



INSTITUTE FOR PATIENT- AND FAMILY-CENTERED CARE

Patient and Family Involvement in Change of Shift Report

Wednesday, March 28, 2012

1:00 – 2:30 pm (EDT)

Bringing nurse change of shift report to the bedside is integral to enhancing patient safety. Yet, discussion of the patient with the patient and/or family present raises several challenges for the nursing staff. This webinar offers strategies for nurses to support patient and/or family inclusion in report.

FEES

\$249 per call-in line

(A group may participate in the same room with you on this call-in line.)

\$199 for Pinwheel Sponsors

(Please call the Institute for details.)

**REGISTER NOW!
SPACE IS LIMITED**

[\(CLICK HERE TO REGISTER\)](#)

After your registration is confirmed, you will receive details about joining the webinar.

WHO SHOULD ATTEND

Nurses and clinicians who participate in change of shift report as well as nurse administrators and managers charged with implementing patient- and family-centered initiatives.

Participants will receive a General Certificate of Participation for 1.5 hours.

FACULTY FOR THIS WEBINAR

Terry Griffin, RNC, MS, NNP, is an Advanced Practice Nurse at St. Alexius Medical Center in Hoffman Estates, IL and Rush University Medical Center in Chicago. She has faculty positions at the Graduate College of Nursing at the University of Illinois at Chicago and the Institute for Patient- and Family-Centered Care. Her clinical experience is in the NICU, as a staff nurse, Clinical Nurse Specialist and most recently as a Neonatal Nurse Practitioner. Her area of interest is the relationship among staff, patients, and families. Terry has authored several publications on this topic.

A variety of resources and tools will be shared.

Visit www.ipfcc.org for more information or call 301-652-0281.

ABOUT THE INSTITUTE

The Institute for Patient- and Family-Centered Care, a non-profit organization founded in 1992, provides essential leadership to advance the understanding and practice of patient- and family-centered care. By promoting collaborative, empowering relationships among patients, families, and health care professionals, the Institute facilitates patient- and family-centered change in all settings where individuals and families receive care and support.

WEBINAR OBJECTIVES

- Identify benefits to patient and/or family inclusion in Nurse Change of Shift Report; and
- Explore strategies to support patient and/or family involvement in Nurse Change of Shift Report.

WEBINARS OFFERED BY THE INSTITUTE FOR PATIENT- AND FAMILY-CENTERED CARE FOR DATES AND DETAILS, GO TO:

IPFCC.ORG/CALENDAR.HTML

MARCH 2012



Patient and Family Involvement in Change of Shift Report

APRIL 2012

Enhancing Patient- and Family-Centered Communication Skills at the Bedside and Beyond—From Principles to Practice

Excellence and Innovation in Partnering with Patients and Families to Measure Outcomes of Patient- and Family-Centered Care

UPCOMING WEBINARS

More topics to be announced...

MAY 2012

Engaging Patients, Families, and the Community as Partners in Patient Safety: Innovations and Best Practices

Applying Patient- and Family-Centered Concepts in Dealing with Challenging Situations with Patients and Families

JUNE 2012

Hospitals and Communities Advancing Patient- and Family-Centered Care: A Beginner's Guide

JULY 2012

Patient- and Family-Centered Approaches in Transitions from NICU/PICU

Applying Patient- and Family-Centered Concepts and Strategies to the Development of the Medical Home and the Management of Chronic Conditions

AUGUST 2012

Creating Patient and Family Advisory Councils—Getting Started

SEPTEMBER 2012

The SMART Discharge—An 'Always' Event

Go to ipfcc.org for registration information.