU Heating
HVAC Information	AHRI Ref Number (required)	SEER    HSPF	AHRI Ref Number (required)	SEER    HSPF
Single-Family Manufactured Home Minimum Efficiency	SEER ≥ 15    HSPF ≥ 8.2	SEER ≥ 17    HSPF ≥ 9.0	SEER ≥ 15    HSPF ≥ 8.2	SEER ≥ 17    HSPF ≥ 9.0
Heat Pump to Heat Pump Incentive	\$200 <input type="checkbox"/>	\$600 <input type="checkbox"/>	\$200 <input type="checkbox"/>	\$600 <input type="checkbox"/>
Strip to Heat Pump Incentive	\$375 <input type="checkbox"/>	\$800 <input type="checkbox"/>	\$375 <input type="checkbox"/>	\$800 <input type="checkbox"/>
Multi-Family Minimum Efficiency	SEER ≥ 14    HSPF ≥ 8.2		SEER ≥ 14    HSPF ≥ 8.2	
Strip to Heat Pump Incentive	\$150 <input type="checkbox"/>		\$150 <input type="checkbox"/>	
A completed free Home Energy Check is required prior to incentive payment.  Customers call 866.712.3413 for more information.	Forms can be emailed to: <a href="mailto:heatpumpdesk@duke-energy.com">heatpumpdesk@duke-energy.com</a> or faxed to 888.810.0415 or sent by postal mail to: Duke Energy – HVAC Incentive 299 1st Ave N St Petersburg, FL 33701  Required documentation: <ul style="list-style-type: none"> <li>• Completed Incentive Form</li> <li>• Copy of Customer Invoice</li> <li>• Copy of HVAC Permit</li> </ul>			
Contractor/Customer Signature			Date	

## HVAC Replacement

### CUSTOMER REQUIREMENTS

- Must have received a recommendation from a Duke Energy Home Energy Check advisor within the past two years and prior to installation.  
(Exception: If system is non-operational, replacement prior to an audit is allowed. The customer will have six months to complete the audit and submit all finalized documentation.)
  - Non-operational is defined as not operating as designed by manufacturer’s specifications.
- Residence must be in a Duke Energy service area and a residential metered customer.
- New construction homes do not qualify.
- Residence must have existing whole-house electric heating and air conditioning.  
(Systems added to existing systems do not qualify.)
- For incentive payment, the customer has six months from the installation date to submit the following documentation by email, fax or postal mail to Duke Energy:
  - 1. HVAC incentive form completed, signed and dated.
  - 2. Contractor invoice for HVAC system.
  - 3. Copy of HVAC permit.
- Customer will allow a Duke Energy Program Inspector access to premises if the home is chosen for an inspection. After the inspection has been successfully completed, the incentive payment will be processed.
- The incentive payment will be credited to the customer’s bill.



### INCENTIVE

**\$375** Strip/Resistance Heat to Heat Pump for Single-Family/Manufactured Homes

**\$200** Heat Pump to Heat Pump for Single-Family/Manufactured Homes

**\$800** Strip/Resistance Heat to Heat Pump for Single-Family Homes

**\$600** Heat Pump to Heat Pump for Single-Family Homes

**\$150** Strip/Resistance Heat to Heat Pump for Multi-Family Homes

### CONTRACTOR REQUIREMENTS

- Contractor is solely responsible for the work to be performed, for supervision of their employees and using their own equipment. The contractor must comply with all federal, state and local codes and regulations and have the appropriate license(s) and insurance(s) for the work to be performed. If requested, insurance(s) must be made available to Duke Energy.
- Contractor must meet all manufacturer’s installation instructions and specifications.
- Contractor must correct any deficiency found in the installation or product when advised by a Duke Energy representative and notify the Duke Energy representative of compliance within 30 days.
- Contractor shall indemnify, defend and hold Duke Energy harmless for any injuries, damages, claims or costs caused by items furnished or services rendered.
- Contractor will leave a copy of the manufacturer’s product specification sheet and the invoice with the customer.
- All materials shall be new and not refurbished, previously installed or used.

Effective Date: 1/1/2016